

Problems at Planned Parenthood

Information for Protecting Our Health



Reviews Report

Many more reviews on all topics can be found on the website:

www.problemsatplannedparentood.org

The home page gives links to different states and regions; specific locations can be found on those pages. Also included are health inspection reports, malpractice suits, 911 calls, employee legal complaints, and cases involving sexual abuse, privacy violations or financial ethics.

If a location closes, its reviews still remain in this report, though they're removed from the website.



NY Mount Vernon. Indeed

1.0
☆☆☆☆☆

Racist Culture

[Health Center Manager \(Former Employee\)](#) - [Mount Vernon, NY](#) - July 29, 2020



Indeed Featured review

The most useful review selected by Indeed

Looking back at the experience, I would say the racism, lack of support and toxic environment was a bit much. It was easy to ignore but after a while it became overwhelming.

✓ Pros

Free Parking

✗ Cons

Toxic work environment, Racism and Poor Management

NY Ithaca. Indeed

1.0
☆☆☆☆☆

Horrible

[Certified Medical Assistant/Phlebotomist \(Former Employee\)](#) - [Ithaca, NY](#) - June 19, 2019



Indeed Featured review

The most useful review selected by Indeed

The hidden root of discrimination starts with management and paves the way for co-workers to feel comfortable to say do and treat u less than, favoritism at its finest.

NY Hempstead. Indeed

1.0 Needs better management

☆☆☆☆☆

[Health Center Clinic Assistant](#) (Former Employee) - [Hempstead, NY](#) - December 8, 2019

Managers are completely unprofessional, this company doesn't value their employees At all! Very racist and the pay isn't worth the amount of stress you put in on a daily basis.

TX Austin. Indeed

1.0 You gotta really want to help people

☆☆☆☆☆

[Health Center Assistant](#) (Former Employee) - [Austin, TX](#) - July 29, 2019

Unless you're a cis het college-educated white woman, expect some form of discrimination. This is a stepping stone type job for everyone, don't expect to make a life with this job

CO Colorado Springs. Indeed

1.0 Managers are awful, environment is toxic, doesn't feel safe with Covid 19

☆☆☆☆☆

[Medical Assistant](#) (Former Employee) - [Colorado Springs, CO](#) - August 11, 2020

The managers at Colorado Springs clinic are rude and don't seem to care for the employee. The acting assistant manager picks on the colored employees and makes them feel down about themselves. Doesn't follow PPE till the beginning of June with Covid going on.

IA Urbandale. Indeed

1.0 Not a place for African Americans to work

☆☆☆☆☆

[Center Manager II](#) (Former Employee) - [Urbandale](#) - March 12, 2018

They do not walk the walk with diversity and inclusivity. Very Stressful and they are not team players. It's like high school and you have to be in the cool group or they will let you go. No Management help with the Admin office and Clinics have no communication.

× Cons

low pay, long working days, no management help

MA Boston. Indeed

2.0

No diversity!

★★★★☆

Medical Billing_Rep (Former Employee) - Boston, MA - August 1, 2013

Not a friendly work environment. Upper management does not support the staff. There is no diversity, only two people of color work at the Boston Ma site.

✓ **Pros**

Location, free coffee/tea, T-Pass subsidy

✗ **Cons**

Unfriendly work environment, Unapproachable management, minimal training, full-time is 35hrs.

WA Tacoma. Indeed

1.0

Ppgnhi

★★★★☆

Customer Care Representative (Former Employee) - Tacoma, WA - April 25, 2017

Horrible place to work; the management is very discriminative and racist! I would never want to work here again! They make the company look horrible. HiPPA violations all across the board, on social media and texting while on the phone. Management said they don't care!

✓ **Pros**

No

WA Mount Vernon. Indeed

1.0

Racist Culture

★★★★☆

Health Center Manager (Former Employee) - Mount Vernon, NY - July 29, 2020



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✓ **Pros**

Free Parking

✗ **Cons**

Toxic work environment, Racism and Poor Management

MO Columbia. Indeed

3.0



No people of color in management for the past 25 years.

Health Educator (Former Employee) - [Columbia, MO](#) - August 30, 2020

The mission is clear to provide access to reproductive health care for all. PPGP does that very well.

The management continuously overlooks internal BIPOC employees, and does not give 2nd interviews to external job candidates of color either. This friction is felt when PPGP comes into collaborative relationships with other PP affiliates in the state, as well. It is also reflected in the volunteers and the board for PPGP.

✓ Pros

Working for a great, needed cause. Making a difference in the healthcare received by people;

✗ Cons

Non-supportive on BIPOC employees, Work life balance, Job stress are high because of the nature of the work., bosses take the credit for everything

NY Schenectady. Indeed

2.0



This company struggles with diversity, and showing their Managers/Directors support.

Heath Center Director (Current Employee) - [Schenectady, NY](#) - January 1, 2020

Change is in the air and I'm not sure if Mohawk Planned Parenthood is truly ready to accept what is right over what there being made to do. No company should be forced to implement Diversity and Equity but here we are and many staff feel like it's not needed. And as a woman of color, this makes daily attendance and work productivity seem defeating most days.


