

Problems at Planned Parenthood

Information for Protecting Our Health



Employee Rights

Reviews Report

While many of the negative employee reviews from Indeed and Glassdoor report various forms of dissatisfaction, we focus here on ones dealing with employee rights.

Many more reviews on all topics can be found on the website:

www.problemsatplannedparentood.org

The home page gives links to different states and regions; specific locations can be found on those pages. Also included are health inspection reports, malpractice suits, 911 calls, employee legal complaints, and cases involving sexual abuse, privacy violations or financial ethics.

If a location closes, its reviews still remain in this report, though they're removed from the website.

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Ethics

Racism is covered in our Racism Reviews Report, and financial improprieties are covered in our Financial Ethics Reviews Report.


Discrimination (non-racial)

MN Minneapolis. Glassdoor


3.0 ★★☆☆☆

Aug 19, 2015

medical assistant

 Medical assistant

Former employee, less than 1 year

 New York, NY

Recommend CEO approval Business Outlook

Pros

great benefits and pay was ok

Cons

fired because I was pregnant

NY Bronx. Indeed

1.0 Retaliation by management...

☆☆☆☆

Inventory Control Associate (Former Employee) - Bronx, NY - April 24, 2019

Unprofessional The Bronx location. Management very verbally abusive. Unfair treatment towards people who took disability when they return. Management has favorites among the staff.

✓ Pros

The other 4 boroughs have better communication amongst management & staff.

✗ Cons

Management in the Bronx has a problem with accountability. Have favorites among the staff as well.

Being Asked to Lie to Auditors or Inspectors

AZ Phoenix. Indeed

2.0 Horrible joke place to work

☆☆☆☆

Medical Assistant (Former Employee) - Phoenix, AZ - May 14, 2017

HR was a joke and never even answered phone calls from clinic. Clinic supervisors didn't care about patients or their staff. Their pay is nothing and nowhere near most medical positions salary. HIPAA and OSHA problems, have you lie when getting audited. No training only 3 days at business office to sit at a desk and most MA's never get fully trained here. Ridiculous. I love planned parenthood but the Arizona one makes them all look bad.

CA Roseville. Indeed

2.0 Love the services offered but management needs retraining

☆☆☆☆

HSS 2 (Former Employee) - Roseville, CA - September 20, 2020

I absolutely love what PPMM stands for but oh man do they need to retrain management. The personal working here has so much potential but there is no appreciation what's so ever other than the below average pay. The learning opportunity is awesome and you get a lot of hands on experience but the management is stuck in the old ways and stubbornness that it does not follow the upper management instructions to streamline all clinics. You are forced to lie when upper management is present or while inspectors are present.

✓ Pros

Hands on

✗ Cons

Horrible one sided management

Medicaid and Insurance Fraud

NY Buffalo. Indeed

2.0

☆☆☆☆☆

If you care about patients, don't work for Planned Parenthood.

PATIENT SERVICE SPECIALIST (Former Employee) - Buffalo, NY - September 9, 2019

If you are willing to turn a blind eye to insurance fraud, health code violations, labor law violations, wage theft, and overhearing your colleagues shame young people for being sexually active or having more than one partner, PPCWNY is the place for you. Don't waste your time.

OK Oklahoma City. Indeed

1.0

☆☆☆☆☆

Fraud

Clinic Assistant (Former Employee) - OKC, OK - April 14, 2017

Fraud fraud fraud and more insurance fraud. Half of the people that work at ppco are strung out. They dont give a hoot about employees just how to collect insurance money for services not done. If fact health center manager is a big pot head

✓ **Pros**

None

✗ **Cons**

Everything

IA Cedar Falls Glassdoor


1.0 ★☆☆☆☆ ✓

May 6, 2011 ...

Dont recommend working there or getting health services there.

 Anonymous employee

Current employee

 Cedar Falls, IA

Recommend CEO approval Business Outlook

Pros

Good co-workers, good benefits, OK salary

Cons

They dont treat their employees right. They cheat the medicaid system by claiming charges the patients didnt incur. They ridicule the patients and staff behind their back. I would never refer anyone to work there or become a patient there.

Advice to Management

Have some respect for your employees. They can either help you grow or be the cause of your downfall. Each employee you have cheated will tell others and they will in turn tell others. Stop cheating the government and defrauding the Medicaid system. You will get caught and you will lose funding.

Inaccurate Information for Patients

TX Houston. Indeed

1.0 **Keep your conscience. Work elsewhere.**
☆☆☆☆☆ Technician (Former Employee) - Houston - August 16, 2015

This place saps your soul. You lie to people all day and only survive if you lie to yourself about what you're doing. I'd say the pay was below industry-standard, but, really, this industry is one-of-a-kind (in a bad way).

✓ **Pros**

None

✗ **Cons**


The nightmares

NM Albuquerque. Glassdoor 1

2.0 ★★☆☆☆

Oct 7, 2023 ...

Mission is what keeps us here, but a poorly run organization

 Nurse practitioner

Former employee, more than 3 years

 Albuquerque, NM

✗ Recommend CEO approval ✗ Business outlook

Pros

Local team is positive and passionate

Cons

Training is long and ineffective Management is a revolving door locally Staff don't trust management's intentions I feel devalued and disrespected working here Management gaslights; makes you feel crazy, incompetent, and undereducated when that is not the case Unsafe charting system Patients are getting fractured care and intakes are too long

Advice to Management

Let providers provide care and get a safer charting system

Work Conditions

TN Memphis. Indeed

1.0



So toxic an environment, I quit after two weeks.

Medical Assistant/Front Office (Former Employee) - Memphis, TN - September 9, 2019

Verbally abusive workplace culture amongst administrative and front office staff (back of clinic staff were wonderful), blatant & repeated HIPAA violations with no regard for patient privacy. Patients were made fun of by staff in front of entire waiting room for being HOH, speaking languages other than English, made fun of for their choice in partner, I could go on. Staff would search through patient records to find if someone had a repeated termination and then laugh/berate the patient for the repeated termination--for the entire waiting room to hear. Training was a joke--wasn't given any time during the work day to complete ANY training modules--and was expected to handle \$9k+ of daily transactions with no oversight/no clear instructions.

Was instructed to lie to patients about what sedation entailed & tell them that PO valium was the same as IV sedation, presumably to save the clinic money when patients were supported by justice funds though I can't confirm this because no one would discuss it. Reported my experiences & HIPAA violations to higher up's, who didn't care to follow up. Upper management is extremely disconnected from clinic work. Was brought on as a part time employee only to be scheduled at 40 hours/week and asked to lie about my lack of benefits.

Avoid avoid avoid if you are in the midsouth region. I learned later I was the third person to leave after 1-2 weeks and tricked into FT hours for PT pay/benefits. I came into the job with a lot of passion and experience, but was contemplating an exit strategy before the first week was even over. It's such a shame.

DC Washington. Indeed

1.0



Discrimination to the employees

Nursing Assistant (Former Employee) - Washington, DC - February 8, 2020

This place is a trashy place bad vibe and nasty attitude from big bosses to the employees. HR doesn't do anything about it they all together to treat employees like slave.

IL Aurora. Indeed

2.0

☆☆☆☆☆

Productive but will mess with your head

Phone Specialist (Former Employee) - [Aurora, IL](#) - December 9, 2015

This job will work your anxiety to the core. After finding out what happens behind closed doors it is time for me to say goodbye.

✓ **Pros**

great management

✗ **Cons**

horrible things happen that are traumatizing

CA Orange. Indeed

1.0

☆☆☆☆☆

Miserable

N/A (Former Employee) - [Orange, CA](#) - March 9, 2020

Miserable company to work for expect bullying and extra work with no compensation and if the managers don't like you they will lie to get you written up so they have reason to fire you.

MD Waldorf. Indeed

1.0

☆☆☆☆☆

Worst place to work

Medical Assistant (Former Employee) - [Waldorf, MD](#) - November 8, 2019

Politics are terrible no support from staffing and leadership. If you raise up a problem they attack you and force you to quit or be fired. They don't care about happiness or family

CO Colorado Springs. Indeed

1.0

☆☆☆☆☆

Managers are awful, environment is toxic, doesn't feel safe with Covid 19

Medical Assistant (Former Employee) - [Colorado Springs, CO](#) - August 11, 2020

The managers at colorado springs clinic are rude and don't seem to care for the employee. The acting assistant manager picks on the colored employees and makes them feel down about themselves. Doesn't follow PPE till the beginning of June with Covid going on.

MN Minneapolis. Indeed

1.0



Stressful

Licensed Practical Nurse (Former Employee) - Minneapolis, MN - December 16, 2021

Very stressful, stressed! So much stress, premature grey hairs. Minimum pay for maximum stress.

The organization thinks we'll work ourselves to the bone for their mission.

CT New Haven. Indeed

1.0



toxic workplace

mail clerk (Former Employee) - new haven - October 16, 2015

Unless your a male hater do not even apply. The woman there are male bashers. Are very shady work ethics and every thing is done in secret

✓ **Pros**

long lunch breaks

✗ **Cons**

nightmare to work at

VA Virginia Beach. Indeed

3.0



Management is HORRIBLE

Nurse Follow Up Coordinator (Former Employee) - Virginia Beach, VA - May 29, 2018

Run from this company. Run far and fast away. Far away. The patients are not the problem. The management was the sole problem. There was no advocating allowed for patients or each other.

CA San Diego. Indeed

3.0



Not my favorite

Billing Clerk (Former Employee) - San Diego, CA - April 3, 2017

This was a very hostile working environment as far as the billing department was concerned. The pay was really low and the training was worse. The supervision was unapproachable and there was no willingness to help.

✓ **Pros**

Willing to give experience to new people

✗ **Cons**

pay, training

LA Baton Rouge. Indeed

1.0 nightmare for a supervisor



LPN (Former Employee) - [Baton Rouge La](#) - April 18, 2013

No orientation was given for first 6 weeks of job. Supervisor was so critical of you in a public setting with all employees present, this was done on a daily basis to everyone.

✓ **Pros**

pay

✗ **Cons**

supervisor

MN Rochester. Indeed

2.0 Awful management



Nurse (Former Employee) - [Rochester, MN](#) - October 27, 2020

If you like to be bullied and micromanaged in everything you do, this is the job for you. There is a corporate heirarchy that allows the center managers to power trip and harass nurses and other clinic staff. They claim zero retaliation and bullying policy but do not enforce it.

✓ **Pros**

Ok benefits, good mission

✗ **Cons**

Rarely get a break, hostile work environment

WA Mount Vernon. Indeed. Indeed

1.0 Racist Culture



Health Center Manager (Former Employee) - [Mount Vernon, NY](#) - July 29, 2020



Indeed Featured review

The most useful review selected by Indeed

Looking back at the experience, I would say the racism, lack of support and toxic environment was a bit much. It was easy to ignore but after a while it became overwhelming.

✓ **Pros**

Free Parking

✗ **Cons**

Toxic work environment, Racism and Poor Management

NY Schenectady. Indeed

3.0

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★★★★☆

Bullies

Nurse (Former Employee) - Schenectady, NY - August 13, 2019

Loved the work we did for the community, and patients. Planned Parenthood condones bullying and just being a mean person. Management does nothing, they gang up with the winning bully!! This goes all the way up to CEO and Medical Director!!

TX Austin. Indeed

1.0

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☆☆☆☆☆

Toxic Work Environment

Ambulatory Surgical Center (Former Employee) - Austin, TX - May 21, 2020

Profit Over People would be the motto if the motto actually represented the company. Fabulous people are drawn to work at a place that boasts "Care No Matter What" and they are exploited for their passion. This is the most toxic work environment I have ever seen and I've heard since COVID it has gotten worse.

TX Austin. Indeed

1.0

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☆☆☆☆☆

Worldwide pandemic?? The CEO doesn't care!

Clinical Staff (Current Employee) - South Austin, TX - April 1, 2020

If a worldwide pandemic just so happens to be infecting hundreds of thousands of individuals in Texas, don't expect concern or generosity from Planned Parenthood of Greater Texas. Don't expect paid sick leave, hazard pay, proper PPE, or administrative support. The Human Resources department and administrative department is fortunately able to work from home while clinical staff put their own health and well-being on the line as patients come in with who knows what. Do you need to take advantage of FMLA? Go ahead, you won't get paid though. Instead, you'll lose all of your hard-earned PTO and spend the rest of your time unpaid until you happily return to work. The CEO made the decision for us, how kind. Honestly, I'm not surprised.

CA Watsonville. Indeed

3.0

★★★★☆

Toxic upper management

RN Staff Nurse (Former Employee) - [Watsonville, CA](#) - November 5, 2020



Indeed Featured review

The most useful review selected by Indeed

Toxic leadership when I was there 6 years ago with the people at top. Lots of great staff left due to HR not following up on bullying and poor leadership. The clinic managers were great but leaders at top did lots of shady things that HR was well aware of.

✓ Pros

Working for mission

✗ Cons

Toxic upper leadership

TX Austin. Indeed

2.0

★★☆☆☆

Lacking in management, huge turnover in nursing.

RN, BSN (Former Employee) - [Austin, TX](#) - June 12, 2017

Huge turnover due to workplace culture which does not value individuals. Lack of effective management leading to chaotic and dysfunctional environment. No transparency in decisions, no consultation with staff regarding changes that affect the clinic, including hiring decisions and schedules.

✓ Pros

Amazing, committed staff. A sense of mission and genuinely being needed by patients.

✗ Cons

Short staffed, no breaks, poor training

TX San Antonio. Indeed

1.0 Toxic work environment, run.

☆☆☆☆

Anonymous (Former Employee) - [San Antonio, TX](#) - August 10, 2022

The patients are amazing and always so grateful for ever you do for them. Most co-workers are great but turnover is extremely high, no one stays due to the unrealistic expectations and cruel admins. They pretend they care about their employees but they really don't, volume is high but never enough. Micromanaging to the extreme, you can't breathe without being told how deep and how often to. Just stay away the pay is not worth the stress level.

