

Problems at Planned Parenthood

Information for Protecting Our Health



Employee Rights

Reviews Report



Employee Reviews

Work Conditions

Toxic/stressful/hostile/bullying environment



DC Washington

1.0 **Discrimination to the employees**

☆☆☆☆☆ [Nursing Assistant](#) (Former Employee) - [Washington, DC](#) - February 8, 2020

This place is a trashy place bad vibe and nasty attitude from big bosses to the employees. HR doesn't do anything about it they all together to treat employees like slave.



IL Aurora

2.0 **Productive but will mess with your head**

☆☆☆☆☆ [Phone Specialist](#) (Former Employee) - [Aurora, IL](#) - December 9, 2015

This job will work your anxiety to the core. After finding out what happens behind closed doors it is time for me to say goodbye.

- ✓ **Pros**
great management
- ✗ **Cons**
horrible things happen that are traumatizing



CA Orange

1.0

Miserable



N/A (Former Employee) - [Orange, CA](#) - March 9, 2020

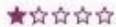
Miserable company to work for expect bullying and extra work with no compensation and if the managers don't like you they will lie to get you written up so they have reason to fire you.



MD Waldorf

1.0

Worst place to work



Medical Assistant (Former Employee) - [Waldorf, MD](#) - November 8, 2019

Politics are terrible no support from staffing and leadership. If you raise up a problem they attack you and force you to quit or be fired. They don't care about happiness or family



MD Waldorf

2.0

Look elsewhere for employment



CENTER MANAGER I (Current Employee) - [Waldorf, MD](#) - October 27, 2019

Uncomfortable environment to work in if you do not "blend" with the current staff, it is apparent that if you are not an individual that "meets" certain looks you will not be in an environment that is considered non hostile



CO Colorado Springs

1.0

Managers are awful, environment is toxic, doesn't feel safe with Covid 19



Medical Assistant (Former Employee) - [Colorado Springs, CO](#) - August 11, 2020

The managers at colorado springs clinic are rude and don't seem to care for the employee. The acting assistant manager picks on the colored employees and makes them feel down about themselves. Doesn't follow PPE till the beginning of June with Covid going on.



CO Colorado Springs

1.0 Very bad employee ethic



Medical care specialist (Former Employee) - Colorado Springs, CO - November 18, 2019

They do not treat their in employees with out any dignity no empathy at all! Very busy sometimes no breaks or lunches! Was involved in the shooting in 2015 and the aftercare with work comp has being a disaster!



MN Minneapolis

1.0 Stressful



Licensed Practical Nurse (Former Employee) - Minneapolis, MN - December 16, 2021

Very stressful, stressed! So much stress, premature grey hairs. Minimum pay for maximum stress.

The organization thinks we'll work ourselves to the bone for their mission.



CT New Haven

3.0 It has good and bad



ACA & Volunteer Coordinator (Former Employee) - New Haven, CT - August 13, 2018

great place, hectic, hard work; emotionally, mentally, physically. Corporate management doesn't care about staff, only numbers of patients. Great place to grow in the healthcare field. Not a good place to start a career.



CT New Haven

1.0 toxic workplace



mail clerk (Former Employee) - new haven - October 16, 2015

Unless your a male hater do not even apply. The woman there are male bashers. Are very shady work ethics and every thing is done in secret

✓ Pros

long lunch breaks

✗ Cons

nightmare to work at



VA Virginia Beach

3.0 Management is HORRIBLE



Nurse Follow Up Coordinator (Former Employee) - Virginia Beach, VA - May 29, 2018

Run from this company. Run far and fast away. Far away. The patients are not the problem. The management was the sole problem. There was no advocating allowed for patients or each other.