CA Anaheim. Glassdoor

1.0 ★☆☆☆☆ ∨

Feb 9, 2023 ...

THE WORST PLACE TO WORK

 Operations manager

Current employee, more than 3 years  Anaheim, CA

Recommend CEO approval Business Outlook

Pros

NOTHING. awful place, awful executives, disgusting culture

Cons

I work in administration and the amount of favoritism I see and experience everyday with CEO and IT and COO makes me ill. They treat everyone beneath them and if you are not white, you don't have a voice. It is disgusting to see how much some executives are treated, even through they have more skills than the COO. It is shameful to be a part of this organization and their mission is a fraud. They don't care. That's all new employees need to know. THEY DONT CARE.

Advice to Management

You hire competent people, but you can't keep them and you know why. They have a choice. They ones that stay are the ones that can't get hired any where else. Think about that... I am glad the union is coming and they can handle it all. the atty is so incompetent.

OR Portland Glassdoor Part 1

1.0 ★☆☆☆☆

Mar 13, 2025

A Troubled Organization in Crisis: Planned Parenthood Columbia Willamette's Dysfunction Runs Deep

 Anonymous employee

Former employee  Portland, OR

Recommend CEO approval Business outlook

Pros

Strong brand name in the nationally recognized organization

Cons

Planned Parenthood Columbia Willamette (PPCW) is an organization in disarray. While its mission remains critical, its execution is deeply flawed due to a lack of accountable leadership, financial mismanagement, and an exclusionary workplace culture that prioritizes mediocrity over excellence.

Leadership Vacuum and Organizational Dysfunction

PPCW suffers from severe instability at the leadership level. The human resources department is effectively nonexistent, with key HR leaders having departed, leaving employees without proper support or recourse. Instead of fostering a professional and equitable workplace, the organization is plagued by disorder and an absence of strategic direction.

OR Portland Glassdoor Part 2

Lack of Diversity in Leadership

Despite serving a diverse community, PPCW's leadership is overwhelmingly white, with little to no representation of people of color in decision-making roles. This lack of diversity is not just an optics problem—it actively harms the organization's ability to connect with and effectively serve the communities it claims to support.

Financial Mismanagement and Risk to Services

Years of poor financial stewardship have left PPCW in a dire fiscal position. Running significant deficits, the organization is now in serious jeopardy, threatening the sustainability of its essential services. Instead of addressing these financial issues with competence and urgency, the leadership—composed largely of uninspiring and underqualified individuals—continues to mismanage resources, putting the future of the organization at risk.

A Culture of Mediocrity

Rather than fostering a culture of innovation and accountability, PPCW has become an insular environment where mediocrity is rewarded. The absence of strong leadership, coupled with a failure to attract and retain top talent, has led to a stagnating organization that is increasingly unable to meet the demands of its mission.

Planned Parenthood Columbia Willamette is failing both its employees and the communities it serves. Without immediate and significant change—including a commitment to real leadership, financial stability, and meaningful diversity—the organization's future is in peril. Supporters of reproductive healthcare deserve better, and so do the people who rely on these services.


NY New York City. Glassdoor

1.0 ★☆☆☆☆

Nov 12, 2024 ...

People of color: be warned

 Grants and contracts manager

Former employee, more than 3 years  New York, NY

Recommend CEO approval Business outlook

Pros

Incredible mission and great affinity groups

Cons

Distaste for paying employees a livable wage. Willingness to pay consultants exorbitant hourly rates.

Advice to Management

Do not white wash the survey feedback from employees.


NY New York City. Glassdoor

3.0 ★★★★★

Jul 17, 2024 ...

An agency experiencing growth and transition.

 Project manager

Former employee, less than 1 year  New York, NY

Recommend CEO approval Business outlook

Pros

Firm environment in service of a community in need

Cons

Small HR department, in need of more support

Advice to Management


discontinue the conflict with the union. Black and Brown women are often spoken over in management meetings by White staff members.

DC Washington, Glassdoor

1.0 ★☆☆☆☆

Apr 13, 2023 ...

Beware

 Health center manager

Former employee, more than 1 year © Washington, DC

✗ Recommend **✓** CEO approval **✗** Business outlook

Pros

The direct team interaction. Holiday pay, vacation and sick accrual.

Cons

The DC location (4th street) is extremely racist and critical of African American women in leadership. You must be use to "code switching" to be accepted by C-level leadership-- Specifically the COO . The problems run deep because it starts w/ C-level leadership. The very mission they promote is not truly the culture they wish to capture. They lack people management at all levels. If you raise any unethical concerns (managers cursing at you, gossip, bullying)-- you are a target for retaliation from most C-level Executives at PPMW because you either fall in line-- or get pushed out. Nothing will change this behavior as they ignore exit interview feedback and engagement survey feedback. Please, if you have a choice-- DO NOT WORK AT THE DC LOCATION there is a bully culture there.

Advice to Management

-Culture and sensitivity training needed ASAP.