CA San Jose. Indeed

2.0 Toxic work enviornment

☆☆☆☆

Medical Assistant (Former Employee) - [San Jose, CA](#) - December 10, 2020

This job is not worth the stress that you endure on a daily basis. Company culutre is terrible. Coworkers are unprofessional and do not care about their patients. You dont feel supported in your work enviornment and managment does not do anything to address the issues that occur in the clinic. The enviornment is really high pace, your learning a lot on the job and the clincians are nice. overall I would not recommend this job due to the lack of management and work enviornment

✓ Pros

learning on the job

✗ Cons

bad management, toxic work enviornment

CA Fresno. Indeed

1.0 Great mission, but environment evolved to toxic.

☆☆☆☆

Family Nurse Practitioner (Former Employee) - [Fresno, CA](#) - October 31, 2018

I love the mission of Planned Parenthood, but it has been lost in the toxic environment created by middle management and managers who are incompetent. PP is no longer concerned for the best interests of the patient , employee satisfaction or support. It is no longer a non-profit organization, but is all about the \$\$ they can bring in. Long term professional employees are no longer valued, which ultimately reflects on quality patient care. Sad.

✓ Pros

Original mission

✗ Cons

Lost mission. Concerned with \$\$ only.

CA Los Angeles. Indeed

1.0

☆☆☆☆☆

Run!

Operations Manager (Former Employee) - Los Angeles, CA - June 24, 2022

They need to clean house with a consultant agency. Planned parenthood has a culture like no other. The leadership is highly inexperienced, unprofessional, and makes up rules as they go. It's like nothing I've ever experienced before. They manipulate their staff, install fear, and take advantage. It was hard to watch and experience such a toxic culture from such a well-known organization. They have ridiculous workflows, unreasonable bench marks and the wait-times at the centers are awful. Not to mention the meetings about meetings are nonstop. They are all talk and no change. The turn over rate is outrageous as well but once you meet the VP's you will understand why. It's so sad.

✓ Pros

Interacting with patients and great services offered

✗ Cons

Horrible uneducated no experienced leadership

CA Modesto. Indeed

3.0

☆☆☆☆☆

Great mission and opportunity to serve patients. Toxic work culture that starts at the top.

Manager (Former Employee) - Modesto, CA - November 9, 2014



Indeed Featured review

The most useful review selected by Indeed

I loved working for Planned Parenthood Mar Monte. In many ways it was my dream job. I loved the opportunity to serve the community by providing such needed services. I loved my team and my immediate peers. But, the toxic and unethical corporate culture cultivated an atmosphere of negativity and fear that impacted our ability to truly strive for excellence.

✓ Pros

Free health benefits for employee, great mission

✗ Cons

Lack of support, toxic work culture

CA Tracy. Indeed

3.0



Good foot in the door.

Health Service Specialist (Former Employee) - [Tracy, CA](#) - October 7, 2018



Indeed Featured review

The most useful review selected by Indeed

Company is okay. The training is not extensive but they do help you with injections and blood draws. The work flow was very fast paced. The environment was very stressful and hard to keep up. They like to claim that you are important but all the company cares about is how many more patients they can see with as little staff they can do. my manager had no experience as a manager and would constantly belittle you given the chance. When you report to HR they dont care and would much rather have you fired than to deal with the problem. Used to believe in the Mission but know this proves to me that all they care about is money and not the patient or its staff.

✓ Pros

Benefits

✗ Cons

Lack of staff work and management

MN Minneapolis. Indeed

1.0



Save you sanity

RN (Former Employee) - [Minneapolis, MN](#) - January 13, 2019

If you want to keep your sanity, DO NOT WORK HERE. The culture and management are absolutely terrible. Your schedule will change on a daily basis and YOU are responsible for making sure that you are scheduled for the correct number of hours and whatever weekend you are assigned to. I thought that's what staffing is supposed to do. The management is TERRIBLE!! They don't care about you or your opinion at all. If you're an RN, don't even apply here. It's a waste of your time and hard earned nursing skills. The mission of the company is great, but the company itself is really lacking compassion for their employees. If you have an issue and you aren't getting an answer from your manager, don't even bother trying to include HR, because then your manager will step in and tell you not to talk to HR. You will not train at the location you are hired to work at or the hours you signed up to work and they neglect to tell you that.

✓ Pros

Working with good people who really care about the mission

✗ Cons

poor management, low pay, lack of caring attitude. You will get written up for things out of your control.

TN Nashville. Indeed

1.0



Toxic work culture

Front Office Assistant (Former Employee) - Nashville, TN - June 23, 2022

The team in Nashville was beyond amazing. The supervisor they brought in this year was a godsend. I also really cared about planned parenthood and what they stand for. However, we were managed by upper management from Memphis. The upper management made it impossible to work there. They never allowed any changes, and would shoot down any idea that wasn't theirs. They never gave praise, they would only do so on zoom calls when they're being recorded or in the presence of the CEO.

Expect to work very long hours for very little pay. They'll tell you in the interview you may stay late now and then but it's every day.

You're lucky if you get a lunch break. I found out that every time I wasn't getting a lunch, management was falsifying my time sheet to add one in. This only was corrected after sending an email to HR.

They will actively use your heart and your conscience against you. They will deny time off requests or guilt you for taking time off saying that "You're limiting access to care." No ma'am, you're limiting access to care by making it such a toxic work environment that you are hemorrhaging employees. The Nashville site has lost 46 employees in two years. For a staff of no more than 15(at max,) that is deplorable.

The most egregious issue is that the CEO knows all of this and does nothing to change or make it better. They keep hiring people only for none of them to last more then a few months or weeks. It's rotten from the top down. You're better off looking elsewhere for work.

✓ Pros

I don't have any.

✗ Cons

Too many to list and still be classy.

MN Minneapolis. Indeed

3.0 It's productive always busy

★★★★☆

Clinic Assistant (Current Employee) - Minneapolis, MN - September 24, 2020

The job is stressful! Staffing is bad they make you use your PTO if you call in sick and it's hard to request days off they over work you for the pay.

✖ Cons

30 minute breaks goes really fast not into sit and eat and have time to yourself after a busy rush

CA Los Angeles. Indeed

1.0 Horrible place to work/ be ware

★★★★☆

Medical Assistant (Former Employee) - Los Angeles, CA - September 10, 2017

Working six days out for 10 plus hrs They will tell you do not make plans not guaranteed other centers are short staff you are obligated to travel..

✔ Pros

Benefits

✖ Cons

Low salary- Long hours- long commute-bad management

NY White Plains. Indeed

1.0 Horrible place

★★★★☆

Health Care Assistant (Former Employee) - White Plains, NY - February 13, 2021

Employees are overworked, short staffed , never really get a full hour lunch . Underpaid ! Horrible place ! DO NOT RECOMMEND ANYONE WORKING HERE!!!!

✔ Pros

None

✖ Cons

Close to home

NJ Newark. Indeed

1.0 Great place to work because of co workers but management is HORRIBLE

★★★★☆

LPN (Licensed Practical Nurse) (Former Employee) - Newark, NJ - June 5, 2020

A lot of work is required and you are not compensated. You do not get OT either. Company overall is short staffed and management does not like to solve the problem!

MN St Paul. Indeed

1.0

☆☆☆☆☆

Terrible company to work for!

Staff (Former Employee) - [St. Paul, MN](#) - November 12, 2021

Overworked, underpaid. Horrible management, favoritism. Managers are so far up the RNs rear ends it's actually disgusting, bunch of cattiness with staff.

✓ **Pros**

None

✗ **Cons**

Everything

TX Austin. Indeed

1.0

☆☆☆☆☆

overworked underpaid

[hca](#) (Former Employee) - [austin](#) - October 18, 2015

They work their clinical staff in to the ground and compensation is terrible. Turnover is high. Employees are not appreciated. It's about how many patients can be put through in 8 hours.

✓ **Pros**

helping underserved

✗ **Cons**

very disorganized, massive turnover, no raises

TX Austin. Indeed

3.0

☆☆☆☆☆

very stressful workplace

[Reproductive Specialist](#) (Former Employee) - [Austin, TX](#) - November 12, 2014

planned parenthood was a job with very stressful situations. always understaffed. The environment has a negative vibe.

✓ **Pros**

became to know regular friendly clients

✗ **Cons**

worked long hours. no team work.

RI Providence. Indeed

3.0 Unappreciated



Medical Assistant (Current Employee) - Providence, RI - February 7, 2023



Indeed Featured review

The most useful review selected by Indeed

Overworked and underpaid, will disregard your concerns and add on to your workload without compensation. Does not care about burnout and home work balance.

FL Jacksonville. Indeed

2.0 Management is terrible



Medical Assistant (Former Employee) - Jacksonville, FL - May 22, 2021

The management is terrible. They talk about employees behind their backs. They show favoritism with certain employees and work the others to death. The schedule is terrible for a work life balance. You feel like you are always there.

✓ Pros

Good benefits

✗ Cons

Terrible management, no lunch breaks, no work life balance

MI Jackson. Indeed

2.0 Decent pay, way overworked



Medical Assistant (Former Employee) - Jackson, MI - July 31, 2013

It was an "okay" place to work, but completely overworked. Breaks were not given like they were supposed to be and they were always interrupted with patients coming in. Very overworked, though the pay is decent. The works part of the job are the types of people, mostly teenagers you have to endure.

✓ Pros

Decent pay

✗ Cons

No proper breaks, extremely overworked

KS Overland Park. Indeed

1.0 Not the place to be.



Employee (Former Employee) - [Overland Park, KS](#) - November 2, 2016

If you love working long hours with no appreciation and constantly playing politics then you might like it. Sr Management has no clue as to what they are doing. A high turnover rate is the glaring sign of unhappy employees.

✓ Pros

Loved my coworkers

✗ Cons

Benefits, sr mgt, work life balance.

TX Houston. Indeed

3.0 Fast paced a lot of roles to play



Health Care Assistant (Former Employee) - [Houston, TX](#) - April 28, 2021

Although I enjoy a fast paced environment, what I didn't enjoy was that management wanted me to learn everything in the first week of training. We are dealing with patient care and it is critical to rush someone through training. Also the manager was very rude and would make the employees cry. Too much work for little pay and rude management.

✓ Pros

Learn something new everyday

✗ Cons

Rude manager, underpaid

DC Washington. Indeed

3.0 Passionate Colleagues, Good Cause, But No Work/Life Balance



Manager (Current Employee) - [Washington, DC](#) - April 2, 2017

Poor management results in continual burnout of employees and a lack of appreciation for the amount of time and effort individual employees put in. 10+ hours per day is the norm, despite salaried staff only getting paid for 7. There is no real work/life balance.

There is a lot of talk about improvements, but very little action with real results.

✓ Pros

Working for a cause that is incredibly important, passionate co-workers, Good pay for mid-senior level positions . . . much higher than the non-profit norm.

✗ Cons

No work/life balance, lack of appreciation for work, favoritism, poor management, really bad HR

MD Baltimore. Indeed

1.0
☆☆☆☆☆
Don't work here you will be under paid and traveling can be to much if you have a family at home.

Medical Assistant (Current Employee) - Baltimore, MD - February 5, 2019

Company will tell you upon The hiring process you would work 830 5 Schedule And then get mad when you can't stay over everyday because People have families outside of this place. A lot of favoritism between mangerment and stuff but no one speaks up. They say team work but a lot of the staff doesn't work as a team

✓ **Pros**

Paid travel time

✗ **Cons**

No team work long hours and poor mangerment. Annapolis office very dirty

TX Austin. Indeed

1.0
☆☆☆☆☆
Terrible place to work at!

Medical Assistant (Former Employee) - Austin, TX - May 30, 2013

The mission of Planned Parenthood is awesome, but there practices are horrible! The medical assistant are extremely over worked and under paid! Each clinician has their own way of working & not following the guidelines that are given to them by the Medical Director! If you are not kissing up to managements they do not like you! & apparently they only hire Hispanic workers, planned parenthood is not diverse as they make it seem'

✓ **Pros**

Gaining experience

✗ **Cons**

Under paid over worked unappreciated

AZ Tempe. Indeed

1.0 Don't bother working here



Health Care Assistant (Former Employee) - Tempe, AZ - November 18, 2020

You get treated like a slave. No one is a team player. No respect, management sucks. Very disorganized. Hr is a complete joke. No one takes their job seriously. Everyone acts like their busy doing more important things so they don't have to see patients and leave one or two people to see every patient that enters the health center. Very stressful environment to work in. Training is limited not much room for career advancement.

✖ Cons

Short staffed because of poor work conditions

FL West Palm Beach. Indeed

1.0 Run as fast as you can



Medical assistant (Former Employee) - West Palm Beach, FL - November 19, 2021

They say my body my choice but in fact they work you to the bone management doesn't care about you its always short staff so your always working alone. I thought i would love it there complete opposite, pay sucks patients are super rude talk to you how they want i have heard patients threatening co workers and they just brush it off my opinion you'll be better some where else

✔ Pros

Free lunch

✖ Cons

Everything else

NC Chapel Hill. Indeed

1.0 Stay away..



Health Center Assistant (Current Employee) - Chapel Hill, NC - March 21, 2020

At first working for South Atlantic Planned Parenthood was great but that was only the first few weeks.. management is horrible & most of the time non existent since they have such a high turnover, it's ridiculous. If you're CMA, stay away from this clinic because you won't matter here, they'll work you to death, no lunch breaks, staff form "clicks" & upper management only cares for their clinician.. It's not worth the headaches

✔ Pros

nothing

✖ Cons

everything

IL Ottawa. Indeed

3.0 ★★★★☆

company runs on a shoestring/ don't allow sufficient time to see clients

Clinical Independent Nurse Practitioner (Former Employee) - Ottawa, IL - September 10, 2012

This company runs on a shoestring, and doesn't allow enough time to see the clients (allowing the same amount of time to see a new patient as they allow for a returning patient). They do not allow for obtaining a health history, physical exam, prescribing medication, and diagnosing conditions via microscope. Each visit was given only 15 minutes. I quickly burned out, especially when they cut my hours and expected me to see the same # of patients each week, despite cutting my hours.

