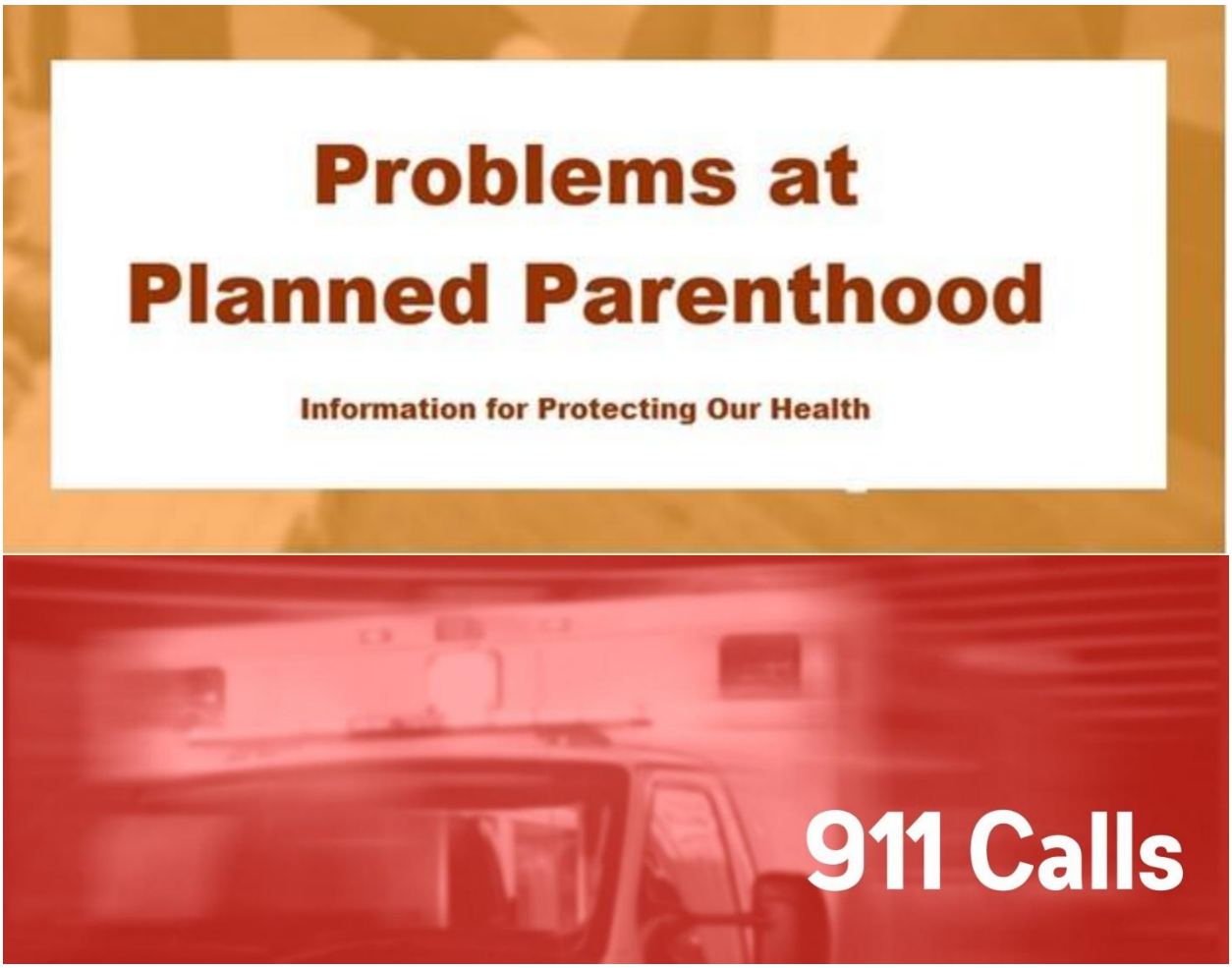


Reviews Report

Google or Yelp reviews
that Indicate Hospitalization Was Needed

This includes emergency room visits and subsequent surgery due to complications. These are reports from any individual who wishes to post their perceptions and aren't vetted for accuracy.

PDF version dated 11.24.2026

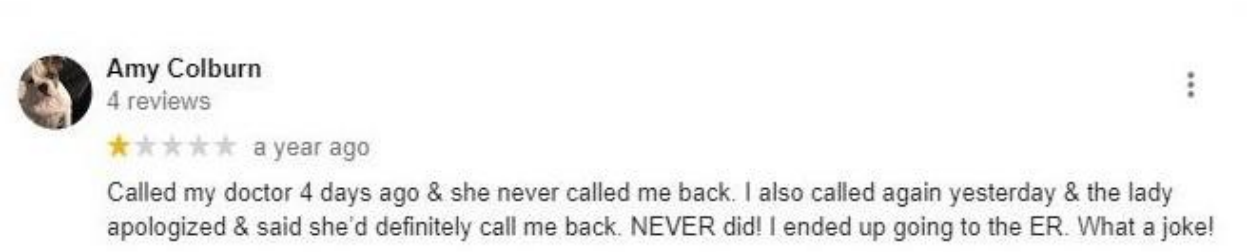
Many more reviews on all topics can be found on the website:

www.problemsatplannedparentood.org

The home page gives links to different states and regions; specific locations can be found on those pages. Also included are health inspection reports, malpractice suits, 911 calls, employee legal complaints, and cases involving sexual abuse, privacy violations or financial ethics.