NY New York City. Glassdoor

2.0 ★★☆☆☆ ▾

Feb 23, 2024 ...

Union busting, lack of transparency

 Communications officer

Former employee, more than 3 years  New York, NY

Recommend CEO approval Business outlook

Pros

Passionate advocates. There are people who really do believe in the mission.

Cons

Pays lip service to donors, HR lacks transparency, toxic work environment in communications department: hierarchical, condescending, micromanaging. Unless you have "director" in your title, your input is brushed aside. Very wh*te feminist - leaders and organizational goals are not aligned with reproductive justice movemeng. Poor handling of racial harassment.

Advice to Management

transparency, trust that employees have the knowledge and skills to do their job, and actually do something when someone reports racist incidents

NY New York City. Glassdoor

1.0 ★☆☆☆☆ ▾

May 24, 2024 ...

Planned

 Billing manager

Former employee  New York, NY

Recommend CEO approval Business outlook

Pros

I do not have any

Cons

Horrible out of touch racist upper Management


NY New York City. Glassdoor

1.0 ★☆☆☆☆

Feb 5, 2024

Racists

 Business associate

Former employee, more than 10 years  New York, NY

Recommend CEO approval Business outlook

Pros

There are none, sad but very true

Cons

They are racists, set up employees to get rid of them...

Advice to Management

You will all get your Karma That took place in doing evil.


NY New York City. Glassdoor

2.0 ★★☆☆☆

Feb 6, 2023 ...

Black women are undervalued

 Specialist

Former employee, more than 1 year  New York, NY

Recommend CEO approval Business outlook

Pros

Network of Black professionals and mission.

Cons

Leadership, visibility, difficulty moving upward, senior staff has favorites, inability to follow own guidelines, values consultants over employees, bleeding talent.

Advice to Management

Start holding senior leadership accountable for the turnover. Pay staff as much as you are willing to pay consultants. Compensation for most staff administrative positions is well below industry. Millions of dollars from grants and most of those dollars pay consultants.

TX Austin. Glassdoor

3.0 ★★☆☆☆

Mar 16, 2023

PPGNY job

 Government relations associate

Former employee  New York, NY

Recommend CEO approval Business outlook

Pros

Good colleagues, great cause, lots of lateral support

Cons


Toxic workplace due to leasership, racism, lack of support for employees

IL Flossmoor. Glassdoor

2.0 ★★☆☆☆

Jan 20, 2024 ...

Planned parenthood review

 Medical assistant

Former employee, more than 1 year  Flossmoor, IL

Recommend CEO approval Business outlook

Pros

Pay raises experience and ultrasound

Cons


Favoritism, Racism, Bias, medical assistants held to a higher standard than the managers.

MI Kalamazoo. Glassdoor

3.0 ★★★★★

Apr 26, 2023 ...

Enjoyable and impactful work however location is not BIPOC friendly

 Medical assistant

Former employee  Kalamazoo, MI

✓ Recommend ✓ CEO approval ✓ Business outlook

Pros

You provide super impactful services everyday. You provide care for marginalized communities. The gender affirming services provided by PPMI are great and its very obvious that the providers all care deeply about their patients. PPMI overall is providing great patient care overall.

Cons

Unfortunately this location is not the safest for BIPOC staff. There is a large issue with micro-aggressions and blatant racism by the managers. When concerns are taken to HR and upper management there is no follow through with concerns of BIPOC safety. The services provided by planned parenthood are amazing, its unfortunate that it seems like they are just another company doing routine DEI trainings without actually implementing anything they are preaching to the staff about diversity, equity, or inclusion.

Advice to Management


More diversity in upper management. REQUIRED DEI trainings for management and follow up evaluations/feedback on how the skills are implemented. These trainings/evaluations should be overseen by upper level HR employees that do not have personal relationships with the people they are evaluating.

2.0 ★★☆☆☆

Aug 10, 2023 ...

Great job, terrible leadership

 Education specialist

Former employee, more than 3 years  Denver, CO

Recommend CEO approval Business outlook

Pros

Getting to educate diverse populations about comprehensive sexual health, decent benefits, work is meaningful.

Cons

Leadership has some major, major problems. I loved my job and would have stayed forever if it wasn't such a toxic work culture. Upper management were all white women and whenever issues of microaggressions and racism were raised, white woman tears would ensue without any actual action taken to make the workplace feel more inclusive. Some coworkers really tried to do our job and education internally, but the education department was ultimately considered the "problem" instead of any actual accountability taking place. Reproductive justice work is HARD, and this work culture only made it harder. There are also limited chances for upward movement unless leadership decides they like you.

2.0 ★★☆☆☆ ▾

Dec 30, 2018 ...

Medical Records Department

 Medical records

Former employee, less than 1 year

 Los Angeles, CA

Recommend CEO approval Business outlook

Pros

It's a Job / Gives options to single moms or women for birth control options.

Cons

I appreciate the fact that Planned Parenthood provides low cost medical and birth control options for low income people. This particular site is important as there are a lot of indigent people, particularly Latinos, that benefit from this location.