✓ Pros

good hours

✗ Cons

poor pay and not allowing sufficient time to see clients; rushing all the time

MO Kansas City. Indeed

1.0 ☆☆☆☆☆

The absolute worst place to work

MA (Former Employee) - kansas city_metro - April 9, 2018

If you want to be lied to from everyone in upper management on down this is most definitely the job for you. They tell you whatever they have to get to come aboard. No one takes any responsibility for anything. It is always someone else's fault. The clinics are short staffed and overworked and they never plan to add to the staff per the "budget". The worst part of the day is knowing you have to come deal with PPGP. If you're looking for a job that wants to stay way past the operations hours without ever taking any kind of break, this is the job for you.

✓ Pros

None

✗ Cons

Over worked and under paid

NY Saratoga Springs. Indeed

1.0

☆☆☆☆☆

Incompetent management level only set on paying themselves

Clinical Assistant (Former Employee) - Saratoga Springs, NY - May 19, 2020



Indeed Featured review

The most useful review selected by Indeed

C suite and management level very disconnected from clinical staff, who are treated poorly. Management make decisions with little clinical input and rarely step foot in the office practice or surgical areas. They pay themselves but fire critical staff and close clinics in desperate communities, calling 'covid' but actually gross preexisting mismanagement. Compliance and safety issues. Yet PP raises money praising their employees and mission. Clinical staff work hard and are very professional, but the poor structure and lack of communication are not worth the risk to your license.

OK Tulsa. Indeed

1.0

☆☆☆☆☆

The Worst Leadership & Work Culture I've Ever Seen

Special Events Coordinator (Former Employee) - Tulsa, OK - December 20, 2018

Planned Parenthood Great Plains was the worst workplace culture I've ever experienced. Leadership is a disaster. Turnover is continuous. Employees aren't valued, compensated well, trusted to do their jobs, or appreciated for their expertise. All while doing multiple jobs because of the continuous turnover. Leadership looks down on & bullies subordinates. HR brushes that under the rug. I would advise anyone who values their time and sanity to turn and run the opposite way.

× Cons

1950's wages, culture of bullying and intimidation, constantly overworked, no opportunity for advancement, leaders who are terrible leaders, no maternity/paternity leave...at a "social justice" organization

TN Nashville. Indeed

1.0 **Bad management**

☆☆☆☆☆

Front Office Assistant (Former Employee) - Nashville, TN - March 24, 2022

During my time at PPTNM the staff I worked with really cared for the patients and the team. I can not however say the same about leadership. They overload the schedules so that staff frequently have to work over time (10-12 hour shifts) without notice and deal with angry patients complaining about long wait times (they lie about hours in interviews). They have on multiple occasions not permitted staff to take lunch breaks but still deducted the time from pay. They are never appropriately staffed and you will be expected to do the jobs of multiple people. Pay is not competitive especially for the amount of work. They are not parent friendly. They do not appropriately train staff and then put blame on the staff for not knowing information. Managers are not truthful and are condescending to staff.

✓ Pros

Caring staff, good healthcare benefits

✗ Cons

Lots of overtime, no support from leadership, lying

MO Columbia. Indeed

3.0 **Title X clinic, family planning**

☆☆☆☆☆

Nurse Practitioner (Current Employee) - Columbia, MO - February 14, 2016

Each clinic has only 1 provider, seeing about 15-20 patients a day with appointments ranging from STI screenings to Annual Well-Woman exams to Pelvic Pain complaints to Breast exams. Management is focused on numbers (patients numbers, income, etc) but the framework of being a Title X clinic pretty much prevents any kind of financial stability. There is no work-life balance. They expect you to live and breathe Planned Parenthood, with no regard for family responsibility. I regularly get 15 minute lunch breaks. I regularly leave work late because we don't turn away any visits and will admit a new patient at 4:30 pm even though we're supposed to close at 5.

Hardest part of the job is the lack of respect from patients. Planned Parenthood is viewed as a "free clinic" and people think they can walk in and demand whatever they want, and that they'll get it for free. Management expects you to accommodate everyone, and not turn any patients away. Very demoralizing.

Most enjoyable part is being able to help someone who normally wouldn't have access to healthcare.

✓ Pros

Altruism

✗ Cons

30 min lunches, no possibility of mobility, community hate/stigma, being sole provider.

3.0



You will learn ALOT but will be over worked

Health Services Specialist (Current Employee) - San Jose, CA - April 4, 2019

I started working here a little bit over a year ago and was really excited to get the job because ive been a patient at PPMM since i was in high school. Training is very very long. They have off site training a couple of weels and then you go back to your health center and are assigned a mentor which will be responsible for teaching you the intake process of all our services and visits. Then you have to get check marked on venipuncture, hiv, and injections with a nurse. It takes about 6 months to be fully trained and be on the floor. Once youre trained they over work you and make you do 2-3 ppl job yourself! Management will still demand to see a high volume of patients ever 10 minutes even if the clinic is under staffed. They want 1 person to do multiple job duties and not increase pay. Pay sucks \$16.50 to start imagine that. Everyone wants to quit and are constantly looking for other job. Its sad they really need to appreciate their employees more or they will loose them all. You will def learn a lot and its a good stepping stone but not where you ultimately wanna end up.

✓ **Pros**

Benefits! Fto & sick time off paid for

✗ **Cons**

Patients every 10 min scheduled

3.0

Stressful and negative work environment

★★★★☆

Reproductive Health Specialist (Former Employee) - Eureka, CA - June 14, 2020

First, some positives: I learned a TON at this job. The clinicians were an absolute joy to work with and I loved being in their company especially when doing a visit with a patient. Many of my co-workers were wonderful, kind, supportive people. I gained incredible skills and did things I never thought I could do, and learned how to work with people from all walks of life.

However, the negatives are quite a few. Some of the senior staff were not supportive and were rather catty, and working under someone like that was just awful. You're hustling and doing your best, only to get bossed around or even put down for your time. Unacceptable. Then, because the clinic tries to see as many patients as possible in one day, time is the most important factor rather than quality of care. By the final visit of the day I was on autopilot, and couldn't even connect to my patient who was often scared and in a very vulnerable place. Finally, the rate of pay for the RHS staff is way too low for the amount of work they do. RHS staff keep the whole clinic running, bust their chops supporting the clinicians, and are expected to do so many different things. The training never ends, so it's hard to relax and feel like you can do your job well. For those of us who were bilingual, our work load was even more demanding to serve Spanish speakers. If a patient passed out or had a hard time with a procedure at the end of the day, we had to stay past our usual time, and that sucked.

I wanted this job to work out so much, but in the end, the pressure and the negativity were too much for me.

✓ **Pros**

Awesome learning opportunity; gain new skills; make a real difference in a patient's life

✗ **Cons**

Mean senior staff; low pay; quantity over quality; high stress; angry patients

DC Washington. Indeed

1.0 Rewarding, high pace and stressful



Care not to say. (Former Employee) - [planned parenthood dc](#) - February 3, 2016

The job is rewarding, yet it is a high stress environment within every level. On a monthly basis there are additional duties added to our job description and with limited amount of notification provided. Sometimes it makes no sense!!!!There is so much emphasis on seeing patients, meeting visit numbers that the mission gets lost and has gotten lost for the company. More patients, fewer personal, limited space, and longer wait time for patients. Overall less returning patients. Who would return? I wouldn't. Although staff shows great respect and dedication to patients, electronic medical record system is very unappealing to patients when all eyes are on the screen and not the patient. Patients feel rushed out after waiting more than expected. Staff feel overwhelmed and unappreciated. Senior management consistently increase the amount of patients that must be seen because of their inability to allocate their funds , grants correctly and having an inadequate billing system.

There is a high employee turnover for the company due to its monumental ongoing responsibilities and no pay increase. There is always a billion projects introduced that makes no sense. Some of the greatest senior staff this company has ever had were discharged, while others with limited experience and knowledge for the company were kept or hired.

Senior management is clueless in providing structure or valid reasoning for their decision making and unable to comprehend their mistakes when things are not working. Staff are expected to work like robots!!! They are underpaid and overworked.

[I - more...](#)

✓ Pros

Great center staff, good benefits

✗ Cons

high stressful, underpaid, expected to work like robots

1.0



If you're looking to be overworked and underplayed then you should work here

Assistant Health center manager (Former Employee) - Waco Tx - August 11, 2018

Working for this company will wear you down mentally and physically. You are forced to learn every job duty at PPGT but barely compensated for the work of one job. PPGT is all about the number of patients that are seen rather than the quality of care we were to give. We were given a time of no more than 20 min per new patient and that includes taking vitals, complete histories, going over education for whatever the reason they are there for, and doing any labs that were needed. As far as going over education with the patient, we were not properly trained on everything but just had I learn as we went which cheats the patients out of getting proper information. All of these duties are a lot on one person but the faster you could get through patients the better employee that made you. On top of learning all the medical assistant stuff you also had to learn all the front desk duties which includes checking in/checking out, running insurance, answering phones, sending faxes. Our time was watched to make sure we were not spending too much time on patients from the time they check in to the time they check out. At the Waco clinic there is a family planning clinic and abortion clinic. The abortion clinic is only opened every other week for 3 days so those days are extremely busy. The employees who work that side of the clinic are forced to run without breaks or lunches until all the patients were done for the day. To say we never got a lunch would be lying but it was very rare that it did happen. If we took a lunch it would make us stay later than we would if we did not take any breaks. And like I said those days are very busy so most days you are running from 8am-7pm on average. But as long as we see as many patients as possible that's all that matters, no matter how run down and worn out the employees are. This place will bring down your morale in the worst way. - less

✓ **Pros**

None

✗ **Cons**

Everything

IN Bloomington. Indeed

2.0 Health Center Manager



Manager (Former Employee) - Bloomington, IN - December 3, 2019

Administration and work compensation are not ideal. HR is the worst I have ever seen. Things are not handled properly and employees are not treated how they should be.

AZ Phoenix. Indeed

2.0 Okay place to work



Medical Assistant (Current Employee) - Phoenix, AZ - July 28, 2019

The company it's self is okay, HR won't hear out any complaints about unfair management. They do NOT pay enough for everything that is asked of a medical assistant and there isn't a lot of room to grow in the company

✓ Pros

Coworkers

✗ Cons

Pay management benefits aren't great

NY Poughkeepsie. Indeed

1.0 horrible management



Director (Former Employee) - Poughkeepsie, NY - July 10, 2017

totally bad management from the top down. culture of 'don't go to HR' because they don't do anything but back stab and retaliate. CEO is weak, treats employees who have challenges with disdain, meanness and 'likes to see them sweat'. Who works like that?

✓ Pros

good organization as a whole

✗ Cons

horrible environment, very stressful, not enough staff to get work accomplished.

TX Fort Worth. Indeed

2.0 Unfair

☆☆☆☆

Health Center Assistant (Former Employee) - Fort Worth, TX - April 25, 2016

Up manager don't do what they should do mostly put thing under the rag just to please other employees. I have felt several time like some staff was been races when I was there. when Ill go to HR for an issue I had it like I was the one who was doing giving problem even doe I was trying to get help from HR just felt like a waste of time

AZ Phoenix. Indeed

1.0 Fun place to work TERRIBLE management

☆☆☆☆

Medical Assistant (Current Employee) - Phoenix, AZ - July 5, 2020

All my coworkers and patients make it worth the stay but the management sucks, multiple reports were made against my manager because of his unprofessional attitude. He has made many mistakes like giving the wrong medications to patients, over charging for services to use as "donations", wrong names of urine cups & taking time of time cards. All this was reported to HR by MULTIPLE people nothing has been done because he makes "numbers" also the have been very careless about COVID19. 3 people have tested positive and they haven't done anything about it. Also the most you can make as a medical assistant without doing abortion services is 16.50

✓ **Pros**

Coworkers, benefits

✗ **Cons**

Management, Hr, Pay

OR Medford. Indeed

1.0 Ineffective/Disconnected Management

☆☆☆☆

Healthcare Assistant (Former Employee) - Medford, OR - September 22, 2021

The management is out of touch with the daily operations of the clinic. The floor staff are not supported by higher ups, and when complaints are made they fall on deaf ears. The training program is nonexistent, and management relies on untrained or improperly trained staff to see patients due to understaffing. Everyone working for Planned Parenthood is there for the mission - patients access to reproductive healthcare, and their dedication is often abused and exploited by management. Legally required breaks are nonexistent, and lunch breaks are often missed due to over scheduling. There are no opportunities for growth, and inadequate pay.

MI Kalamazoo. Indeed

2.0 Hostile/Toxic work environment



[Clinician](#) (Former Employee) - [Kalamazoo, MI](#) - April 24, 2018

High patient volume, with no concern on connecting with patients; treat and release.
Poor communication between staff and management
Discrimination and unequal staff treatment regardless of job performance.
High staff turnover.
Corruptive, manipulative office management.

✓ **Pros**

No weekends

✗ **Cons**

often no lunch break, discrimination, toxic staff work environment

CA San Diego. Indeed

1.0 Ma at planned parenthood



[Medical Assistant](#) (Former Employee) - [San Diego, CA](#) - February 12, 2020

Human Resources doesn't care about the workers here. It's a tough job and employs aren't valued. Terrible way of treating their workers. Worked there for 11 years because of the patients

NY Hempstead. Indeed

1.0 Needs better management



[Health Center Clinic Assistant](#) (Former Employee) - [Hempstead, NY](#) - December 8, 2019

Mangers are completely unprofessional, this company doesn't value their employees At all! Very racist and the pay isnt worth the amount of stress you put in on a daily basis.

NC Wilmington. Indeed

2.0



Love the Patients everything else beware

HCA (Former Employee) - [Wilmington, NC](#) - April 1, 2021

You will be over worked, under appreciated and made to feel incompetent with little training, poor management and no lunch break. all of this leads to poor patient care and a toxic environment

✓ **Pros**

Patients, providers (some of them)

✗ **Cons**

No lunch break, not efficient training, toxic environment

TX Austin. Indeed

1.0



Stressful

HCA (Former Employee) - [Austin, TX](#) - January 22, 2019

Planned Parenthood is all for good cause but not enough appreciation is given to employees. High turn around rate due to salary pay and the volume of patients needing to be seen in a short amount of time.