If a location closes, its reviews still remain in this report, though they're removed from the website.

AZ Phoenix Desert Sky. Accessed 04.24.21.



CA Coachella Google. Accessed 03.19.26.



CA Concord Yelp



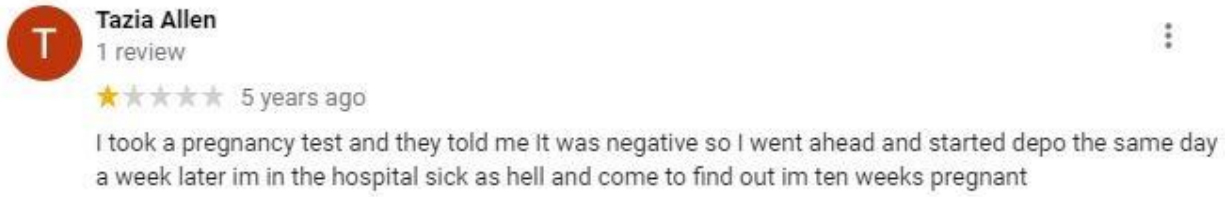
Melly L.

9 123 23

1/3/2018

Two stars because I've gone to this location several times for basic things and always got good service. Last trip however really disappointed me. I mad an appointment because I KNEW I had a urinary tract infection, told them I had it for a few weeks. They've diagnosed me for that in the past and gave me medicine. Except this time the nurse says test showed negative for UTI. I told her that's incorrect, I know how it feels. I was sent away with nothing. A week and a half later I just spent 5.5 hours in John Muir emergency for a UTI that traveled up my kidneys and caused me a kidney infection. Pretty pricey bill that could have been avoided and very painful.

CA North Highlands Google. Accessed 06.07.21.



Tazia Allen

1 review

5 years ago

I took a pregnancy test and they told me It was negative so I went ahead and started depo the same day a week later im in the hospital sick as hell and come to find out im ten weeks pregnant

CA Los Angeles Bixby (now closed) Google. Accessed 06.07.21.

Tazia Allen
1 review

★☆☆☆☆ 5 years ago

I took a pregnancy test and they told me It was negative so I went ahead and started depo the same day a week later im in the hospital sick as hell and come to find out im ten weeks pregnant

CA San Diego First Avenue Google. Accessed 06.07.21.

April Showers
1 review

★☆☆☆☆ 5 years ago

I went here to get an abortion jun 4th 2015 they killed the baby but never took the fetus out..I wasn't bleeding For the first month, I called a week after my abortion telling them I wasn't bleeding and if I should come in and get seen because I didn't think the baby was gone, they told me that they were sure the baby was gone and that it could take a few months for my bleeding to start. i called again 2 weeks later still concerned the baby was still there the nurse I spoke with told me its fine and its was normal to not bleed for the first few weeks, the nurses never suggested I go to the Dr and get seen .. Well a month later july 5th I started bleeding out of control going through a pad with in 5 min no plan parenthood was open I called a nurse and asked what I should do she told me I should go to the er and I did well the hospital had to remove the fetus.. My insurance didn't cover the hospital visit and parent planhood doesn't want to cover the cost of my hospital visit. Telling me I should have never went to the er and I should have went to a parent planhood which isn't open on Sundays ... They are more or less telling me it's my fault that they left the dead fetus in me and I should be responsible for paying my medical bill because i went to the er and not a parent planhood...

CO Fort Collins Google Accessed 07.30.22.

Danni Lawrence-Cohen
4 reviews

★☆☆☆☆ 2 months ago

If I could give them lower than a one I would! DO NOT GO HERE, they landed me in a hospital for three weeks following care with them. Be weary, stay safe.

FL Kissimmee Google



Samantha Hart
1 review

★☆☆☆☆ 7 months ago

Came to this location to get my iud replaced. Firstly, most painful iud placement I've ever had, couldn't even manage to drive home so I had to sit in the parking lot for 45 mins after. Nurse was nice but obviously had no idea what she was doing. She couldn't get it placed and had to repeatedly start over. I had nothing but problems with the iud for a month before deciding to get it taken out. The doctor I saw for that was amazing and took it out quickly and with little discomfort. However, a few days after I woke up massively bleeding. After calling planned parenthood and talking to an awful nurse who had no interest in listening to my concern, I ended up going to the Winnie Palmer ER. The iud caused multiple cysts on my ovaries that had ruptured. It also gave me a massive infection that I'm still trying to get rid of to this day. Nice staff but I advise against getting any sort of iud placement here.

FL Miami-Glades Google. Accessed 11.23.26.