My review is based primarily working in Administration, not the Clinic itself. As an Asian immigrant male with a Master's degree and 2 Bachelor's Degrees from the University of California system, the only way I was able to get a job working here was through a job agency, with no benefits. Pretty humiliating. I worked in Medical Records and the place was a mess with medical records requests from physicians 1 year outstanding past due. I got the department organized via their operating system and would commute on the weekends to get the department caught up on their medical requests. Long story short, I spoke with various departments including Human resources to get a position long term with benefits. They ended up hiring various people (most with bachelor's degrees and with less experience in the medical field or in finances). I was passed up to lesser candidates. As an Asian immigrant, I also have bills to pay and have to come up with the rent end of the month. So, I follow all the rules and get passed up because I'm Asian. I followed all the rules, came to this country legally, learned to speak English well, educated myself and have advanced degrees and am still not good enough to work for this nonprofit. I wonder why...?

CA Mar Monte affiliate. Glassdoor

1.0 ★☆☆☆☆

Jan 27, 2023

Racist Toxic Environment

 Anonymous employee

Current employee, more than 5 years

Recommend CEO approval Business outlook

Pros

Support staff are excellent, dedicated, and compassionate.

Cons

Performative DEI and health equity from all-white senior leadership and executives that are out of touch, fake and toxic. Treat POC staff poorly, poor management of business and finances. I would not recommend working here under the current CEO, Stacy Cross. CEO is racist, and sexist. In 2020 she made \$482,043 while the support staff could barely make ends meet.

Advice to Management


Fire the toxic, unqualified, overpaid CEO and all her unqualified leadership under her. HIRE MORE PEOPLE OF COLOR in Sr. Leadership roles to reflect the make up of the populations you actually serve. Stop doing performative DEI. You are hurting communities you serve and the people who work there.

NJ Morristown. Glassdoor

2.0 ★★☆☆☆

Jun 17, 2022

N/a

 Director of total rewards

Current employee, more than 1 year  Morristown, NJ

Recommend CEO approval Business Outlook

Pros

Nothing to say positive besides that the message was being met.

Cons

Diversity and Inclusion is a mystery to me because because they never listen to biopic people.

Unknown location. Glassdoor

1.0 ★☆☆☆☆

Jan 26, 2023

RUN FAST AND DO NOT LOOK BACK

Medical assistant

Former employee

Recommend CEO approval Business outlook

Pros

getting to build relationships with patients

Cons

They market themselves as supporting Black Women and the LGBTQIA+ community, but internally, they are the most racist, exclusive-to-whiteness, bigoted, fatphobic, classist company I have ever worked for. Referring to Rosa Park's famous stand against racism which led to Ms Park's arrest as a "metaphorical stand" was mild compared to the rest of the vile disgust that is PP.

Advice to Management

Fire all the racist, religious, bigoted, conservatives, & Karen's.

Unknown location. Glassdoor

2.0 ★★☆☆☆

Feb 2, 2023

Lack of cultural diversity.

Clinician

Former employee, more than 1 year

Recommend CEO approval Business Outlook

Pros

Some perks and good pay. However comes with a sacrifice of being over worked.

Cons

They pride themselves on being culturally diverse but people in the higher hierarchy lack hiring diverse staff and state minorities don't apply.

Unknown location. Glassdoor

1.0 ★☆☆☆☆

Nov 21, 2022

It was a job

 Admin assistant

Former employee, more than 3 years

Recommend CEO approval Business Outlook

Pros

Working towards reproductive rights for people

Cons

Having unionized our location, all of the people of color were shortly after let go due to "budget cuts"

Unknown location. Glassdoor

1.0 ★☆☆☆☆

Jan 18, 2023

Don't work here

 Client services manager

Current employee, more than 8 years

Recommend CEO approval Business Outlook

Pros

Good mission and client staff

Cons

Racist leadership. They do not promote BIPOC staff

FL Tampa. Glassdoor

1.0 ★☆☆☆☆

Nov 4, 2021

Ignores the concerns and complaints of minorities, unfair practices

Anonymous employee

Former employee, more than 1 year

Tampa, FL

Recommend CEO approval Business Outlook

Pros

Good benefits.

A great mission.

Excellent but unappreciated health center staff.

Cons

Leadership is horrible, rude, and indecisive they claim to be about diversity and inclusion while doing the bare minimum and still ignoring the complaints and concerns of minorities.

Will be quick to blame you for a problem.

Tells employees there's no money for paying fair wages while leadership is making \$150K plus.

Absolutely terrible work life balance despite what they say. They expect you to dedicate your life to them while they give you nothing in return.

Most minorities leave due to a lack of fair wages, support, and broken promises from leadership.

Leadership is rude and they will find some way to retaliate if you stand up for yourself.

Hectic work environment and leadership that expects better results yet gives minimal support and worthless recognition.

It seems that most Planned Parenthood offices could use a serious leadership overhaul, they claim they are trying to improve things but they pretend everything is perfect.