✓ **Pros**

Coworkers, flexibility

✗ **Cons**

Short staffed, underpaid, unappreciated

VA Richmond. Indeed

1.0 Terrible Management



Staff (Former Employee) - [Richmond, VA](#) - August 22, 2016

VA Beach office and Richmond office managers do not support the employees. No empathy for employees. Complete micro-management all around. The managers are so scared of employees having any kind of opinion or control.

- ✓ **Pros**
None

NY Riverhead. Indeed

5.0 Management has favoritism



[Planned Parenthood-Medical Assistant III](#) (Former Employee) - [Riverside, CA](#) - August 2, 2018

Make sure you are good with the managers and supervisors because when you have an opinion on how to make things work better they shut you down and worst they replace an open mind. The body of this place works well together but the head and main office are bullies.

- ✓ **Pros**
Health Benefits, Growth, Knowledge
- ✗ **Cons**
Being bullied by management and supervisors

MI Ann Arbor. Indeed

1.0 Staff are not allow to voice an opinion.



[Manager](#) (Former Employee) - [Ann Arbor, MI](#) - December 14, 2016

Management does not allow staff to voice their opinions or ask questions. Especially if you disagree with changes being made that will effect the care of patients. It all comes down to the bottom line of money. If you are looking for a job that you are not allow a voice then Planned Parenthood is for you.

- ✓ **Pros**
Clients/Patients
- ✗ **Cons**
Low pay, no voice.

NY White Plains. Indeed

1.0 Hated it

☆☆☆☆

Nurse Practitioner (Former Employee) - White Plains, NY - January 22, 2020

When I first started with the company they made a lot of promises and presented themselves as a moral ethical company. As time went on I realized that they lied about the benefits financial and otherwise. They were a heinous company to work for and they treated the employees like servants and slaves to do the bedding which wasn't always ethical

KS Overland Park. Indeed

2.0 Management won't listen to you

☆☆☆☆

Junior System Administrator (Former Employee) - Overland Park, KS - January 14, 2020

Management completely ignores the concerns and objection of their team members. IT is underfunded and expected to make due, while any attempt to streamline the systems suggested by their staff are ignored. Most of the time these suggestions even include cost savings over the current system.

A "Director" was brought in with zero IT experience, and shortly after they're culling the team to bring in a manage services provider who has zero experience with the industry they are managing. Job security or advancement are not things here.

FL Kissimmee. Indeed

3.0 I would've love to stay but....

☆☆☆☆

Health Center Assistant-Back (Former Employee) - Kissimmee, FL - July 8, 2019



Indeed Featured review

The most useful review selected by Indeed

I would've love to stay but they pay all the HCAs' the same even though all the new staff are forced to train on everything. But they won't compensate you. Some are trained to do more than others(but keep in mind you all make the same).It's horribly managed. What the posting doesn't say...you'll have to travel to all the central Florida sites if you want your hours, not just Kissimmee. They hire from within even if the person isn't trained for the position(nor do they properly train them). The training is horrible! We spoke to the training manager and she didn't even know how to do half the task. Not organized so glad I left. As many times as I spoke to management, nothing changed. I wasn't being heard nor valued for my expertise so I moved on.

✓ Pros

Staff, knowledge

✗ Cons

Management, training, work schedule, travel and compensation

MO Independence. Indeed

1.0 Horrible employee treatment



Medical Assistant (Former Employee) - [Independence, MO](#) - July 3, 2019

I worked here for 2 1/2 years thinking that it would change over time but no. For you to accumulate 1 vacation day you would have to wait 1 1/2 months so that you would have the whole 8 hrs paid. Management was a joke. Several times I was told via email that my time off would be approved but when time came they would tell me that no my time was not approved. So you couldn't even take their word. When it came to seeing patients you are expected to see 40+ patients that are scheduled 10 min spots. There were many times where I would help out in several locations and received no recognition for the type of work I did.

I am all for their mission but employee treatment is horrible. All the hard work you put in it for nothing.

✓ Pros

I can't think of anything that people would benefit from this place

✗ Cons

Healthcare is very high, stressful environment

MO St Louis. Indeed

1.0 little work/life balance and unfair treatment of employees



Coordinator (Former Employee) - [St. Louis, MO](#) - October 17, 2014

Typical work day included patients being upset about being misquoted prices on the phone. The wait times were extremely long even before I started working there. I learned that you will be asked for input but it will not be considered it is just to 'shut you up'. Management is not very good. They micromanage and have very little sense of how the health center operates. The co-workers are pretty good. They can be sort of teamed up with one another and make the job more difficult than it needs to be. The hardest part of the job is that learning price for services and there is still no real sense of it. The most enjoyable aspect was the patients. Their different stories are wonderful and even their personalities are great.

✓ Pros

Patients become like family

✗ Cons

no group lunches, lack of recognition by senior management, benefits are expensive, no room for advancement, no real training system is in place

NY Malone. Indeed

1.0 **very stressful place to work, co workers from different sites at each others throats all the time, you are not a value to the corporation and your job**

☆☆☆☆

LPN (Former Employee) - [Malone, NY](#) - October 3, 2012



Indeed Featured review

The most useful review selected by Indeed

well lets just say at planned parenthood, you are not valued very much, you are just a physical being who's position no matter what could be cut one day, co-workers do not get along, at each other all the time, managers are never anywhere to be found and when they are they dont manage very well, smaller sites are pretty much left to fend for themselves. and they are not very competitive at all in the wage department for what they make you do

✗ Cons

healthcare plans are horrible.

NY Queens. Indeed

2.0 **Perception vs Reality**

☆☆☆☆

Referral Specialist (Former Employee) - [Queens, NY](#) - May 24, 2022



Indeed Featured review

The most useful review selected by Indeed

My experience at Planned Parenthood is a complicated one. On one hand, the center that I worked at was probably the best time I had working in healthcare. But that was due to my coworkers and the people in the center. They were amazing. Sadly, we were the only good thing in the company. Administration was not supportive, dismissive and at times abusive to the employees. The culture portrayed to the outside is one that front desk, nurses and center staffs try to fulfill, but that is not the goal of the people on top.

✓ Pros

Paid well, free lunches, and has many people that are trying to do good work

✗ Cons

fought against unionizing, horrible hours, dismissive of employee complaints, and abusive CEO

TX Houston. Indeed

1.0



Company doesn't care about the clinicians

Nurse Practitioner (Former Employee) - Houston, TX - December 1, 2020

During my time at PPGC, I've gradually began to feel like the clinicians (Nurse Practitioners) have no voice. There are times when we would see 45 patients a day and leave mentally and physically drained. When concerns are voiced to managers and senior leadership nothing is done. I'm no longer with the company but am friends with many clinicians and nothing has changed. Visits are scheduled every ten minutes Creates a rushed environment

✓ **Pros**

Decent pay

✗ **Cons**

Booked every ten mins, no voice, scheduling is done by contact center and doesn't follow a GYN setting

UT Salt Lake City Metro. Indeed

1.0



Great clinicians, toxic environment and management

Nurse Practitioner (Former Employee) - Salt Lake City, UT - June 30, 2022

As a former employee, I was appalled by the ongoings in this affiliate. Disconnected management, important decisions made by nonclinical staff, and extremely poor clinical assistant training. Clinicians have no voice and no representation at the management level. When you try to speak up you get written up by the clinical assistant manager (clinic coordinator) for petty reasons. The walls have ears as clinic coordinators are always around the corner listening to conversations. I felt like I was back in middle school dealing with this poor behavior. The other clinicians are what really makes an extremely toxic work environment tolerable at least until another job elsewhere came by.

VA Virginia Beach. Indeed

1.0 Run away as fast as you can



medical professional (Former Employee) - [Virginia Beach, VA](#) - July 29, 2020

MEAN GIRL atmosphere comes from the top down: CEO, COO and Medical Director. CEO and management NEVER show gratitude or say "Thank you". Pay was okay, but rarely received a raise. Back stabbing was a constant. Their definition of "good employee" is some one that never disagrees with their horrendous decisions. I would rather dig ditches in The summer w 105 degree temp then even consider Virginia League for Planned Parenthood

✓ Pros

Okay pay and benefits. Patients are great

✗ Cons

Everything else

VA Virginia Beach. Indeed

2.0 Run it is awful!!!



MOC (Former Employee) - [Virginia Beach, VA](#) - January 25, 2019

I left the corporate world to go back to something I thought mattered. Little did I know that this was not the place to start. Management doesn't care about employees, very little support for new hires. A mean girl culture. Going to HR only made it worse. Organization and communication non existing. One manager will tell you one thing and talk trash about the other managers with other co workers and talk about other coworkers as well. On the floor but never communicate the problem to the person they are talking about.

No one wants to train you. It's always you will learn that later...but later it's you should know by now.

I was told to keep my mouth shut and head down and in 6 months or so they will lighten up. Are you kidding. That is the policy they can be mean and rude disrespectful I have to take it. Yes if you don't you wont last here. Well I didn't last!!!! No one should work in a disrespectful hostile environment!!! And sadly they let it continue.

✓ Pros

A few support the mission

✗ Cons

It is a disaster all around

WA Seattle. Indeed

1.0
☆☆☆☆☆

Used to be a wonderful place to work where I felt valued as an employee

Patient Care (Former Employee) - [Seattle, WA](#) - March 26, 2021

I have worked for the organization for several years and it was at one point a great place that I was more than happy to go to work. I felt valued, respected and listened to. I know working for a non profit means you'll make less across the board but I didn't mind because the people I worked with made it a wonderful place to be. Since management changes employees are less valued, not listened too or cared for. Management is willing to overwork employees to point of burnout and constantly reminding you that you are replaceable. Also pay caps mean no raises, and no 401k matching. If you're looking to be underpaid and NOT valued look no further than here.

✓ **Pros**

Many locations

✗ **Cons**

Overworked/burnout

FL Fort Myers. Indeed

1.0
☆☆☆☆☆

uncommitted to loyalty

Medical Assistant (Current Employee) - [Fort Myers, FL](#) - May 22, 2014

A business that is not loyal to their employees. a employees who was there for 17yrs loses her job to someone who was there for 8 months

✓ **Pros**

none

✗ **Cons**

its who you know that makes the difference

TX Dallas. Indeed

2.0
☆☆☆☆☆

Unloyal company

Health Center Assistant (Current Employee) - [Dallas, TX](#) - September 11, 2017

Poor work place our jobs are not stable and we don't get answers. Being forced to travel to other locations just to receive my 40 hours. This place does not actually care about employees at all.

OH Mansfield. Indeed

1.0



Awful place to work.

HCA II (Former Employee) - [Mansfield, OH](#) - September 29, 2020

Job security means nothing with them. They keep people with less time. Management is awful with the higher ups running the company. You can't get answers on things you want to know. They furlong people with less time and then mail you a letter in the mail telling you that your position was eliminated. Then turn around 3 months later and want to hire someone for that position. A lot of 2 faced fake people that work them. You can't trust anyone there. They don't deserve any stars when being reviewed.

✓ **Pros**

None

✗ **Cons**

No Job security, No communication, Very Poor management. High ups in charge are awful.

NY Schenectady. Indeed

1.0



I wouldn't trust this company until they get rid of upper management and restructure the entire place as a whole

[Victim Services Specialist](#) (Former Employee) - [Schenectady, NY](#) - August 13, 2020

I worked there for a few years and Covid really opened my eyes to how horrible this agency treats their employees. They furloughed and laid off staff that have been loyal to the agency for years and treated them like trash. If you want more information, look up the Times Union article. Don't trust PPGNY until there is new upper management and they completely restructure every single department in the agency. Some employees openly discuss their dislike in the BLM movement and you will have no job security.

✓ **Pros**

None until changes are made.

✗ **Cons**

Upper Management is untrustworthy.

MO Kansas City. Indeed

2.0 Constant stress and unrealistic expectations

☆☆☆☆☆

Customer Service Representative (Former Employee) - Kansas City, MO - December 22, 2017

While I loved the mission at Planned Parenthood, the culture was the very definition of toxic. The Executive team made poor financial choices regularly, and when their planning failed they took no responsibility, just fired people and blamed them for the failed projects or changes. The goal is forever changing, so you never have an idea whether your performance is meeting their standards. Managers are incredibly poor communicators, and stand by the company standard of throwing their employees under the bus if they feel their position is in jeopardy. There were times that the dental and medical premiums weren't paid and the employees were left without coverage with no warning. Even the internet bills weren't paid on time, leaving the entire organization frozen until it was resolved. With all that in mind, the general staff are some of the hardest working, friendliest people I've ever worked with.

✓ Pros

Great coworkers, common goal

✗ Cons

Work life balance, constantly feeling like you're about to get fired, poor executive team

NY White Plains. Indeed

1.0 Do not apply here

☆☆☆☆☆

Health Care Assistant (Current Employee) - White Plains, NY - March 15, 2021

JUST DONT whole company is horrible no growth alot of politics. pay is trash over worked and treated unfair no union. just get experience and get out

CA Los Angeles. Indeed

2.0 Okay place to work for

☆☆☆☆☆

Sr. Call Center Specialist/Scheduler (Current Employee) - Los Angeles, CA - September 10, 2016

Compensation is not what they advertise, as competitive pay. One works so hard for minimum pay.

Okay place to begin knowledge of the medical field.

CO Denver. Indeed

3.0 Amazing healthcare staff terrible Admin



[Call Center Representative/health center assistant](#) (Former Employee) - [Denver, CO](#) - February 16, 2021

Burn out. We do phlebotomy, injections, lab tech, HIV results, AB work and health education and we don't make a livable wage. It's sad and exhausting

✓ Pros

Medical experience, Pto, Sick time

✗ Cons

Everything I stated

CA Ventura. Indeed

2.0 not worth it



[EHR biller](#) (Former Employee) - [Ventura, CA](#) - November 28, 2018



Indeed Featured review

The most useful review selected by Indeed

if you have a family, the work hours don't allow you to enjoy your evenings with them. The pay is not something you can afford to live on your own with.