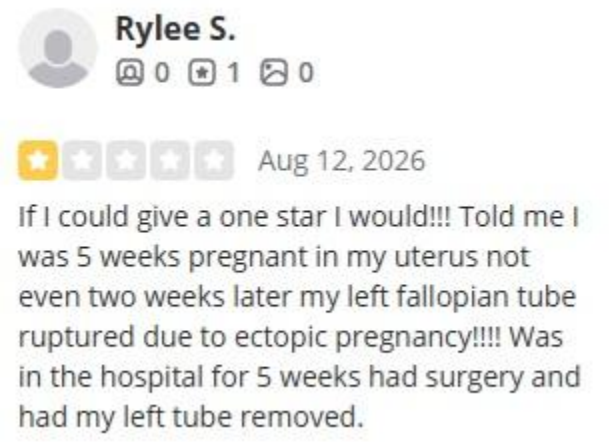


Krista
Local Guide · 20 reviews

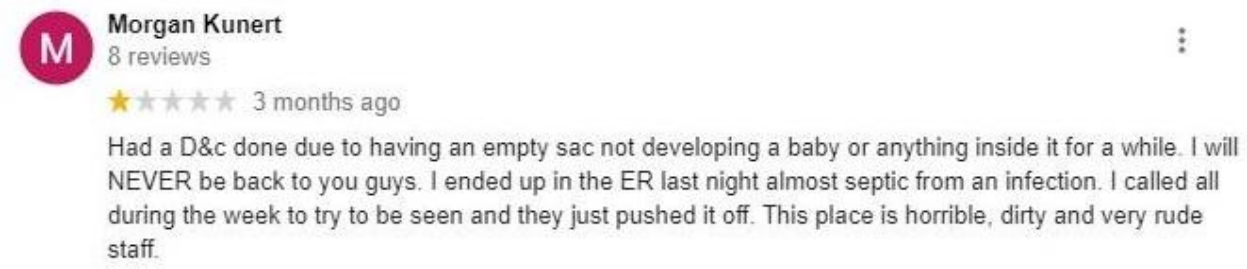
★☆☆☆☆ 2 years ago

I went to have a biopsy done. It was the worst experience of my life. I usually see a practitioner at another location and she told me that I had to go to this one to do the biopsy. I was hesitant as I already suffered medical trauma and only trusted her. She assured me that I wouldn't have the same bad experience as I did with another doctor. When I arrived, it took more than 30 minutes to be taken back. I was there nearly 3 hours and was told the procedure should only be 10 minutes. It was very much like an assembly line. They were running women down a queue. It wasn't very personable at all. The sedation I was promised wasn't real. I remembered everything, was fully alert, and even felt some pain. After leaving I suffered a huge complication and was unable to get in contact with anyone at that location. I tried for hours before they closed to no avail. I ended up in the ER that night. Not a single promise or assurance that was made to me was kept. This place was supposed to give me peace of mind but instead inflicted more medical trauma on me.

St. Petersburg Yelp 5



IL Aurora Google. Accessed 04.29.21.



IL Aurora Google. Accessed 04.29.21.



IL Aurora Google 8. Accessed April 29, 2021.



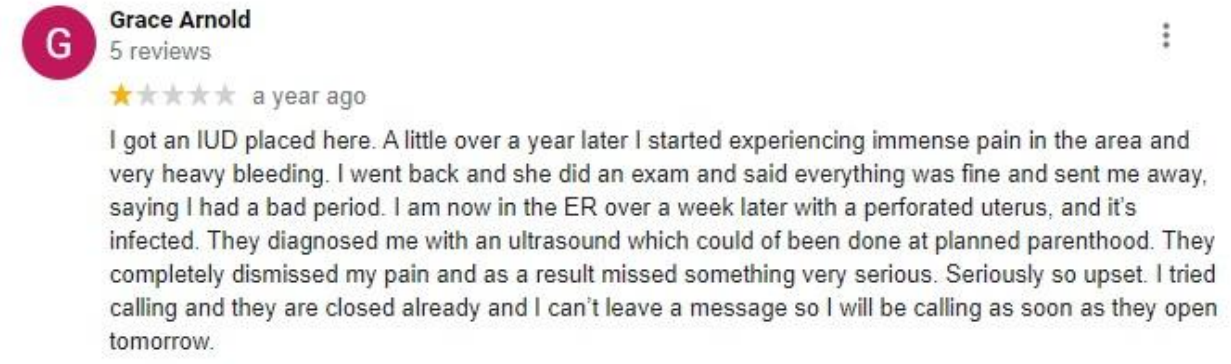
S

San Davis
2 reviews

★☆☆☆☆ 3 months ago

The staff were respectful and helpful. The wait time was absolutely horrible. I had an operation done. I was told 8 weeks of bleeding was normal. I go to a quick care clinic to be told to see the er because I have bled for 3 months straight . I get to the er, the operation performed at this planned parenthood was not complete. I had a horrific infection due to an incomplete surgery and needed immediate surgery at the er! Would not reccomend!!!

IL Chicago Rogers Park Google. Accessed 03.10.22.