If you're not a white woman with clout, don't work here, go somewhere that'll truly support you instead. This place is a revolving door.

Advice to Management

Replace management locally and nationally.

NY Hempstead. Glassdoor

2.0 ★★☆☆☆

Oct 27, 2021

Far From What it Seems

Client service representative

Former employee, less than 1 year | Hempstead, NY

✗ Recommend — CEO approval ✗ Business Outlook

Pros

Being a part of an organization that provides essential healthcare needs.

Cons

Where to start?

Even though the organization makes all of their new hires go through a racial equity program, racism is still very much an issue within the organization, and when it is brought to the attention of management and their racial equity team, they still refuse to be held accountable. I'm white, and I am not bilingual, but yet when I was hired, my starting rate was the exact same as the people in my department who spoke Spanish and who were constantly being pulled to translate for counselors and clinicians. When I asked how it was fair and equitable for them to be paid the same as me and yet they are also expected to take on additional responsibility I was told, "oh that's a good point, we'll look into that." by management and the racial equity team.

This organization also fosters a very toxic work environment. Before the pandemic they decided to merge all of their New York location, and in doing so it put them in a very difficult financial situation. Fast forward to when the pandemic started they ended up firing over 50% of their staff (most of whom were people of color) and the remaining team members that were left behind were blatantly bitter about the whole experience. I started a year after these events, and when I brought certain attitudes to the attention of management and even HR I was told, "Well, that's just the way things are now."

This also not a judgement free space the way they claim it is, I heard people ask a transgender patient who was going through hormone therapy at our facility "so are you a guy or a girl?" then after they understandably got upset later that day the receptionist said "things were so much easier when we didn't have to pretend that there was more than one gender." I heard someone in medical records reading someone's file out loud and say, "This person has had way too many abortions."

These are only a only instances of why this organization is such a huge disappointment, especially for an organization that claims to be on the front lines of progressive change. Ultimately this is a money hungry business, and not a nonprofit. They claim to be providing a a equitable work environment for people of color, but really they just have new hires do a three week class so they can say, "look, we're not racist. Not here!" without actually doing anything.

Advice to Management


Be better, stop making excuses, and actually follow through on your mission statement. Hold yourselves accountable. Otherwise, this organization deserves to perish.

NY Schenectady. Glassdoor

1.0 ★☆☆☆☆

Oct 24, 2021

Racist

 Anonymous employee

Former employee, more than 3 years  Schenectady, NY

Recommend CEO approval Business Outlook

Pros

The patients that came in.

Cons

Racist, blame game, liars and they look through patients charts to talk about them

Advice to Management

Fire everyone start fresh

Unknown location. Glassdoor

2.0 ★★☆☆☆

Jun 1, 2022

Great Mission, Toxic Work Culture

 Anonymous employee

Former employee, more than 1 year

Recommend CEO approval Business Outlook

Pros

Opportunity to provide valuable and essential services; very good salary and benefits

Cons

Horrible work culture. Everything is rapid response. High burnout. Anti-black toxic environment.

Unknown location. Glassdoor

2.0 ★★☆☆☆ ▾

Dec 14, 2021 •••

Not a healthy workplace environment

 Anonymous employee

Current employee, less than 1 year

Recommend CEO approval Business Outlook

Pros

Community(patients) you serve and the mission, that is pretty much it.

Cons

This is the most toxic workplace I have ever worked in. From microaggressions to bluntly racist epitome to untrustworthy colleagues, it is not a good place to be. Staff feel unappreciated, overworked, and just fed up with how things are going. The turnover rate is high, with little change to the workload. There are only a few people in leadership who really care, and by a few I mean 1 or two. There have been people who have only worked a few months and leave, because the toxicity of the entire organization. There is a lot of discrimination and lack of equity within the organization as it relates to pay, leadership, work structures, etc.

Advice to Management

There needs to be a real overhaul and investigation of the leadership team.

Unknown location. Glassdoor

2.0 ★★☆☆☆

Nov 3, 2022

Trust the reviews; proceed with caution

 Anonymous employee

Former employee

Recommend CEO approval Business Outlook

Pros

- some people (patients, partners, supporters, staff) who are committed to the organization's mission and vision. - some of the perks and free swag that you'll receive throughout the years - patient support and advocacy.

Cons

There are quite a few reasons to stay away from this organization. Namely: - internal politics and bullying that leads to high turnover or low morale. - anti-Blackness and silencing culture that breeds mistrust, contempt, and violent interactions with colleagues across all bands of the organization - credibility as a safe space is thwarted by its continued overshadowing of smaller organizations and partners with whom it relies upon to make inroads in communities of color. - grinding culture with a "care no matter what" narrative overlay. Employees are commonly tired, worn out, overlooked, and disrespected in their expertise and contributions. - Uphill fight to provide accessible quality healthcare for people who need it without politicizing said people for organizational gain.

Unknown location. Glassdoor

1.0 ★☆☆☆☆

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Current employee, more than 5 years

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Unknown location. Glassdoor

1.0 ★☆☆☆☆

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Don't work here

 Client services manager

Current employee, more than 8 years

Recommend CEO approval Business Outlook

Pros

Good mission and client staff

Cons

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Unknown location. Glassdoor

2.0 ★★☆☆☆ ∨

Jan 10, 2022 ...