MN St Paul. Indeed

3.0 Doesn't Pay Employees Fairly



[Coordinator of Volunteer Programs and Public Affairs Operations](#) (Current Employee) - [Saint Paul, MN](#) - November 20, 2019

Young people who truly believe in the mission are often task with working for scraps and for a healthcare org the health plan is terrible. We all still believe in the mission but we can't work for nothing for the sake of the mission.

NE Omaha. Indeed

4.0 You don't do it for the money!



Registered Nurse (Current Employee) - Omaha, NE - December 18, 2020

Shifts go late at times due to unpredictable patient schedules. Management is hit or miss, depends on the clinic Love the staff but you won't be rich!

✓ Pros

Mission based, inclusive employer

✗ Cons

Salary, lack of advancement, work life balance

MO Gladstone. Indeed

1.0 Horrible place to work



Front Desk Receptionist (Former Employee) - Gladstone, MO - October 3, 2019

The benefits were too expensive for family healthcare. Management did not have your best interest in heart. They did not offer any type of coaching or materials to better assist you at your job. Turn over rate was very high. Abuse of power.

✓ Pros

Patients

✗ Cons

Management

NY Watertown. Indeed

3.0 Not a great place to work



Receptionist (Former Employee) - Watertown, NY - June 4, 2019



Indeed Featured review

The most useful review selected by Indeed

For a place that was aimed at disadvantaged women, they made sure all their female employees were underpaid and went years without raises. The Executive Director was finally fired when they found out she budgeted for raises and never gave them.

OR Salem. Indeed

2.0

☆☆☆☆☆

Man

clinic assistant (Former Employee) - Salem, OR - November 6, 2019



Indeed Featured review

The most useful review selected by Indeed

Great company but horrible management they only care about themselves and not employees no room for step increase. You will get stuck in the position and pay sucks unless you take an extra duty which they are all taken or if you are bilingual. Staff has no respect for each other

CA San Diego. Indeed

3.0

☆☆☆☆☆

over worked and under paid!

Reproductive/Health Assistant (Former Employee) - San Diego, CA - June 16, 2019

if you want to run through patients due to time and want to be over worked and under paid go there!! I liked it but they never kept anyone on a regular schedule, manager had favorites and if the lean NP didnt like you she would make it hard for you to work with her!

CA Los Angeles. Indeed

2.0

☆☆☆☆☆

Apply elsewhere

Sr. Call Center Specialist/Scheduling Coordinator (Current Employee) - Los Angeles, CA - April 28, 2018

the organization is great, but I dont not recommend working for the call center, the room is out dated, air quaility is extremely poor, chairs and tables are uncomfortable to be sitting in for 8hrs+. The management is horrible! Lastly, you wont be fairly compensated when compared to other call center jobs or other Planned Parenthood affiliates.

IA Urbandale. Indeed

1.0

Awful



Clinic Assistant (Former Employee) - Urbandale, IA - November 10, 2020

Underpaid, racist, no room for growth, really negative work environment poor management m. Didn't match 401k no raises but regular review of performance. No rewards for going above and beyond. Awful work environment.

✓ **Pros**

Really liberal work place

✗ **Cons**

I will never work in a clinic again if it's anything like this

TX Austin. Indeed

2.0

Care...Unless you Work Here.



Health Center Assistant (Current Employee) - Austin, TX - March 28, 2019

If you enjoy being overworked, underpaid, and unappreciated- this might be the perfect job for you. High turnover rate, I wonder why? It's a nice way to get your feet wet in the medical field, but at what cost? Sacrificing your mental and emotional well-being? It will drain every ounce of energy you have. Use this job as a means to find a better job in the medical field, something to tide you over in the mean time, to learn about providing care for patients in a sexual health-related atmosphere, to learn how to draw blood without taking phlebotomy classes. But don't stick around until upper management starts using you as a doormat.

✓ **Pros**

Cool Coworkers, Learn on the job if you don't have any prior medical experience

✗ **Cons**

constantly overbooked, understaffed, underpaid, no appreciation, management does not listen. Completely mentally, physically, and emotionally exhausting, it's borderline abusive.

TX Dallas. Indeed

3.0

★★★★☆

Ok job for now but wouldn't plan to stay too long. Better pay out there.

Health Center Assistant (Former Employee) - Dallas, TX - December 6, 2021



Indeed Featured review

The most useful review selected by Indeed

They state that their pay is what other people in your work field are currently getting paid but it's NOT true. They will under pay you and try to over work you. Great to get experience if you are new to the field but they will not allow you to move up as easily as they try to tell people they do. They will rather hire a new employee than to move someone up that is already familiar with the company. Another down fall is that they will make you travel to a different center if they are "short staffed". Very inconvenient specially when you have kids and a schedule to follow every week (school/sitter pick up, extracurricular activities). For the most part people are friendly but some employees try to work slow so that you have to take on more work or act as if they are busy when they really aren't. You will only get a rushed 30 min break which sometimes are interrupted also.

✓ Pros

Healthcare insurance, 401k

✗ Cons

Short breaks, low pay, favoritism

OH Bedford Heights. Indeed

2.0

★★★★☆

Review

Customer Service Representative (Former Employee) - Bedford Heights, OH - August 7, 2017

Short breaks, horrible compensation, little to no room for advancement. Stressful work environment , very high turn over rate. Management very bias. Glued to the phone for entire 8 hr shift.

TN Memphis. Indeed

3.0



Not able to advance in the company.

MEDICAL RECEPTIONIST (Former Employee) - Memphis, TN - April 15, 2021

This place doesn't stand up for their employees. They want you to do many things and be skeptical on your pay. There is no room for advancement in this company and you will NEVER go far here. Too many mandatory meetings and events that you really don't want to attend but they make it mandatory to attend. Very toxic environment too.

✓ **Pros**

Insurance for reproductive health

✗ **Cons**

Short breaks meetings

MO St Louis. Indeed

1.0



little work/life balance and unfair treatment of employees

Coordinator (Former Employee) - St. Louis, MO - October 17, 2014

Typical work day included patients being upset about being misquoted prices on the phone. The wait times were extremely long even before I started working there. I learned that you will be asked for input but it will not be considered it is just to 'shut you up'. Management is not very good. They micromanage and have very little sense of how the health center operates. The co-workers are pretty good. They can be sort of teamed up with one another and make the job more difficult that it needs to be. The hardest part of the job is that learning price for services and there is still no real sense of it. The most enjoyable aspect was the patients. Their different stories are wonderful and even their personalities are great.

✓ **Pros**

Patients become like family

✗ **Cons**

no group lunches, lack of recognition by senior management, benefits are expensive, no room for advancement, no real training system is in place

CA Santa Monica. Indeed

1.0 don't do it. Not worth it. Maybe a different location with better management but not the Santa Monica location. Their HR department is the worst.

☆☆☆☆☆

Medical Assistant II (Former Employee) - Santa Monica, CA - February 2, 2022

Santa Monica location is the worst compared to any location. Also they (no offense) get some of the most rude and entitled patients who would always get their way which management would ok after telling the employee no, making the employee look like the bad person. Too much work drama the employees don't all get along and this can at times make this a very divided and hostile work environment. Overworking employees. Would want employees not to have overtime but want employees to finish anything they ask for with a heavy patient flow by the time they clock out. Lack of communication starting from supervisor. It's just a mess there. Highly stressful work environment also a lot of micromanaging from supervisor as well as some of the employees. Oh no such thing as grace period but there's a "grace period" lots of contradictions for a lot of things. HR doesn't care trust me you can take things to them and they always find a way to justify the wrong doings and concerns or sweep things under a rug. Once they have it out for you you're done. I've seen this happen to a few employees before it happened to me. They will find every little thing to write you up and get you out. Supervisor is part of the problem. They are also involved in a lot of the drama bc they will also be talking behind peoples back to other employees and fellow supervisors/ managers at other locations. Toxic work environment over all. So much more I can write but think this is enough.

✓ Pros

Get to work with the cedars team & different pay rate(higher) for Santa Monica location only.

✗ Cons

Over work their employees, management team, some of the coworkers as well as HR team now are terrible, any concerns you have are mostly overlooked, Get sided eyes for bathroom usage or water breaks by supervisor as well as some coworkers, Parking location, Stressful work environment, No such thing as work/life balance, No such thing as part time, There really isn't much room for growth.

TX San Antonio. Indeed

2.0



Nothing is across the board.

Medical Assistant/Receptionist (Former Employee) - San Antonio, TX - August 10, 2018

Expectations are unrealistic but what ever works to get there is expected. Some Management is not the best in clinics. Everyone not treated equally...

✓ **Pros**

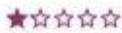
Purpose

✗ **Cons**

Not a place to work if you have children.

IA Urbandale. Indeed

1.0



Not a place for African Americans to work

Center Manager II (Former Employee) - Urbandale - March 12, 2018

They do not walk the walk with diversity and inclusivity. Very Stressful and they are not team players. It's like high school and you have to be in the cool group or they will let you go. No Management help with the Admin office and Clinics have no communication.

✗ **Cons**

low pay, long working days, no management help

OH Akron. Indeed

2.0



HR is Horrible

Human Resources (Former Employee) - Akrin, OH - August 17, 2020

HR is a revolving door at PPGOH. They can't retain good talent because of the VP of Finance and CFO. Both don't have HR backgrounds and it's clear that those two are the problem. HR is just horrible and they need to VP of HR or outsource HR completely.

✓ **Pros**

Benefits

✗ **Cons**

The Cabinet Team

OR Eugene. Indeed

4.0 Great coworkers, lack of support



Medical Receptionist (Current Employee) - [Eugene, OR](#) - April 17, 2021

We are unionizing for a reason. They are really good at painting a picture that they are inclusive to everyone and that's not the case. Covid really hit us workers hard and it was difficult to find support from upper management. We are understaffed and underpaid for the jobs we do. My team was amazing and I felt right at home, but upper management has got some work to do if they want this to be a place people feel safe and heard in. Great stepping stone in the medical field, terrible pay/pay raises. The unionization will help a lot!

✓ Pros

Great staff

✗ Cons

Pay, benefits, upper management (CEO)

DE Wilmington. Indeed

1.0 Horrible Place to Work



Center Manager- Family Planning (Former Employee) - [Wilmington, DE](#) - June 8, 2016

Worked for this organization in Wilmington, DE and I must say this by far was the worst organization I've worked for. There was constant turnover due to the horrible work conditions. Management did not know how to effectively manage and as a result, set unrealistic expectations and demands on their employees. Definitely not a family friendly atmosphere. Would not recommend anyone to work for this organization in the Delaware area.

✓ Pros

None

✗ Cons

Not Family Oriented, Inconsistent work hours, inexperienced senior management

MD Baltimore. Indeed

1.0
☆☆☆☆☆

Don't work here you will be under paid and traveling can be to much if you have a family at home.

Medical Assistant (Current Employee) - Baltimore, MD - February 5, 2019

Company will tell you upon The hiring process you would work 830 5 Schedule And then get mad when you can't stay over everyday because People have families outside of this place. A lot of favoritism between mangerment and stuff but no one speaks up. They say team work but a lot of the staff doesn't work as a team

✓ **Pros**

Paid travel time

✗ **Cons**

No team work long hours and poor mangerment. Annapolis office very dirty

NY Rochester. Indeed

1.0
☆☆☆☆☆

Very difficult, unsafe, unsupported workplace

Clinician (Former Employee) - Rochester, NY - May 8, 2018

As a caring clinician I was exploited by a bloated management team whose priority was to sustain their own employment. I was told to see any person who came to the door, even when that person was a clear and present threat to the safety of staff and patients in the clinic. Managers says "we" need to do this, but management did not assist or protect their employees, often offsite and unavailable by phone. If you want to provide care to patients with a physician and manager who have your back-don't work here.

✓ **Pros**

Salary, job duties

MO Kansas City. Indeed

1.0
☆☆☆☆☆

Needs serious work

Education and Outreach Coordinator (Former Employee) - Kansas City, MO - February 17, 2020

Planned parenthood totes itself as an inclusive organization. It needs to start doing the work from inside out. I was underpaid and without a supervisor for 10 months doing work that is not within my job description because not many people understood what I was hired to do. I witnessed actions that made me stop believing so much in planned parenthood and start believing more in the smaller non profits that work to support communities with high quality, inclusive health care.

CA Santa Cruz. Indeed

2.0

☆☆☆☆☆

Sad, out of touch place to work.

[Health Service Specialist Front Desk](#) (Former Employee) - [Santa Cruz, CA](#) - August 30, 2018

The administration did not have a clue how the clinic worked and did not care how their constant changes in mandates affected the actual staff working in the clinics. We were under constant threat of disciplinary action for not being able to keep up with or understand what ever "NEW" idea or process was thrown at us, regardless of wether or not we received any training. And if we did receive training it was always insufficient or as my mother would have said "Half Assed". I could go on and on. You would think that an institution like Planned Parenthood would have a much more up to date vision for its work force but frankly in the affiliate where I worked the vision was almost feudal.

✓ Pros

It was a job.

✗ Cons

\$3.00 raise in 9 years, benefit package cut almost in half, constant threat of disciplinary action for things that were not under our control

KS Overland Park. Indeed

2.0

☆☆☆☆☆

Fun workplace if it wasn't for the management

[RHA](#) (Current Employee) - [Overland Park, KS](#) - December 28, 2020

The providers are friendly and generous, and some colleagues are team-oriented which could make work fun and rewarding.

The on the job training is a great idea although you would have to be self-motivated to improve and take initiative.

Unfortunately, management is very disorganized which impacts the work culture and ethics, and this results in a high turnover rate. Management also has no medical experience/background and has no sense of urgency nor care to ensure priorities are met when it comes to clinical needs. Suggestions and discussions are either not followed through or just disregarded.

Employees are expected to meet management's high demands without being given the proper resources, clear directions, opportunity, and appreciation/acknowledgement/incentives. It is very unfortunate that good employees soon become exhausted and burnt out because of these.