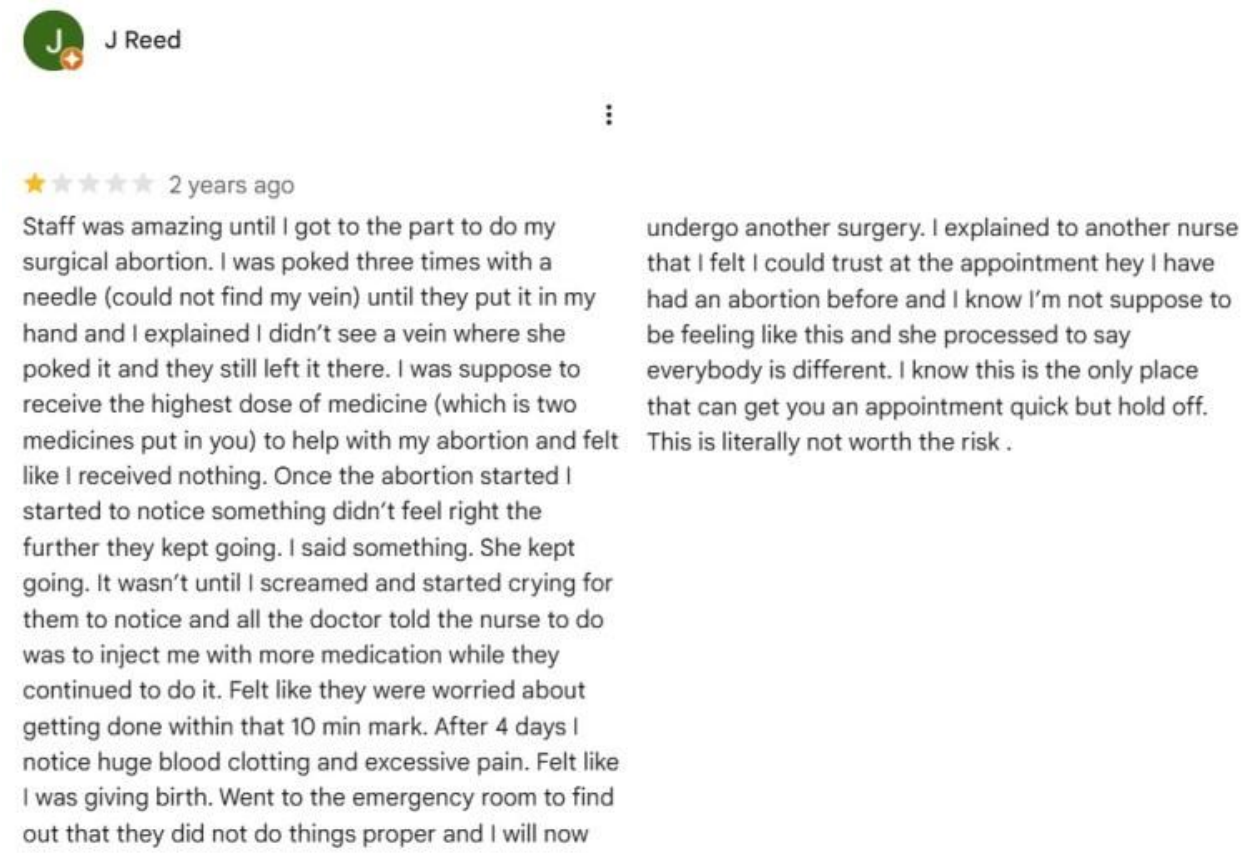
G

Grace Arnold
5 reviews

★☆☆☆☆ a year ago

I got an IUD placed here. A little over a year later I started experiencing immense pain in the area and very heavy bleeding. I went back and she did an exam and said everything was fine and sent me away, saying I had a bad period. I am now in the ER over a week later with a perforated uterus, and it's infected. They diagnosed me with an ultrasound which could of been done at planned parenthood. They completely dismissed my pain and as a result missed something very serious. Seriously so upset. I tried calling and they are closed already and I can't leave a message so I will be calling as soon as they open tomorrow.

KS Overland Park Google. Accessed 03.19.26.



J Reed

2 years ago

Staff was amazing until I got to the part to do my surgical abortion. I was poked three times with a needle (could not find my vein) until they put it in my hand and I explained I didn't see a vein where she poked it and they still left it there. I was suppose to receive the highest dose of medicine (which is two medicines put in you) to help with my abortion and felt like I received nothing. Once the abortion started I started to notice something didn't feel right the further they kept going. I said something. She kept going. It wasn't until I screamed and started crying for them to notice and all the doctor told the nurse to do was to inject me with more medication while they continued to do it. Felt like they were worried about getting done within that 10 min mark. After 4 days I notice huge blood clotting and excessive pain. Felt like I was giving birth. Went to the emergency room to find out that they did not do things proper and I will now undergo another surgery. I explained to another nurse that I felt I could trust at the appointment hey I have had an abortion before and I know I'm not suppose to be feeling like this and she processed to say everybody is different. I know this is the only place that can get you an appointment quick but hold off. This is literally not worth the risk .

Next page: KS Overland Park Google. Accessed 09.07.26.