The "dream" job is a nightmare

 Anonymous employee

Former employee, more than 3 years

Recommend — CEO approval Business Outlook

Pros

Assisting people with their sexual health care was incredible. I especially loved abortion care.

Cons

This is by far the worst work experience I have ever had. I've been in the non profit world for 10+ years at this point and while the entire non-profit industrial complex has problems, PP takes the cake. They are the very definition of white feminism. They are only interested in how things look, rather than implementing real structural change. If you are a cis, white, straight women, this is the place for you! If you fall anywhere outside of that description, get ready to be passed over for promotions but photographed to push their "diversity" cred. I am non-binary and was endlessly misgendered. I corrected a co-worker on this once and she proceeded to laugh in my face. I reported to my supervisor who feigned concern but absolutely no follow up was done. I was constantly seeing my BIPOC coworkers treated with disrespect, both overtly and through microaggressions. They purposefully over-schedule their clinics. I worked many 10+ hour days with no break or a dinner that consisted of me desperately shoving whatever food was nearby in down my throat while standing over a sink. Management literally looks all the same; as in, if you are a person who does fall outside that white/cis/straight metric you will be soon styling your hair in Euro-centric fashion and any semblance of individuality you have will soon be gone. They're anti-union, anti-worker, and just aren't actually progressive. The pay is abysmal even though donations and grant money are constantly rolling in. The oft cited mantra of "do it for the cause" has been weaponized if you dare ask for better employee treatment. Honestly, NEVER work here. You are far better off in smaller clinics and there are other orgs doing better, actually progressive work, that will both treat you better and pay you a living wage. The stories I have of employee neglect are endless. It was my lifelong dream to work for PP and after three years I can only report that it is a night mare.

Advice to Management

Why bother? They have exhibited time and again that they will only be dragged into the 21st century kicking and screaming. Stop catering to the antis and start standing up for worker's rights.

NY Hudson Peconic affiliate. Glassdoor Part 1


1.0 ★☆☆☆☆

Oct 9, 2019

Planned Parenthood Hudson Peconic - Public Affairs - PPHP

 Public relations specialist

Former employee, more than 3 years

 Hawthorne, NY

Recommend CEO approval Business Outlook

Pros

The PPHP affiliate has no pros from my point of view. This is coming from someone who always chooses to see the glass half full.

Cons

I am 100% for a woman's right to choose, and began working with PPHP thinking I was going to change the world. Sadly working for them was literally one of the worst experiences of my life. If you are not White Cisgender Heterosexual Woman, then you won't succeed.

I worked in PPHP's Public Relations, and I remember reaching all of my annual deliverables by 300% one year. This was the same year I got written up on my annual review for refusing to draw blood. After working there for three years, due to staff shortages, I was told I now needed to draw blood. Mind you, I had no phlebotomy training whatsoever, and was informed by HR prior to getting hired that I don't need to deal with needles after I told them that I suffer from extreme trypanophobia. I didn't know that drawing blood without having to go to school was even legal.

The PPHP administrative office lacked diversity. I remember almost all the people of color working in Billing. Then one day, it was announced that they were letting that department go due to outsourcing. That left two people of color in the entire central Admin Office location. Meanwhile, my LGBT colleagues were constantly being spoken to in a demeaning way. They did not appreciate diversity.

NY Hudson Peconic affiliate. Glassdoor Part 2

I ended up being one of two minority employees working in PPHP's central Admin Office. My boss would literally yell profanities at me, sometimes telling me I was dumb, or that she didn't want me as an employee to begin with. She would tell me that I am replaceable and that she can find anyone to take my job. I was held to a way higher standard than my colleagues, and every statement I made was magnified and became an issue. If I gave an opinion during meetings I was told that I sounded dumb or that my mind was "siloed." If I ate in the office with my colleagues, I would be told that this was against policy even though everyone else was doing it (and still allowed to do it).

There was a lot of turnover during my time there. I remember them "remodeling" the clinical manager position. They did this redesign three weeks before Christmas, and had all the old managers re-apply for their jobs. Most of them ended up losing their jobs after not making it past the first interview.

It took me years to gain up the confidence to write this review. I truly believe at from the bottom of my heart that the PPHP affiliate is both racist and homophobic. To all my POC working at PPHP being told by their Vice Presidents or managers that you are stupid, weak, or not motivated, hear me out. You are intelligent, strong, and motivated by going to do the work you do every day. You aren't the first to be told this, and you certainly won't be their last.

Unknown location. Glassdoor

1.0 ★☆☆☆☆

Jun 10, 2021

Abusive Work Environment

 Anonymous employee

Former employee, more than 1 year

Recommend CEO approval Business Outlook

Pros

The greatest benefit gained from working at PPGP was the connections and relationships I made with front line staff. The organizers, educators, and clinic staff are by far the most dedicated, hard working, bright, empathetic, caring, self aware, and powerful leaders I've ever had the privilege of working alongside. Other than that, through trial by fire, I was grateful to eventually learn that PPGP is NOT an organization that should be representative of what true reproductive justice advocacy should look like.