MO St Louis. Indeed

1.0



little work/life balance and unfair treatment of employees

Coordinator (Former Employee) - St. Louis, MO - October 17, 2014

Typical work day included patients being upset about being misquoted prices on the phone. The wait times were extremely long even before I started working there. I learned that you will be asked for input but it will not be considered it is just to 'shut you up'. Management is not very good. They micromanage and have very little sense of how the health center operates. The co-workers are pretty good. They can be sort of teamed up with one another and make the job more difficult that it needs to be. The hardest part of the job is that learning price for services and there is still no real sense of it. The most enjoyable aspect was the patients. Their different stories are wonderful and even their personalities are great.

✓ Pros

Patients become like family

✗ Cons

no group lunches, lack of recognition by senior management, benefits are expensive, no room for advancement, no real training system is in place

FL Jacksonville. Indeed

2.0



Be aware

Medical Assistant (Former Employee) - Jacksonville, FL - November 10, 2016

Although Planned Parenthood says that they're "non profit"they are totally for profit.The needs of the patients are secondary to the wants of the organization.Show rates and revenue superceed patient care and quality time spent with each patient.There is little or no communication from management unless it's negative feedback or demands from them in regards to "selling"or trying to get higher Google or Yelp reviews.There are many compliance issues and any seasoned Medical Assistant with education and experience will quickly notice but will be depicted as "negative"if you attempt to question or address those issues.There is always staffing issues,no room for growth,compensation is terrible,and no workplace diversity.Everyone is over worked,under paid,and burned out!!!!You are told fabrications when hired but soon will notice there's no structure or compassion from management for the patients or staff.If you want to work for a reputable company that values you as an employee...a person period,this isn't the organization to be a part of!!!!

✓ Pros

Encounters with the patients and coworkers

✗ Cons

Compensation, terrible management with no support or communication, and no workplace diversity


AZ Mesa. Glassdoor

2.0 ★★☆☆☆

Jul 11, 2025 ...

Pretty bad

 Health care assistant

Former employee, more than 1 year  Mesa, AZ

Recommend CEO approval Business outlook

Pros

My manager would get us crumbl sometimes

Cons

Everything sucks about this place. Telling patients that their appointment will be \$200+ and that if they can't pay for it today we can't see them. Shady upper management, with numerous high up positions getting fired, and various departments were demolished with no transparency. They're broke and changed paid parental leave to 4 weeks. They're desperate and hire incompetent health center staff that are basically expected to have knowledge of a nurse practitioner. Oh and our building got shot through and they didn't do anything to make us safer! The NPs and PAs are so overworked that it's impossible to provide quality healthcare to anyone. Half of the patients suck too and are super demanding and rude.

Advice to Management

Listen when staff members complain and listen to your medical providers! Everyone in the clinics are overworked, or they're stupid and cliquy. Y'all need to completely revamp that way you guys do things, it's a disaster.

CA Antioch. Glassdoor

1.0 ★☆☆☆☆

May 5, 2024 ...

A non-profit corporation run like a for-profit company

 Family nurse practitioner

Former employee, more than 1 year  Antioch, CA

Recommend CEO approval Business outlook

Pros

Having an integral hand in effecting positive change in the community is by far the most rewarding work one could ever do. You're given the honor and trust to work with people who are interfacing with some of the most difficult circumstances or points in their lives, and being able to work collaboratively with the patient is one of the most humanizing ways to empower them.

Cons

Planned Parenthood Northern California is rapidly becoming a vicious machine with a tyrannical CEO at the helm of this quick-sinking embattled ship. It is good that PP Norcal is unionized now, but still in the process of negotiations, upper management and their horrendous HR department are reigning terror on the staff who come together to bring quality, comprehensive care to the community that is in dire need. The higher ups in management are all complicit in pushing a racist agenda even while being black and brown themselves. It's quite frankly pathetic.

Advice to Management

I say this to Planned Parenthood Northern California management and the CEO, Gilda Gonzalez... TREAT YOUR STAFF LIKE HUMANS AND NOT LIKE ROBOTIC MACHINES! It is unbecoming and distasteful that you allow yourselves to be patronized and belittled by a CEO only to continue in her legacy of broken and degenerate themes of classic workplace bullying. DO BETTER!

CA Chula Vista Indeed

★☆☆☆☆ February 23, 2024

Terrible management, understaffed, overworked

Clinician 📍 Chula Vista, CA

Lack of transparency from management, bosses who don't do their job and micromanage staff, difficult to manage schedules, little support, frequent overtime, all PTO requests declined despite having to request it one year in advance, little job security

CA Los Angeles. Glassdoor

4.0 ★★★★★ ✓

Jan 31, 2025 ...

No support, blame game.

👤 Call center specialist

Current employee, more than 3 years

📍 Los Angeles, CA

Recommend CEO approval Business outlook

Pros

Some staff are awesome and amazing people. We get paid greatly above minimum wage and get benefits like Disney, and other amusement parks yearly.

Cons

Some staff can be bullies and unfortunately unprofessional. Instead of looking into the situation if it involves someone in leadership positions they dismiss the allegations and turn the situation on the reporter. Toxic work environment in some departments and political stress makes work feel unsafe.


Advice to Management


Don't promote people who don't know how to be a leader. If they are "still learning" then train them better. Overall back up your employees and "close the loop" there's too much misinformation

3.0 ★★☆☆☆

Aug 8, 2025 ...

Love Mission/Patients, Toxic Workplace

 Medical assistant float

Former employee, less than 1 year  Los Angeles, CA

Recommend — CEO approval Business outlook

Pros

I love and support Planned Parenthood's mission and was passionate about caring for the patients it serves.

Cons

Incompetent leads, supervisors, and management. Counter-productive policies. Organization unsupportive of MA's who are in school and going to pursue a career as a clinicians. Supervisors and some MA's create a toxic work environment that includes gossiping, blame culture, lack of recognition, and unfair treatment.

Advice to Management

The current approach has created a distrustful environment where MAs and clinicians feel excessively micromanaged. There appears to be a greater focus on catching mistakes and issuing consequences rather than supporting growth and improvement. For a healthy and productive workplace, it's important to balance constructive feedback with recognition of employees' achievements. Without this balance, resentment and animosity are likely to develop.

Stay away from HR department!

 Recruiter

Current employee, more than 1 year

 Los Angeles, CA

Recommend CEO approval Business outlook

Pros

Met great people. Benefits was some of the best I've had

Cons

HR is not a partner here HR runs the show here. If you're a VP from a Department or manager sorry HR runs the show. They will say it nicely though using "I recommend". Very very toxic work environment. High turnover not just in the HR department but throughout the organization. You want to stay away from the Los Angeles affiliate by any means. Human Resources Leaders will make promises and appear perfect but will treat you like an trash if you don't suck up to them. They promote only those they like and if they don't like you they will just tell you that you aren't ready for a promotion . They create their own jobs to give themselves promotions and a salary increase every year. But that's just for management and those they like. They have discriminatory hiring practices under the disguise of "Diversity". If they have had enough of you they will make sure they make it so miserable that you quit. If you're going to work here document everything so when it's time to sue you're prepared. You'll be a great fit here if you love sucking up to people and are okay with seeing /doing reverse discrimination and unethical hiring practices. If you are a person that likes others to step all over you, you will fit in. You are also unsafe in the office and walking to your car.

Advice to Management

They need to get rid of the people in HR causing high turnover. They really are terrible people.

CA San Luis Obispo. Glassdoor

Management harasses employees

Medical Assistant  San Luis Obispo, CA

Very toxic environment, Unprofessional management. Being a medical assistant itself is a lot of work at planned parenthood we basically do the nurses jobs for them on top of phlebotomy that we aren't even certified to do. So I feel like it's very important to have a good team, good management which I felt they did not have. Feeling overwhelmed with work, and unprofessional at your work place makes it hard to want to come to work everyday.

Pros

The education you learn from working there

Cons



The way they treat there employees

CA un-named city. Glassdoor

DO NOT WORK HERE

 Physician assistant, pa-c

Former employee, less than 1 year  Watsonville, CA

 Recommend  CEO approval  Business outlook

Pros

PTO and sick time counted separate

Cons

not new-grad friendly, understaffed to the max, pay does not match the work, worried about the safety of my license to practice constantly, no support from staff or management, management was the tipping point and I would not go back to this job if they paid me double... They'll start you at 20 patients per hour regardless of how much experience you've had as an advanced practice provider and at the end of onboarding you are expected to see 27 patients per day, 15min appt slots. Period we are done here.

Advice to Management

F*** you. One of the worst management teams I've ever been a victim of. Good luck keeping good clinicians to run your overburdened clinics.

CO Affiliate Rocky Mountain. Glassdoor

1.0 ★☆☆☆☆

Jun 8, 2023 ...

Do not work for PPRM

 Registered nurse

Current employee

Recommend CEO approval Business outlook

Pros

The nurses and health center assistants at this organization are providing excellent care to patients and making it possible for patients to seek care that they might not be able to in their home state.

Cons

The management at this job is atrocious. I have never been treated so poorly at a job in my entire life. Definitely not what you would expect from an organization that boasts acceptance, inclusivity, and empowerment. My coworkers and I fought three labor law violations in the last six months and have received retaliation, the silent treatment, and being gaslit in return. Management does not know how to properly manage a team, they are mistreating staff and in doing so are losing staff daily. The management team is single handedly limiting access to critical healthcare procedures because they cannot keep staff due to mistreatment. They have already had to close down multiple days during the week due to lack of staffing. This is not an organization you want to work for.

Advice to Management

Actually listen to staff when they give feedback, treat them with respect and compassion, include them on decision making that effects their work, give a livable compensation and benefits, gaslighting/retaliation/silent treatment are not effective management techniques

DE Wilmington. Indeed

★☆☆☆☆ December 3, 2022

Disappointed with company culture and toxic environment

Associate 📍 Wilmington, DE

Unfortunately upper management and board of directors are very ineffective at leading a healthy organization. CEO is overpaid. Departments are silo'd and work in isolation from each other duplicating efforts and wasting time and money. Culture is toxic and very political. The work was very demanding with very low pay and little to no appreciation. I expected more from this organization and am disappointed with the lack of care and toxic behaviors from upper management. Don't walk away from accepting a position here - run!

FL Jacksonville. Glassdoor

2.0 ★★☆☆☆ ✓

Jul 13, 2023 ...

Medical assistant

🏥 Planned parenthood, health center assistant

Former employee, more than 1 year 📍 Jacksonville, FL

✗ Recommend ✓ CEO approval — Business outlook

Pros

-no prior experience needed -rooms for advancement/learning different positions -fulfilling work

Cons

-understaffed and overbooked -stressful due to high volume -bad patient interaction -unstable working hours frequently required to stay late multiple days working overtime -bad work life balance

Advice to Management

You are able to be trained in multiple positions: front desk, laboratory, surgical assist

ID Boise. Glassdoor (center closed)

1.0 ★☆☆☆☆

Feb 22, 2022

Worst Place I Have Ever Worked in 30+ Years

 Patient care coordinator

Former employee, more than 3 years  Boise, ID

Recommend CEO approval Business Outlook

Pros

Left leaning coworkers for the most part. So we shared political beliefs and most of them were LGBTQ+ friendly and not racist.

Cons

It's taken a while to write this because PPGNHI was such a toxic culture and I have PTSD from the abuse I suffered. First and foremost management is only pro women if it makes them money. When staff was sexually harassed by a patient we were told they would not allow us to fire that patient because it could lose revenue. When it was brought up to HR we were told to get over it. There were many unethical things I witnessed over the years. Whenever someone tried to do the right thing or call something out they were the one who would end up in trouble. PPGNHI will over work you to death. They do not care about patients or staff. They try to up code everything they can while spending the least amount of time with patients, including self pay patients who can't afford it. All while offering them almost no financial help. The only thing they really help much with financially is abortion, but there's very little funding for other care. Although PPGNHI gets tons of donations staff will never see it. You will never get a Christmas bonus and raises will be based on favoritism, not who does the work, has the training and has been there the most.

Advice to Management

When people complain about management please listen. Jack in particular was the most abusive person I have ever met and was allowed to abuse hundreds of employees. Many people complained and absolutely no one cared. Stop hiring management based on who you think will make you the most money. Hire people who are fair, compassionate and care about the cause.

2.0 ★★☆☆☆ ∨

Jan 15, 2020 ...

Really Disappointing

 Medical assistant

Former employee, more than 1 year  Meridian, ID

Recommend — CEO approval Business outlook

Pros

The best part of working here is being surrounded by like minded, liberal people. That's not something that's common in a smaller town. I made life long relationships that I am so thankful for.

Cons

The patients always come first even at the expense of staff. It doesn't seem to really matter how they behave if they bring the business money then whatever they do is okay. I've even seen sexual harassment by a patient swept under the rug because the ASD at that time didn't want to worry about losing a patient. HR is also unfortunately a joke. I saw many people try to talk to them over the years with no success. I also heard homophobic comments from one on my superiors and brought it to HR and it was never addressed to my knowledge. I asked for follow up when I brought the issue up. There's really too many issues to list in this review. It was heartbreaking to see a company I loved for so long on the level of an employee. I wouldn't support them now that I know how it is. I also think the care for patients is sub par due to the focus being on numbers. They want to check all the boxes and make the money, but often don't give the time with patients that they deserve. The patients that are treated the best are the entitled ones that come late, throw fits and make sure they get what they want. The sweet ones get overlooked and pushed through the mill.

Advice to Management

Listen to staff, not just upper management. When you have multiple people making complaints about issues it's really important to listen.

1.0 ★☆☆☆☆

Oct 5, 2019 ...

Understaffed and Overworked

 Phone specialist

Former employee, more than 5 years  Aurora, IL

X Recommend **X** CEO approval **X** Business outlook

Pros

No pro could outweigh the many cons , unfortunately.

Cons

Short staffed all year round resulting in high call volume. (e.g. You are on the phone taking calls from the moment you punch in until the moment you punch out for the day with the exception of your 30 min unpaid lunch and timed bathroom break(s) which are assigned to each staff member by management-- flashback to grade school). Regardless of being understaffed, meeting certain service level requirements is often mandatory.

Another con is their PTO policy, which combines vacation time and sick days into one category causing cautious employees to hold onto their PTO incase of emergencies or unexpected illness/child care, etc., which in turn will make an employee more susceptible to burn out or frustration since they have no official sanctioned vacation time, something I see necessary in my experience if you want to protect your sanity and mental health considering stressful nature of the job itself.