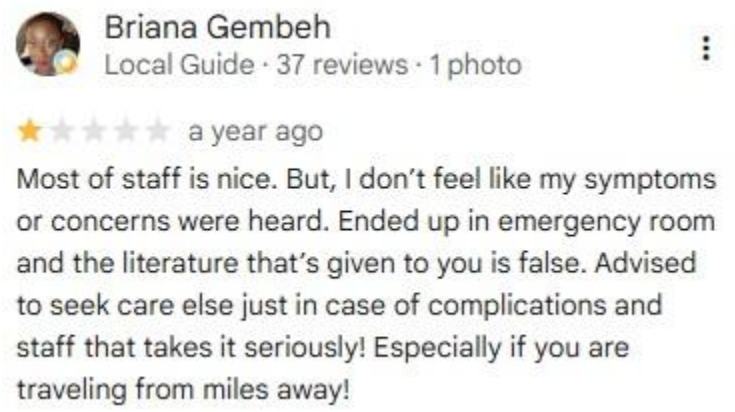


Naomi Fielden
1 review

★☆☆☆☆ 2 years ago

This is about an abortion procedure I received at this clinic and I want to warn anyone reading, this may be very triggering. this was the most traumatic medical experience I have ever had and it was not because of the staff that were not involved with the procedure. they were mostly pretty nice. the attending supervisor [name redacted] was who I was informed would be performing the abortion on me. not only did I not get to meet any of the staff that performed on me before the procedure but Iman was not the one who performed on me and was not even in the room at all during the procedure to supervise. I got to meet Iman one time in the waiting area when they mistook me for another patient and asked who I was then immediately walked away when I wasn't who they needed. I had two infections in the reproductive area before and during the abortion which I informed someone over the phone about before and several people at the appointment. I was told they would inform my providers and if I didnt get an appointment change to proceed. this can be deadly having an abortion with infection but they still did not change the appointment. Because I did not get to meet anyone who was actually performing on my I was not informed of the type of surgical abortion I would be receiving and I was not given the pill they gave other women there to prepare and soften my cervix for the procedure. when I was finally called in after waiting hours past the time my appointment was scheduled (I scheduled weeks in advance for this appointment and spent the entire day at the clinic) they gave me the IV sedation. the highest form of sedation they had is what I chose. that procedure was the most physical pain I have ever experienced in my life and aside from what was in my IV the only form of pain medication they provided was an 800mg Ibuprofen. that won't even help with a lot of women's menstrual cramps. when the lady performing on me came in the surgery room(which looked like a storage room with shelves of boxes lining the walls)she gave me the shot of lidocaine in my cervix and did not wait even a minute for it to take effect before starting the abortion. they told me I could hold a stress ball and wiggle my feet but the pain was so bad I was struggling to keep my legs in the sterups and clenching every muscle in my body just to not cry out in pain. I talked to someone before the procedure and expressed my fear of the teneculum (a sharp pincher like tool that is used to hold the cervix open when it is not opening enough) they looked at me with concern and said there would be no need for that tool to be used that they would take their time and prepare my cervix so it would not need to be forced open. they did not prepare my cervix nor did they wait for the lidocaine to take effect. they did use the tenaculum on me. this itself was painful not even mentioning everything else that caused extreme pain. I had been informed not long before the procedure they would do it in 3-5 minutes which concerned me because everything I had been told and that I had researched said the least amount of time that procedure can be performed is in 5-10 minutes. they didn't even do that. there were probably 30 other women in the clinic that day and it was very clear to me they were rushing my procedure. during the procedure I asked them at one point to stop because of how extreme the pain was and the lady told me she would give me a few seconds and then continue. seconds. they did the procedure in less than 3-5 minutes. two days after the procedure when I was back in my home state I started getting extreme chills and extreme pain in my abdomen and woke up the next day with a fever. I had to go to the Emergency Room and they had to perform a D&C on me to remove all of the tissue the Kansas clinic had left behind. I got to see it and it was the same size as the baby before the abortion procedure just was not in the shape of a growing baby. I had an infection so bad I had to be treated with IV antibiotics and steroids. luckily for me I was treated at the ER before I went septic.

KS Pittsburg Google 1. Accessed 09.07.26

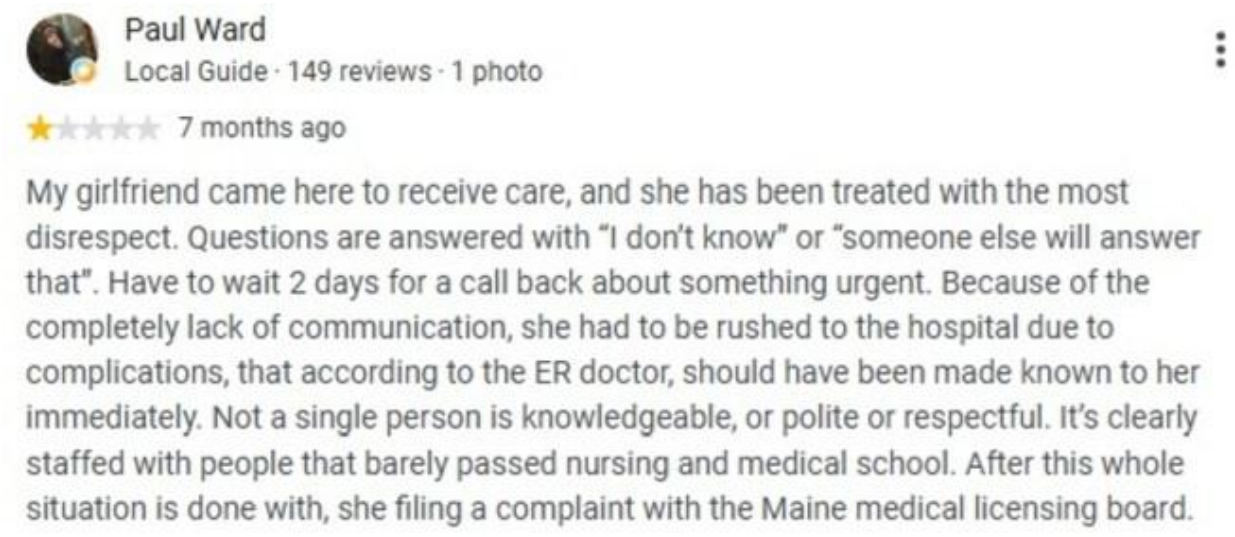


Briana Gembeh
Local Guide · 37 reviews · 1 photo

★☆☆☆☆ a year ago

Most of staff is nice. But, I don't feel like my symptoms or concerns were heard. Ended up in emergency room and the literature that's given to you is false. Advised to seek care else just in case of complications and staff that takes it seriously! Especially if you are traveling from miles away!

ME Portland Google Accessed 09.09.26.