Cons

Inequitable pay structures; the CEO made a quarter of a million dollars while front line staff often made nearly poverty level wages. Classism was often upheld by promoting folks into leadership with little to no leadership experience but with advanced academic backgrounds. Leadership often employed bullying and emotional manipulation/abuse. The only gender and race diversity that exists is among front line staff who are coincidentally paid the least. The organization as a whole continuously failed to further the community engagement and allyship that is essential to reproductive justice activism. Overall, this organization taught me what a repro organization does NOT look like.

Advice to Management

The leadership structure and cultural failings at PPGP is reflective of the Planned Parenthood organization as a whole.


CA San Diego. Glassdoor

3.0 ★★☆☆☆

Oct 20, 2017

great mission!

 Leader- not specified

Current employee, more than 1 year  San Diego, CA

Recommend CEO approval Business Outlook

Pros

great mission, dedicated health center staff, excellent quality of care, committed to equity in health care.

Cons

mediocre leadership and administrative staff. Structural problems that are baked into the organization that will take time to change.

Also a culture of institutionalized racism.

Advice to Management

The leadership should reflect the patient demographics.

The leadership should make efforts to surround them selves with excellence and diversity.

Unknown location. Glassdoor

3.0 ★★☆☆☆

Feb 14, 2016

White Feminist Heaven

 Anonymous employee

Former employee

Recommend CEO approval Business Outlook

Pros

Excellent health benefits, salary, and promotion opportunities for women in upper level positions. There are a lot of resources to take advantage of in order to get visionary projects off the ground.

Cons

It is extremely corporate despite it's status as a non-profit. There is no race analysis and can be difficult for employees of color. Public Policy division lacks a true understanding of the circumstances of actual Planned Parenthood patients.

MO Saint Louis. Glassdoor

2.0 ★★☆☆☆

Jan 10, 2015 ...

Inconsistent leadership

 Health center manager

Former employee, more than 10 years

 Saint Louis, MO

Recommend CEO approval Business Outlook

Pros

Loved the patients and that's about it.

Cons

You get vacation and sick time but directors have an attitude about you using it. Inconsistent work schedule to be a salary employee. Directors expect you to cover every unconverted shift even if it impedes the schedule you already set. You may work 50 hours a week and only get paid for 35 hours. The directors go all out to hire friends but it is a "no no" to discipline them. The directors have issues with black managers who have a strong voice and are not yes people. They cater to white people, especially the nurses. The staff lack teamwork and make it hard for people to be happy.

Advice to Management

Stop allowing gossip to cloud your judgement about other managers. Work in the health center so you can make realistic decisions about any changes in work flow and policy. You all are far removed from processes and need to respect the work of your first line staff.



CA Fresno Family First. Google Accessed 06.07.21



Christine Saviez

Local Guide · 47 reviews · 2 photos

★★★★★ 3 years ago

Dehumanizing. I've been coming here for 5 yrs. All the nurse practioners look down on you. They always treat you with suspicion as if you're trying to hustle unneeded medical treatment. As if we're here to get over on the system. They also lie and say they'll be right back to answer questions then they never return and you're sitting there staring at a medical assistant who lacks the education to properly address you're question. I also get the feeling they may be racist. Anyone who has experienced racism will know the signs: the condescending tone, the tense facial expression, the sneer in the mouth as they speak to you, the look of shock and offense when you ask questions or wants their answers clarified and explained, they you answer back in a louder voice so as to intimidate you into silence because they feel you're getting out of line. All of the nurse practioners here behave like this and all of them are Caucasian. Their manner and behavior communicate that they think you're lower than them and should be oh so grateful you're given treatment as opposed to being left to suffer like those in Third World countries. It's not our fault that the U.S. is the only industrialized Western nation. without free basic medical care. And it's not our fault we were born female with in need of reproductive health care. Rather than seeing us as women and their equals these nurse practioners see us as the low level and inferior. I do have an education and when I've actually tried to ask questions from a well informed perspective the nurse practitioners look at me as if I'm getting out of line. It's as if they are entirely invested in their "status" and feel threatened that you're not an ignorant woman. Each visit here is demeaning.

DC Washington. Google Accessed 05.17.21.