CA El Cajon

2.0 Hostile environment



Front office (Former Employee) - El Cajon, CA - April 2, 2021

Did not like how patients were treated no compassion. It was not a welcoming environment, everything was very corporate like no way around anything to try to get patients who couldn't afford their services taken care of



CA San Diego

3.0 Not my favorite



Billing Clerk (Former Employee) - San Diego, CA - April 3, 2017

This was a very hostile working environment as far as the billing department was concerned. The pay was really low and the training was worse. The supervision was unapproachable and there was no willingness to help.

✓ **Pros**

Willing to give experience to new people

✗ **Cons**

pay, training



CA Burbank

1.0

Not good



Patient Access Representative (Former Employee) - [Burbank, CA](#) - June 3, 2018

Not a great place to work in, is very stressful and a lot of micromanagement. They tend to claim that they are there to help the community and provide educational help, but the organization does neither.

✓ **Pros**

no pros

✗ **Cons**

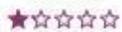
stressful environment



LA Baton Rouge

1.0

nightmare for a supervisor



LPN (Former Employee) - [Baton Rouge La](#) - April 18, 2013

No orientation was given for first 6 weeks of job. Supervisor was so critical of you in a public setting with all employees present, this was done on a daily basis to everyone.

✓ **Pros**

pay

✗ **Cons**

supervisor



MN Rochester

2.0

Awful management



Nurse (Former Employee) - [Rochester, MN](#) - October 27, 2020

If you like to be bullied and micromanaged in everything you do, this is the job for you. There is a corporate hierarchy that allows the center managers to power trip and harass nurses and other clinic staff. They claim zero retaliation and bullying policy but do not enforce it.

✓ **Pros**

Ok benefits, good mission

✗ **Cons**

Rarely get a break, hostile work environment



MN St Paul

1.0

☆☆☆☆☆

Working with toxic staff each day will take a toll on your mental health.

Technician (Former Employee) - [Saint Paul, MN](#) - January 7, 2022

Toxic is what I would say about working for this company. Staff is very cliquish and gossip runs rampant. I would not advise anyone to work for this company to turn over are rapid.

✓ **Pros**

Paid is good

✗ **Cons**

what you have to put up with



WA Mount Vernon

1.0

☆☆☆☆☆

Racist Culture

Health Center Manager (Former Employee) - [Mount Vernon, NY](#) - July 29, 2020



Indeed Featured review

The most useful review selected by Indeed

Looking back at the experience, I would say the racism, lack of support and toxic environment was a bit much. It was easy to ignore but after a while it became overwhelming.

✓ **Pros**

Free Parking

✗ **Cons**

Toxic work environment, Racism and Poor Management



NY Schenectady

3.0

☆☆☆☆☆

Bullies

Nurse (Former Employee) - [Schenectady, NY](#) - August 13, 2019

Loved the work we did for the community, and patients. Planned Parenthood condones bullying and just being a mean person. Management does nothing , they gang up with the winning bully!! This goes all the way up to CEO and Medical Director!!



TX Austin

1.0 Toxic Work Environment



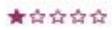
Ambulatory Surgical Center (Former Employee) - Austin, TX - May 21, 2020

Profit Over People would be the motto if the motto actually represented the company. Fabulous people are drawn to work at a place that boasts "Care No Matter What" and they are exploited for their passion. This is the most toxic work environment I have ever seen and I've heard since COVID it has gotten worse.



CA San Jose

1.0 Everything is terrible about them



Supervisor (Former Employee) - San Jose, CA - March 3, 2022

Run away if you can.
This organization is a joke unless you love working with drama queens only. I am still not fully recovered from the trauma I got from them. They ruined my life.
I wanna call trash collector to roll their facilities to stop them from harming more innocent people.



CA Watsonville

3.0 Toxic upper management



RN Staff Nurse (Former Employee) - Watsonville, CA - November 5, 2020



Indeed Featured review

The most useful review selected by Indeed

Toxic leadership when I was there 6 years ago with the people at top. Lots of great staff left due to HR not following up on bullying and poor leadership. The clinic managers were great but leaders at top did lots of shady things that HR was well aware of.