Paul Ward
Local Guide · 149 reviews · 1 photo

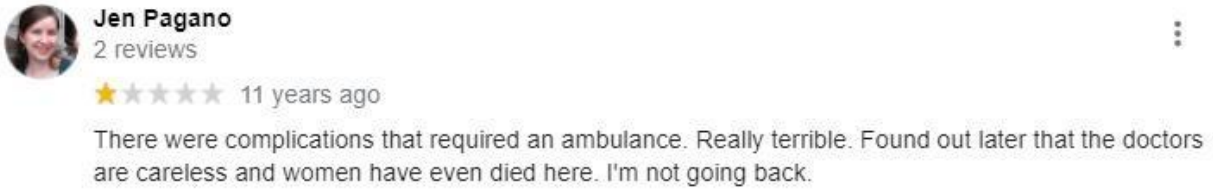
★☆☆☆☆ 7 months ago

My girlfriend came here to receive care, and she has been treated with the most disrespect. Questions are answered with "I don't know" or "someone else will answer that". Have to wait 2 days for a call back about something urgent. Because of the completely lack of communication, she had to be rushed to the hospital due to complications, that according to the ER doctor, should have been made known to her immediately. Not a single person is knowledgeable, or polite or respectful. It's clearly staffed with people that barely passed nursing and medical school. After this whole situation is done with, she filing a complaint with the Maine medical licensing board.

MA Springfield Yelp



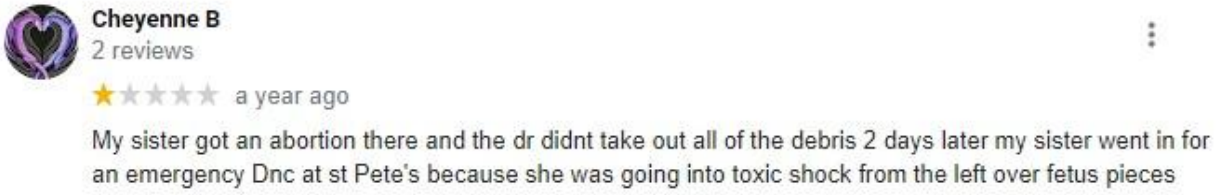
MO St Louis Reproductive Health Google. Accessed 05.03.21.



MO St Louis Reproductive Health Google. Accessed 05.03.21.



MT Helena Google. Accessed 05.01.21.