Kurly Kare

1 review



★★★★★ 2 months ago

Daryl, more like Karen.... this lady was extremely rude to me today! I felt some racial discrepancies. She literally fit the stereotype of white women being problematic and disrespectful. I don't like having to ask them for help, and I don't like their condescending tones while helping. Sure enough daryl gave me just that insinuating i was the reason for her nurse to not follow up with me. Insinuating i wouldve put my health at risk as opposed to telling my doctor what was wrong with me. Hilarious. In fact while on the phone with my doctor i specifically recall talking about the enormous amount of back pain i was experiencing and how i feared it was my kidney since i know that's in my medical history. She proceeded to be condescending and unhelpful. Telling me oh well essentially and that since that's not what their notes say it's nothing i can do but go to the ER they couldn't help. Funny she wouldn't even give me her last name. White women seem to remember that they are white before they are "women". The only useful part of the conversation came behind closed doors where the receptionist Cpo.dadis was extraordinarily helpful! He explained to me the reason that i could not be seen, it wasn't because of the follow up being unsuccessful but in fact it was because she was booked for the day, and since my symptoms were so severe it would be best if I went to the emergency room. He apologize for Miss Darrells delivery because her tone might've made the message lost in translation he guaranteed that it was only because of the lack of doctors available. He was the only highlight though he was only willing to side with me after the rude woman went away. I would not recommend this facility. Or if i were to recommend it i promise you it would only be on a day the lady holding the picture above is NOT there

WA Seattle Northgate. Google Accessed 05.17.21.



Kawanna Y-G (Kiki)

Local Guide · 14 reviews



★★★★★ 4 years ago

I have been covered for 2 months with my new insurance, I have worked front desk at a clinic before, up on entering I was stared at like I didnt belong, I mean stared at until I was uncomfortable. They were all caucasian I am not. The receptionist then called my name and yelled , you dont have any insurance, which is highly unprofessional. I was embarrassed. I then asked the to check the eligibility website and the receptionist then looked at her screen and back at me and told me no. I felt racially judged, I felt demeaned and I missed my appointment. The whole point of PPH is to not feel excluded or uncomfortable, I experienced both at this location NEVER AGAIN. I then went home feeling defeated, and called my insurance, they then told me to report PPH because I was clearly covered. Please do not support this location I will be following up on my report of them.

CA Coachella. Yelp



Alexandra V.

@ 3 ★ 25 📷 1



8/18/2020

Horrible experience. Physician made a very prejudice remark about Hispanic women and was unhelpful.

GA Atlanta. Yelp



Hair B.

@ 3 ★ 9 📷 3



10/4/2021

Healthcare doesn't care about black women especially in the south . None of these place provide care or have doctors available. Don't waste time .

GA Marietta. Yelp



Bianca S.

@ 0 ★ 4 📷 1



8/13/2021

On July 30, 2021 I made an appointment for a general STD preventative screening. I was advised by my health insurance provider that I was covered. After I completed the testing I was advised that my insurance was not found even though I prevented my insurance card. Sadly, I was also advised that if I didn't pay \$105 before 4 PM that day, my test results would be thrown out . That same day I notified my provider who then notify Planned Parenthood that I was in fact covered. I was advised that billing would reach out to me, however that has never happened. It is August 13 and I have been advised that my testing was never sent out to the lab. I currently don't know my health status, after I took the proper precautions to do so. Not to mention on my client app it was advised that I was prescribed Ella 30 mg on July 30, which I

was not. I don't want to deal with this again nor do I want another person to deal with it whether they have health insurance or not. All the reasons mentioned above, is why most people of color do not go and get tested. I wish that I could get one of my white male friends with a psychological illness to write a letter because maybe then something will be done. I try to make a complaint however the voicemail was full. I was then notified to reach out next week to make another complaint once the general message has been cleared out there is nothing that can be done.
#angryblackkaren

CO Denver Park Hill. Google Accessed 07.15.22.



The Life Of BrielG

1 review

★★★★★ a year ago

Service was terrible , no one answers the phone . They also have no sympathy , empathy, or care toward black clientele at all . It's sad , only one nurse has ever been nice every time I've visited .



NY Bronx. Google Accessed 06.21.21



DEE DEE

8 reviews

★★★★★ 3 years ago

Horrible experience here at the Bronx location never again will I come here. Had a 6:30 appointment and the dumb receptionist said they would call me at my time two people after me came and went to the back. Mind you both Hispanic women had 6:30 appointments and went straight to the back but my black self have to wait! Never thought in a million years that act like this! Worse place ever! Will go downtown for now on!



GA Savannah. Google Accessed 02.08.22.



Shaun Eburne

Local Guide · 22 reviews · 1 photo

★★★★★ a month ago

We went for support and direction. In the actual evaluation it was cold, lack of empathy and no answers. Please know that women of color come to your facility to be their advocates. This is disheartening and disappointing.



IL Aurora. Google Accessed April 29, 2021.



Shelanda Logan

1 review

★★★★★ 2 years ago

It sucks drove all the way from peoria ill for a 9am appt and didnt leave til after 5 pm they rude the bathroom nasty amd smell the staff is very unprofessional and the sad music they play os horrible. They racist against certain people.i would never send anyone their



GA Savannah. Google Accessed 04.27.21.



Daijha Ali

2 reviews

★★★★★ 9 months ago

My sister has a phobia of needles and she explained that to Nurse Practitioner Julie Day and she did not care. When the other nurse offered to hold her hand she said she was being dramatic and she would be fine. This is the reason black women are dying in hospitals. Nobody took my sister serious. How are you in the medical field but have no type of compassion. I will be calling the board because something has to be done.