Advice to Management

Although you are "saving" money with fewer people on the payroll, for now... understand that you will end up losing more money in the end. A CHRONICALLY UNDERSTAFFED COMPANY will miss growth opportunities because they lack the capacity to meet customer needs. Think long term and take care of your employees while they last and maybe show a little bit of appreciation while you get all your ducks in a row. Increased work and same pay rate is insulting to the call center agents who are the first point of contact and the reason why all the health centers in Illinois are up and running. After all, those appointments aren't going to schedule themselves.

IL Chicago. Glassdoor

1.0 ★☆☆☆☆

Jun 21, 2025 ...

This job burnt me out to the point where I never want to work in healthcare ever again.

 Rha

Former employee, more than 3 years  Chicago, IL

Recommend — CEO approval — Business outlook

Pros

Occasional potlucks
Will hire entry level

Cons

If you're more than 3 minutes late they will write you up no exceptions
Overworked
Underpaid
Burnout
Understaffed
Cliques amongst staff
Favoritism
Not much opportunity to grow
They expect you to stay late and if you speak up that you can't you'll get in trouble

Advice to Management


Have some empathy with your attendance policy especially for those who don't make it a habit of being late! I was written up for being a few minutes late during a heavy snow storm, would you prefer if I died on the way to work due to the dangerous road conditions?! Stop overbooking your patient schedules and then expecting staff to stay 1-2 hours past their scheduled time, or hire more staff so the resources to handle the capacity are there. We have lives and responsibilities outside of work too! And stop increasing the RHA workload without increasing pay.

IL Chicago. Glassdoor

2.0 ★★☆☆☆

Jul 4, 2013 ...

Great mission but...

 Reproductive health assistant

Current employee, more than 5 years

 Chicago, IL

 Recommend  CEO approval  Business Outlook

Pros

401k matching 1% of salary

Free services

Coworkers with similar political views.

Safe environment.

PTO

Cons

Insurance benefits are getting more expensive each year.

Template allows are 6 patients per clinician per hour.

Overworked and underpaid health center staff.

No movement up unless you know someone whether you are qualified or not.

Replacement scrubs are not provided.

Not allowed to have bottled water at station. Dehydration occurs often.

Horrible communication between admin and health center. The health center is told protocol by one person only to have it conflicting with what another person advised.

Advice to Management

Compensate the health center staff.

Allow managers to control the patient schedule template.

Fix the cons listed.

Apologize when wrong.

Not a nice place to work

 Anonymous employee

Former employee, more than 3 years

 Chicago, IL

Recommend CEO approval Business Outlook

Pros

Time off is great but that is really all that is good about the place.

Cons

Everything else. The turn over rate is very high. They pay a cheap wage and then talk about how great they want you to be then demand you do what you do faster and faster to the point you know what assembly line health care is all about. Management for the most part are so full of themselves they can do no wrong and they will discriminate against the men who work for them with no problem hell then even discriminate against mothers. God help you if you have to stay home with a sick kid. The are so understaffed at every health center it should be considered a health care disaster. With employees who are over work and so under paid I am not surprised that the turn over rate is so high. The dumber you are the less chance of you being fired. They like their employees to never complain or point out discrepancies in any managers actions. Hell you can go up to a manager and say hey you treating me unfairly and then be punished by management making things hard for you and not being able to get a meeting with HR even when you asked for one. Even putting it in a email does not work.


Not a place to work out if you believe in what you are doing and can think. Great place if you do not like thinking and feel providing a cheap substandard service is okay. don't mind not getting raises. don't mind not advancing. with micro management style that will make you sick to your stomach.

IL Fairview Heights. Glassdoor

2.0 ★★☆☆☆

Jul 10, 2025 ...

Great Company to work for, bad upper management at this location

 Anonymous employee

Former employee, more than 1 year

 Fairview Heights, IL

Recommend CEO approval Business outlook

Pros

One of the only pros to working there was the fact that we were helping people that couldn't get care elsewhere.

Cons

So many high paying jobs in admin and yet they can't afford to pay their "on the ground" workers better. High turn over rates should make it obvious what the issues are but they will just keep hiring new people. Retention doesn't seem to matter to them. It's 2025, paying \$18 an hour for new employees is a joke for the amount of work they expect.

IL Unknown location. Indeed

☆☆☆☆☆ May 20, 2025

Failing comany

Payer Relations Coordinator  IL

They mismanaged their budget. They don't care about advancing their employees and they promote segregation and separation. They don't pay well or promote within. They have a quick turnaround on employees. You can be let go anytime. Terrible training and barely any guidance.

KS Overland Park Indeed

★☆☆☆☆ September 13, 2022

The worst job

Office 📍 Overland Park, KS

It was the worst job. They do not provide any training. All the time when I asked them when my training starts, what is my job? I just got responses to wait until next month. They do not care about anything. Do not work there

MA Boston. Glassdoor

2.0 ★★☆☆☆ ▾

Jun 30, 2024 ...

People are great, but no stability

👤 Anonymous employee

Current employee, more than 1 year 📍 Boston, MA

Recommend CEO approval Business outlook

Pros

Coworkers are so lovely! We are unionized, so if you are in a union-eligible position, we get additional protections. You're doing important sexual and reproductive health work.

Cons

health insurance is sub-par, poor time off benefits, only 8 weeks of paid parental leave, constant restructuring makes employees feel vulnerable and job titles and roles changing constantly, kind of hypocritical when it comes to DEI (do not walk the walk). Management is resistant to change but imposes it on those they manage.

1.0 ★☆☆☆☆

Nov 14, 2022

Great mission, HORRIBLE place to work

 Healthcare assistant

Former employee, more than 1 year  Boston, MA

 Recommend  CEO approval  Business Outlook

Pros

I am pro choice, pro abortion to my core and all my fellow healthcare assistants were incredibly caring and passionate. I also enjoyed working with the patients and just getting to help folks. Lastly, this job gave me a lot of hard skills I didn't previously have.

Cons

This is an incredibly toxic workplace. The current upper administration does not have their employees wellbeing in mind at all. It felt like all they cared about was the "business" aspect of Planned Parenthood, ie seeing the most patients possible and working their employees to the bone. They would take little to no suggestions from the people actually doing the work. The hours were terrible. I have never been more stressed or unhappy. The only thing that kept me there were my amazing fellow healthcare assistants and the lovely patients.

Advice to Management

Please listen to your employees suggestions. They know what works and what does not. I think it is also important to reconsider what access means. I understand the importance of seeing patients but sacrificing the well being of your staff is not how to do it. Also the accessibility of materials in other languages and availability of interpreters can be much improved. Lastly, please please pay your staff more. \$20 an hour for a healthcare assistant is no where near enough to compensate for the knowledge and skills your staff provide and are expected to have.

1.0 ★☆☆☆☆

Nov 29, 2020 ...

I'd Rent a Plane to Skywrite How Much I Hate This Place

 Patient services associate

Former employee, less than 1 year  Minneapolis, MN

Recommend CEO approval Business outlook

Pros

It's nice to help people. I had a window.

Cons

Oh, where to begin the symphony. I, wide-eyed-innocent, could have never dreamed of being this miserable in my first post-grad job. First off, the managers (there are four of them) are at once big brother (your every move is tracked by the second- you'll be called into a meeting if you have a uti and take extra bathroom breaks) and massive slackers. One of them is always on paid time off. What even are their jobs? They push all their work on the second level of patient services associates, who actually do all the work. For a healthcare organization, their COVID action plan is laughable. Our jobs totally can be done from home, and when a co-worker gets COVID, they presumably work from home. Oh, but they never told us when someone had COVID- we could have been exposed and at risk, but didn't tell us because it would have been logistical work for them. It was impossible to get PTO, you had to request time off three months in advance, and even then the odds of it being approved were slim. You have to work so many weekends, something that was never disclosed during the interviewing process. In addition to taking near to 100 calls a day, you have to audit a bunch of appointments which is near impossible to get done when you are constantly taking calls. In conclusion, I would warn anyone to stay far away!

Advice to Management

There should be less managers. Have more faith in your employees. Be more transparent. Stop tracking our every move.


1.0 ★☆☆☆☆ ✓

Sep 6, 2016 ...

90% turnover annually

 Anonymous employee

Former employee

 Minneapolis, MN

Recommend CEO approval Business outlook

Pros

The mission was one that resonated with me. Their intentions are, I believe, good.

Cons

The title says it all. The manager at the Minneapolis clinic is gossipy by all accounts and has no ability to maintain a staff. After just over a year working there, I was one of 3 employees left and a few months after I left I heard that all but one of the remaining had departed as well. While I was still there, the one employee who had been there for more than a year or so shared with me that the turnover had always been that bad. The atmosphere was truly the worst I have ever worked in - management is trying to shove patients into ten minute appointment slots to maintain a business model that flies in the face of the mission and values this organization claims to embody. Seeing providers in tears because they were being forced to choose between revenue and patient care, or because they were dealing with snarky attitudes from other employees who were dealing with the same, was a daily occurrence. Security is nonexistent in every way, despite the very real danger that exists while working at an organization of this nature. The overall feel of this workplace was very much like a middle school hallway.

Advice to Management

Go work for big pharma, because those are the values you display. You are an embarrassment to women everywhere. You managed to take a lifelong advocate for women's rights and turn her off of nonprofit work for life.

Go somewhere else

 Registered nurse

Former employee, more than 1 year

 Minneapolis, MN

✗ Recommend **✗ CEO approval** **✗ Business outlook**

Pros

The mission, diversity, the people, snacks.

Cons

Hostile work environment, clueless and terrible upper management, only follows the companies policy when convenient to THEM. under paid, unlicensed personnel providing "healthcare". Overworked and-Understaffed. Shift differentials \$2 if you work both weekend days. \$1 precepting, MAB, SAB, \$2 bilingual. Will Train you to look at ultrasound pictures without performing the actual ultrasound. Will continue to add patient to the schedule even when you're already 1-2 hours behind. Will find a way to fire you if you're an inconvenience to them.


Advice to Management


Stop being greedy and pay what other places are paying for their staff. Listen to your staff and Stop adding patients to prevent burnout. Stop firing valuable and loyal staff. Not everyone stays longer than 6 months to a year.

1.0 ★☆☆☆☆

Jun 7, 2018

Clinic Staff Undervalued and Disrespected

 Anonymous employee

Current employee, more than 1 year  Minneapolis, MN

Recommend — CEO approval — Business Outlook

Pros

The mission is powerful. Patients are amazing. Our team is supportive, strong, and hardworking.

Cons

There is no transparency from higher leadership regarding major decisions that affect clinic work. Clinic staff are worked to the bone and are constantly exhausted and overwhelmed by the pressure to treat more patients than realistically fit into a day. The turnover rate here is appalling. There is pressure to submit to whatever demands are given because we are supposed to believe in the mission above all else and not have an "us vs. them" attitude when it comes to upper management.


Advice to Management

Listen to clinic staff. If people knew how poorly this organization treats employees, maybe management would care because their image would be threatened.

2.0 ★★☆☆☆

Mar 22, 2023 ...

Save Yourself from this Place - Do Not Work Here

 Centralized services associate

Former employee, less than 1 year

 Saint Paul, MN

Recommend CEO approval Business outlook

Pros

Great mission, work feels impactful, great coworkers.

Cons

Management at every level is a joke and cannot be trusted. I worked in the Planned Parenthood North Central States affiliate and we unionized last year, but upper management won't agree to any of our terms during bargaining meetings. Upper management is heartless and you realize that Planned Parenthood is a corporation and not the nonprofit you think it will be. Every job at Planned Parenthood is designed to burn you out. You will be overworked, you will have too many tasks assigned to you, and you will have patients upset with you at things that are out of your control.

Advice to Management


Learn to seriously care about your employees with better pay and better working conditions if you still want this organization to exist. Employees who work in health centers risk their lives every day coming into work with our current political climate. We need a better incentive than "the mission" to stay working here.

MN Unspecified location. Glassdoor

1.0 ★☆☆☆☆

Mar 16, 2015

Stay away from PP of Minnesota

 Nurse practitioner

Former employee

Recommend CEO approval Business Outlook

Pros

As an NP, a chance to work with underserved populations, a sense o service. The reason I stayed for 30 + years. My patients were so grateful for the care I gave them.

Cons

Upper Clinical management is toxic! They have no respect for NPs as professionals. They routinely deny lunch breaks. They tell NPs to do things we know are unethical and investigate us if we don't. It's why, with a heavy heart I resigned in October.

Advice to Management

If you want to maintain your family planning services, start treating your clinic staff better! Read your own mission statement! Treat the women who work for you with the Care No Matter What philosophy.

1.0 ★☆☆☆☆

Oct 13, 2023 ...

Shamed Toxicity

 Anonymous employee

Former employee, more than 5 years

 Saint Louis, MO

Recommend CEO approval Business outlook

Pros

Belief in the mission of the work. Wonderful training opportunities. Talent and wonderful colleagues

Cons


Corrosive toxicity. Tears at the very fabric of your personhood. Literally had therapy afterwards for getting past an abusive relationship.


NC Raleigh. Glassdoor 1

1.0 ★☆☆☆☆ ✓

Mar 4, 2023 ...

BE AWARE!

 Nurse practitioner

Former employee, more than 1 year  Raleigh, NC

Recommend CEO approval Business outlook

Pros

Pro's : love the patient, good benefits

Cons

Con's: leadership is awful, low pay, long hours. Hardly get off on time, NO work life balance, leadership is all about money and not safeness of the patient. Staff get promoted to positions that they are not qualified for. NO appreciation is shown to the health centers from upper management. Major take away: hardly or no certified staff working in family planning clinics. No Phelmboist or CMA very unsafe for patients in my opinion for the work that is being ask of the staff.

Advice to Management

STOP expecting staff to work and be proficient in the medical field with no medical background or certifications because you will have errors, wait times will be long and turnover will continue to be high!

NE Omaha. Glassdoor

1.0 ★☆☆☆☆ ✓

Sep 29, 2023 ...