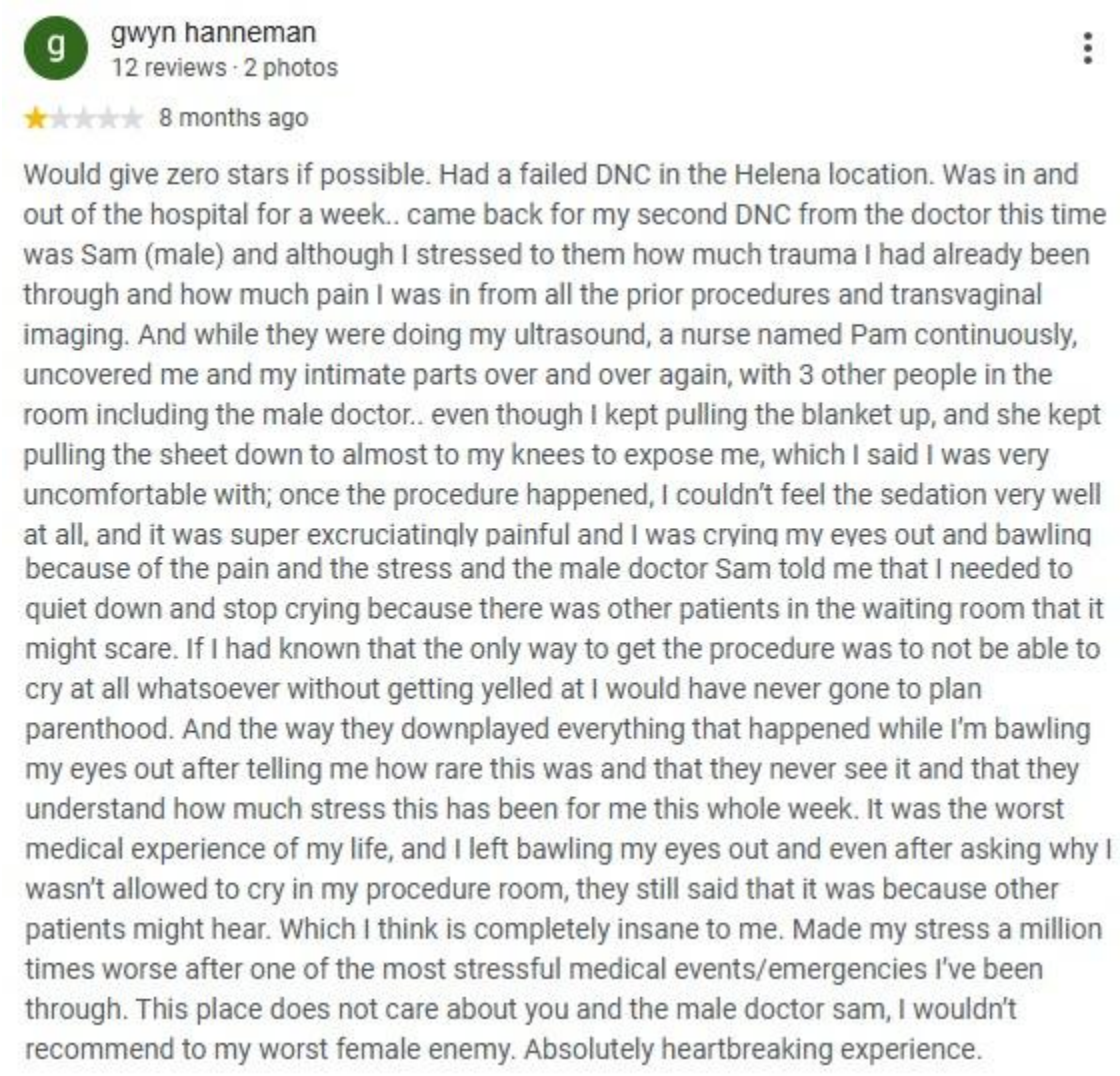


Cheyenne B
2 reviews

★☆☆☆☆ a year ago

My sister got an abortion there and the dr didnt take out all of the debris 2 days later my sister went in for an emergency Dnc at st Pete's because she was going into toxic shock from the left over fetus pieces

MT Missoula (events began in Helena) Google. Accessed 09.10.26.



g

gwyn hanneman
12 reviews · 2 photos

★☆☆☆☆ 8 months ago

Would give zero stars if possible. Had a failed DNC in the Helena location. Was in and out of the hospital for a week.. came back for my second DNC from the doctor this time was Sam (male) and although I stressed to them how much trauma I had already been through and how much pain I was in from all the prior procedures and transvaginal imaging. And while they were doing my ultrasound, a nurse named Pam continuously, uncovered me and my intimate parts over and over again, with 3 other people in the room including the male doctor.. even though I kept pulling the blanket up, and she kept pulling the sheet down to almost to my knees to expose me, which I said I was very uncomfortable with; once the procedure happened, I couldn't feel the sedation very well at all, and it was super excruciatingly painful and I was crying my eyes out and bawling because of the pain and the stress and the male doctor Sam told me that I needed to quiet down and stop crying because there was other patients in the waiting room that it might scare. If I had known that the only way to get the procedure was to not be able to cry at all whatsoever without getting yelled at I would have never gone to plan parenthood. And the way they downplayed everything that happened while I'm bawling my eyes out after telling me how rare this was and that they never see it and that they understand how much stress this has been for me this whole week. It was the worst medical experience of my life, and I left bawling my eyes out and even after asking why I wasn't allowed to cry in my procedure room, they still said that it was because other patients might hear. Which I think is completely insane to me. Made my stress a million times worse after one of the most stressful medical events/emergencies I've been through. This place does not care about you and the male doctor sam, I wouldn't recommend to my worst female enemy. Absolutely heartbreaking experience.

NE Lincoln Google. Accessed 04.22.21.

Miranda Niemeier
5 reviews

★☆☆☆☆ 8 months ago

I had an IUD put in place in January of 2020 and upon insertion I felt the most extreme pain I had ever felt. A few days later I started breaking out around my legs but was treated by my physician for a "skin infection" This July I was admitted to the hospital for over a week for a violent infection in my Fallopian tubes that almost killed me. When I was taken to surgery they saw my uterus had a huge hole that almost made my surgeon give me a hysterectomy at age 21. Once we told the surgeons about the IUD insertion and the pain I had the surgeons knew (but could not physically prove) that the person that put my IUD in punctured my uterus, the break out afterwards was toxic shock, and believe whole heartily that the person that inserted my IUD KNEW that they had punctured it, because the amount of pain was NOT normal. I love and support planned parenthood but this particular one almost killed me. I support affordable healthcare for women, but not at the sacrifice of clean and thorough care. DO NOT RUN THIS RISK. DO NOT GO TO THIS PLANNED PARENTHOOD.

NE Omaha Yelp

Claire G.
0 6 0

★☆☆☆☆ Mar 11, 2022

Had a medical abortion here a couple weeks ago. The day after taking all my pills I got a 5"by3" piece of placenta stuck in my cervix. I called this location and asked what to do cause I couldn't pull it out and it was extremely painful. They said leave it alone because your body knows what to do. It didn't come out for another day and I called back and got the same response. No one there would listen to my pain or believe me when I said something was really wrong. I honestly didn't expect this from a planned parenthood and am very disappointed in the care that I got. I decided to call my primary Womens health doc and she had me come in IMMEDIATELY. She had to pull it out while I was wide awake and said it could be so dangerous for it to be left another day. We found out that because of the clogging, a lot of other tissue remained stuck to my uterus. I had to have surgery to get everything out today. Probably one of the worst experiences of my life. I would have put two stars because everyone was super nice to me but they all talked shit about the other doctors there and I just thought that was very unprofessional to say that to a patient so they get one star. Probably the most traumatic and unprofessional things I've ever gone through.

NJ Shrewsbury Google Accessed 05.04.21.



Jae
Local Guide · 18 reviews · 2 photos

★☆☆☆☆ 2 months ago

Brushed off by the white female doctor and later was rushed to the hospital because she didn't do her due diligence nor listen to me when I tried to tell her I felt something was off and we both seen something on the sonogram screen.