Heartbreaking

 Training and development specialist

Current employee, more than 3 years  Omaha, NE

Recommend CEO approval Business outlook

Pros

you get to serve the community in which you love

Cons

there are 3-5 people in the org who make all of the decisons. its horribly ran people dont get lunch breaks, they union bust and they're doing it all in the name of equality

Advice to Management

step down

2.0 ★★☆☆☆ ∨

Feb 23, 2024 ...

Union busting, lack of transparency

 Communications officer

Former employee, more than 3 years

 New York, NY

Recommend CEO approval Business outlook

Pros

Passionate advocates. There are people who really do believe in the mission.

Cons

Pays lip service to donors, HR lacks transparency, toxic work environment in communications department: hierarchical, condescending, micromanaging. Unless you have "director" in your title, your input is brushed aside. Very wh*te feminist - leaders and organizational goals are not aligned with reproductive justice movemeng. Poor handling of racial harassment.

Advice to Management

transparency, trust that employees have the knowledge and skills to do their job, and actually do something when someone reports racist incidents

1.0 ★☆☆☆☆

Aug 28, 2024 ...

Great coworkers, toxic leadership

 Director

Former employee, more than 1 year

 New York, NY

Recommend CEO approval Business outlook

Pros

Passionate, supportive colleagues who fight for reproductive health care.

Cons

Working at the national office of PPFA was my "dream job," but it quickly became the most unproductive and hurtful experience of my 15-year career.

- All work rejected without explanation by Manager and skip-level Manager, even though it had been vetted and approved by execs and mentors.
- Efforts to clarify and exceed expectations were rejected.
- Bosses were passive aggressive and even personally insulting.
- Worked 12+ hour days, nights, and weekends, and went on antidepressants.

Advice to Management

ACCOUNTABILITY, OVERSIGHT AND MANAGEMENT TRAINING for senior leadership.

NY New York City. Glassdoor

1.0 ★☆☆☆☆

Nov 12, 2024 ...

People of color: be warned

 Grants and contracts manager

Former employee, more than 3 years  New York, NY

 Recommend  CEO approval  Business outlook

Pros

Incredible mission and great affinity groups

Cons

Distaste for paying employees a livable wage. Willingness to pay consultants exorbitant hourly rates.

Advice to Management

Do not white wash the survey feedback from employees.


NY Poughkeepsie. Glassdoor

2.0 ★★☆☆☆ ✓

Oct 21, 2024 ...

Trust your intuitions

 Community health promoter

Current employee, less than 1 year  Poughkeepsie, NY

Recommend CEO approval Business outlook

Pros

The option of working remote.

Cons

Will not work well with cis-gender males. Supervisors abuse remote work/in office hours then force in office team days to get work done. You will get fired before 90 days so they won't have to pay you for travel- so be careful about giving 150% of your time at off site events. They will not not keep you past 90 days if you do not say yes to everything they ask you to do. Managers are often very disorganized when planning events or executing actions- other CBOs stopped working with PPGNY for this reason. Be cautious if you are doing your job role then during supervisions you become micromanaged.

Advice to Management

Let your employees work and do the role you hired them for. Be able to take criticism if projects not executed properly. Stop favoritism/fraternization and adhere to the rules. Do not lie about job performance to disguise other areas of opportunity.

NY Rochester. Glassdoor 1


3.0 ★★☆☆

Oct 24, 2015 ...

Hope it gets better

 Nurse

Current employee, more than 1 year

 Rochester, NY

Recommend — CEO approval Business outlook

Pros

reproductive health for both women and men is very important, planned parenthood is wonderful at getting that job done. Clinic staff has a huge job of teaching sex ed, they do it with respect

Cons

Nurses are made to travel to many different sites to work, many clinicians are lazy want nurses to have everything done so they can just go into exam room and write a script and send pt on their way. Massive turnover in HR all the time, staff does not know who they are most of the time, never see their faces at different sites. Some nurses that have been there awhile lose sight of the mission and get bitter and lazy, like to blame new nurses for their errors. Training is a joke, it's sink or swim good luck, we will write you up later for not doing it right. Lots of cliques, vey secretive society. Very heavy work load on clinic staff.. Minimal help.

Advice to Management

Stop praising your outreach programs so much and forgetting the people that work in the clinic with some praise and backup. Show them that you appreciate the work they do by visiting them more then just when you are fundraising. Take a look at you senior management, they are rude and insensitive. The work planned parenthood does is important , but so is your staff.

NY White Plains. Glassdoor

1.0 ★☆☆☆☆

Jan 23, 2025 ...

Misleading and unethical treatment of medical staff

 Provider

Former employee, less than 1 year

 White Plains, NY

Recommend CEO approval Business outlook

Pros

Great benefits (health insurance/ 401k) PTO holidays

Cons

Medical Director who functions as a dictator misleading regarding working hours and number of patient actually seen 6 pt per an hour =10 min visit for every every one no patient can be turn away so if a patient is 3 hours late and you want to leave on time you have to see then or else clinician have no say in patient care every thing is done the PP way or else you get nasty email and reprimands Lied to about call schedule! There is CALL The tell you the opposite in the hiring process then magical your added without your consent Every function of this company is to bully staff whether your a medical assistant NP or MD your expected to do as told without any questions All senior staff turns a blind eye to the occurrences because its just the PP way the only staff the stay longer than 2 years is senior management staff and 2 clinicians in the north region that drink the cool aide


Advice to Management

The culture at the north region needs to be broken down from within and rebuild meaning replacing certain senior management positions but honest this company doesn't want to change it basically corporate healthcare system

OH Cincinnati. Glassdoor

Garbage culture, no room for advancement

 Anonymous employee

Former employee, more than 3 years  Columbus, OH

Recommend CEO approval Business outlook

Pros

Peer collaboration, work for a cause

Cons

Bad management, toxic culture, gaslighting, shifting goalposts

Advice to Management

While being employed here, I had over 5 bosses and completely incompetent management. I experienced constant gaslighting, moving goalposts, and watched toxic managers get rewarded with promotions while countless people in my department complained to HR, were ignored, and left. Leadership treats people like garbage and there is no room for advancement. Pay is far under industry standard for a severely demanding job.

2.0 ★★☆☆☆

Oct 31, 2021

Repro Justice Work, but no care for employees

🔒 Medical receptionist

Former employee Eugene, OR

✗ Recommend — CEO approval ✗ Business Outlook

Pros

middle managers were great (if not overworked), benefits were overall okay (after you have been there for 6 months), work hours generally didn't fluctuate

Cons

Terrible CEO and upper management who only care about money, no pay increases/reviews, no DEI, very okay with overworking staff or sending staff home early and forcing them to use their PTO, long wait times for patients due to extreme understaffing (most of the time 1 practitioner and 2 medical assistants for a full day), lack of respect towards the union, harassment of employees... the list goes on. Don't fall for the trap of "care for all" because they do not care about their employees, only about exploiting for compassion for reproductive justice.

Advice to Management

Fire your Southwestern Oregon CEO Lisa. It is absolutely ridiculous that she makes over \$200k a year, especially during a pandemic, while your staff of 100 make under \$18 an hour and are constantly overworked.

1.0 ★☆☆☆☆ ✓

Feb 10, 2021 ...

mass layoffs in Austin / labor busting / restricts access to care

🔗 Senior hca

Former employee, more than 1 year

📍 Austin, TX

✗ Recommend — CEO approval — Business Outlook

Pros

The people who worked there

Cons

Upper management only cares about their giant salaries, not the mission

Advice to Management

Ask the COO of Planned Parenthood of Greater Texas to step down. She is working against the mission the employees and donors support. They retaliated against staff and closed the three clinics with the highest number of patients BY FAR (as a result) and the only clinics in Texas with local funding allowing people to be seen for under \$20 for most family planning visits. They have lied to the public and will fire you if you still work there and in any way give them a reason to believe you know about or support the entire Austin staff that they laid off.

Poor Management & Compensation

 Marketing & communications director

Former employee, more than 1 year  Salt Lake City, UT

Recommend CEO approval Business outlook

Pros

I loved working with individuals and teams at the health centers who work with patients everyday. The staffing at the actual clinics make a difference in the lives of many.

Cons

I worked for the C suite executives, at the headquarters and with directors of the organization. I was extremely underpaid and working too to sometimes three roles under my job description. I was also doing a lot of work outside of my job description with helping business management. this organization compensates their employees very poorly. There was never any funding available to support staff. in my role, I was working overtime many many weeks and was never compensated for it. this organization to organizes and exploits their employees of color and the minorities. They also have very shady business practices. it's unfortunate that an organization that very many low income minorities as well as women in the state with minimal protection for abortions treats their employees so badly.

Advice to Management

management needs to invest in their employees. there is not enough support or compensation and everyone is extremely overworked. The organization lacks transparency, structure, financial responsibility and cultural and ethical awareness for the communities its mission statement SAYS it serves but completely neglects.

Unknown location. Glassdoor

PPRM = Planned Parenthood Rocky Mountains affiliate

1.0 ★☆☆☆☆

Jun 8, 2023

Do not work for PPRM

 Registered nurse

Current employee

Recommend CEO approval Business Outlook

Pros

The nurses and health center assistants at this organization are providing excellent care to patients and making it possible for patients to seek care that they might not be able to in their home state.

Cons

The management at this job is atrocious. I have never been treated so poorly at a job in my entire life. Definitely not what you would expect from an organization that boasts acceptance, inclusivity, and empowerment. My coworkers and I fought three labor law violations in the last six months and have received retaliation, the silent treatment, and being gaslit in return. Management does not know how to properly manage a team, they are mistreating staff and in doing so are losing staff daily. The management team is single handedly limiting access to critical healthcare procedures because they cannot keep staff due to mistreatment. They have already had to close down multiple days during the week due to lack of staffing. This is not an organization you want to work for.

Advice to Management

Actually listen to staff when they give feedback, treat them with respect and compassion, include them on decision making that effects their work, give a livable compensation and benefits, gaslighting/retaliation/silent treatment are not effective management techniques

Unknown location. Glassdoor

2.0 ★★☆☆☆

Oct 7, 2024 ...

Exploitative

 Anonymous employee

Former employee

Recommend CEO approval Business outlook

Pros

The mission of the healthcare attracts colleagues who share the same passions and perspectives as you do, so the work environment is better than other clinical settings in that sense.

Cons

This organization rests on their laurels as being famous for women's health access without actually providing patient-centered care. The staff training is minimum. They bait and switch employees with promises of roles and skill improvement. They don't give proper lunches or pay overtime, and if you voice your concerns about hours you're told you aren't a good fit for the mission.

Unknown locaton. Glassdoor

3.0 ★★☆☆☆ ✓

Jun 13, 2023 ...

Subpar



Health center associate

Current employee

Recommend CEO approval Business Outlook

Pros

My coworkers are the highlight of the job, they are all great to work with. Being able to provide patients with funding and care that they may not be able to receive elsewhere feels good and makes it feel like you're making a difference in your community.

Cons

Definitely am not compensating correctly for the work that we do. Raises are not standardized and are simply based on how well PP is doing financially that year. The only raised I've received in the last year is from the unionization. And that was 60 cents. They expect our shift differentials (for weekend, night shifts, training, etc.) to hold us over. Benefits are subpar, not worth it for me considering that I qualify for state insurance even though I work full time. Non-profit dues and such take a chunk out of your paycheck anyways. We are expected to except all of this because of our dedication to "the mission". Unfortunately the mission isn't paying my bills. Clinic schedules are horrid, the only thought in mind when making them is how much money they can make by squeezing in a many patients as possible without regards to how that will affect patient care and staff. Appointments are scheduled every 15 minutes, and is a constant revolving door of patients. So if one patient takes a longer than 15 minutes with the provider than the whole schedule is behind. Easily can get 30 min- 1 hr behind. So that means patients are waiting in the lobby for an hour just for a standard STI Panel. They, very understandably, do not like that. Management is also very prone to not supporting staff and letting the people who are actually interacting with patients not have any say in how the clinic should run, while simultaneously letting us get most of the heat that we get from having such a messy clinic flow. It's all about the numbers for upper management. Burnout is very high among staff, and the turnover is incredible. I am considered a veteran after being here for a year. They are losing incredible people who really care about what they're doing because they value money and visit volumes over their staff.

Unknown location. Glassdoor

1.0 ★☆☆☆☆

Jul 24, 2015 ...

No ethics, Heartless bullying management to client and employees

 Anonymous employee

Former employee

Recommend CEO approval Business Outlook

Pros

Not even the pay it worth a try (its too bad they have bad heartless management) PP has an amazing mission. It is just the management that does not really believe in it and act with no show of compassion to employees and clients and brings a negative environment to the workplace. its like poison

Cons

I have never been employed with an organization with a manager and supervisors with the lowest ethics. Manager and supervisors bully employees and treat them like 5th graders. They refer to clients as FREQUENT FLYERS , they gossip and talk bad about almost everybody including all the clinics and those who are coming for an interview (referring to them as, they can't even write well). Its just the most negative place I have ever worked. I guess you have to have a cold heart to be in this business , BUT never as cold. I do believe PP has a good mission but it just not run in a ethically and compassionate way (at least where I worked.)

Advice to Management

Get rid of fake management with no heart for the clients and workers which brings workers morale to the floor .

Unknown location. Glassdoor

1.0 ★☆☆☆☆

Nov 3, 2022

Most toxic work environment ever

 Hca

Former employee, more than 1 year

Recommend CEO approval Business Outlook

Pros

The other HCA's were very nice to work with.

Cons

Management was so toxic. You'll constantly work very late hours. You'll never have a life outside of work. Their expectations are ridiculous and they pushed employees to the limit. Rampant turnover and terrible training.

Advice to Management

I requested to go to a doctors appointment 3 months in advance and they still gave me hell. Maybe allow more flexibility.

UT Salt Lake City Metro. Indeed

4.0 Unfair Termination

★★★★☆

Clinical Assistant (Former Employee) - Salt Lake City, UT - May 16, 2018

I loved working for Planned Parenthood, however, my boss was unaware of protocol and when I went above her head to get my PTO that I was granted, I was terminated.

Apparently, fighting for rights is only something they do for patients and not for employees.