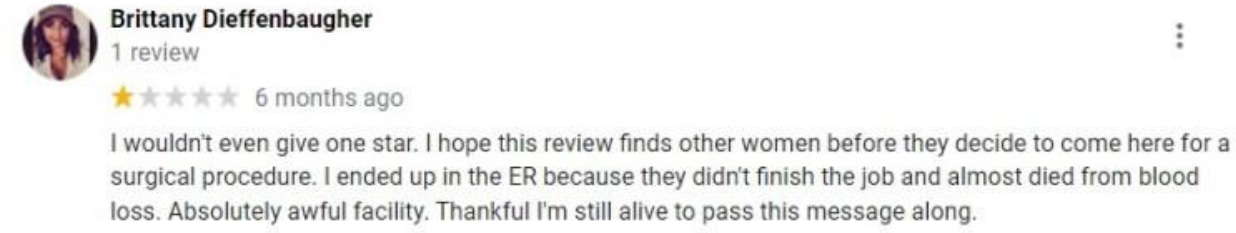
Tried to file a complaint and they never returned my call.

She seemed so bothered by having to see patients it seems. Pick another profession or leave the negative energy at the door when you get to work.

Front desk and nurse were friendly and helpful but that does not negate the poor service by the doctor.

Would not recommend this location

OH Bedford Heights Google. Accessed 10.07.22.



Brittany Dieffenbaugher
1 review

★☆☆☆☆ 6 months ago

I wouldn't even give one star. I hope this review finds other women before they decide to come here for a surgical procedure. I ended up in the ER because they didn't finish the job and almost died from blood loss. Absolutely awful facility. Thankful I'm still alive to pass this message along.

OH Kent Google. Accessed 10.08.22.

Amber
2 reviews

★☆☆☆☆ 5 months ago

If I could give zero stars for my experience based on the amount of emotional anguish that I've experienced over about the last week, I would. I made an appointment at this particular center to get my Nexplanon implant removed and decided to get another put in, since the gal on the phone had informed me that they didn't have to order them in advance, like other places do. Upon arrival, everything seemed fine and staff were friendly enough. My FIRST red flag should have been when not only the staff member taking my vitals, etc., but also the nurse practitioner who actually removed and inserted the new implant, both said (in response to my wanting my old implant removed after the **FDA approved** time of having it in for three years) "you know they're good for FIVE years, RIGHT?". (Keep in mind, even in their waiting room with their PSA style information playing over their TV screen, they even say on THAT (about the implant) that it's approved for safe use for up to three years — NOT five, like all their staff try telling you when you walk in the door). The information that is provided to you after insertion/removal also specifically says that **Planned Parenthood** (nobody else — not the FDA, Nexplanon themselves, or actual hospital professionals — like the OB-GYN that ended up removing mine) says that THEIR research (cited from 2016-2017, but is "ongoing," according to them) indicates that the implant is safe for five years.

After getting my new implant inserted and leaving the office, I noticed that I had a significant amount of numbness going down my arm (not upper arm, where the insertion site is), but from about elbow to wrist. Since I've had the implant before, I didn't recognize this as being "normal" after insertion and decided to call them back and inquire about it. After explaining my symptoms to the nurse practitioner (Ana) that had inserted it earlier in the day, the only "solution" she offered (without much reassurance at all that something wasn't terribly wrong) was that I could come back in and she could remove it, which I opted to, because I was pretty concerned at that point.

After returning to the office that afternoon (only a few hours beyond when my original appointment was), I had developed hematomas over both the removal and insertion sites, and the removal site in particular was still bleeding — even after being wrapped and bandaged for hours. The nurse practitioner seemed more concerned after making those discoveries, and stated that she was giving me an ER referral to get checked out, regardless. However, upon trying to remove the new implant as requested, she also was unable to locate that. Not really providing ANY reassurance, she stated that they would be able to fully evaluate me at the ER, check for potential blood clots (which can also be EXTREMELY DANGEROUS), and hopefully remove the implant — and that she either couldn't locate it because of all the swelling that there was because of the hematomas, or that it could've migrated (a.k.a., wasn't in the correct spot, and could also be EXTREMELY dangerous). This nurse practitioner and the receptionist (Dakotah) that were present were unable to tell me where the nearest ER was off the top of their head, and when they did find one through Google, it ended up not being in use anymore (Kent doesn't have an ER, for those who are unaware), so I had to drive further to Ravenna when already under extreme stress.

During my approximately five hour visit to the ER, my SECOND red flag about PP and this location, should've been when the attending doctor scoffed a bit (a scoff that seemed indicative of some negative impressions of PP, to say the least) when I stated that I had gotten this implant placed there, and that was the reason for my visit to the ER. I thankfully got the implant removed by a much more competent OB-GYN several days after it was placed by PP, and I would NOT recommend this PP (or any, based on what I've learned) to ANYONE that cares about not only their physical health, but also their mental/emotional health.

PA Pittsburgh Google. Accessed 05.15.21.



maria moreno
2 reviews

★☆☆☆☆ 4 years ago

This place put me in the hospital now have to be on blood thinners for 3 months don't care what anyone says smh

TX Arlington Google. Accessed 05.23.21.



Jessica Martinez
Local Guide · 25 reviews

★☆☆☆☆ a month ago

Do not get an IUD inserted here. The recommendation for the string length is 2-3 cm. I have now gone to two doctors who cannot find the strings. I underwent painful fishing inside my cervix only to be told I have to undergo emergency surgery to get it removed as my IUD Is literally just swimming inside my uterus. I remember The Dr who inserted it had finished then said she would cut it a bit more so my husband didn't feel them. I have always supported PP but it's unfortunate to know the Dr was more concerned about my husbands pleasure versus my own safety.

TX Fort Worth Southwest Google. Accessed 09.07.22.



Cassandra Deshotel
1 review · 1 photo

★☆☆☆☆ 5 years ago

My sister black out and did not help her as she fall off the table or call the er to see if she was ok.