✓ Pros

Working for mission

✗ Cons

Toxic upper leadership



TX Austin

2.0 Lacking in management, huge turnover in nursing.



RN, BSN (Former Employee) - [Austin, TX](#) - June 12, 2017

Huge turnover due to workplace culture which does not value individuals. Lack of effective management leading to chaotic and dysfunctional environment. No transparency in decisions, no consultation with staff regarding changes that affect the clinic, including hiring decisions and schedules.

✓ Pros

Amazing, committed staff. A sense of mission and genuinely being needed by patients.

✗ Cons

Short staffed, no breaks, poor training



TX Dallas

1.0 Not so great place to work



Human Resource Assistant (Former Employee) - [Dallas, TX](#) - January 4, 2016

This employer prepared me to be able to work in the workforce and be able to deal with any and every working environment. The Director at the time made my experience miserable and unbearable to work for and protestors showed up weekly when the clinics were opened.

✓ Pros

Great location from home

✗ Cons

everything other than working close to home



VA Virginia Beach

1.0 **Weird. Mean girls. Sick culture.**



[Finance Director](#) (Former Employee) - [Virginia Beach, VA](#) - January 12, 2013

I was handed a broken set of books, departmental squabbles left and right, no uniformity, lack of communication, and a horrible retired CEO who couldn't let go and was extremely controlling. They need to fire everyone and start over. I should never have to hear the words "watch your back". It took me four months to reach my limit. I'm still in recovery.

✓ **Pros**

my co-worker was cool.

✗ **Cons**

gossip city. reg affairs staffer cried at the drop of a hat. always a crisis.



TX Dallas

3.0

Used to better , poor upper management



[APN](#) (Former Employee) - [Dallas, TX](#) - July 27, 2020

No one in upper management is a NP, Or even a RN ,Poor scheduling decisions where NP are punished for asking for input into the best scheduling mix,

Policies for covid - elective procedure are done against TDH, CDC and ppgt policy when our area is in a red zone for covid numbers,

Upper management was never in the clinics anyway but are all at home now during covid and making clinics decisions from home and staff is punished/fired for asking questions

✓ **Pros**

Pay is good.

✗ **Cons**

Np's are reporting to regional directors with no medical degree or experience



CO Denver

3.0

It's okay, but the management is toxic

★★★★☆

Promotores De Salud Educator (Former Employee) - Denver, CO - May 25, 2020

I wish I could give a better review of working for this company. The management is just so toxic. They create policies and implement programs without consulting the people they are creating these things for. They are so detached from reality, and some of the managers are bullies to their employees. I just wish it was better run.

✓ **Pros**

Good hours, flexibility, good entry level positions

✗ **Cons**

Toxic management



TX Houston

2.0

Toxic Place to Work

★★★★☆

Manager of Board & Executive Affairs (Former Employee) - Houston, TX - December 6, 2018

There is a general lack of guidance from management. Strategy is not clearly outlined and each department operates in its own silo. Compensation is decent for a non-profit, but not worth it. There is no work life balance here and a toxic organizational culture with a general lack of respect for one another. Truly sad and disappointing for an organization that claims to promote women's rights and support women's empowerment.



IL Chicago

1.0

Stressful

☆☆☆☆☆

Reproductive Health Assistant (Former Employee) - Chicago, IL - October 30, 2017

Management will sabotage you. Upper management is no help. Busy throughout the day. Management increases the daily schedule monthly. They refuse to hire extra people. Management will give you an correction notice to cover them. Training with someone new everyday so mistakes are made. Secret spies throughout company. I made three great friends.

✓ **Pros**

Nothing

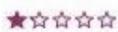
✗ **Cons**

Short break, low pay



IN Merrillville

1.0 Worst job experience of my life



Family Nurse Practitioner (FNP) (Former Employee) - [Merrillville](#) - January 27, 2020

If you like to be bullied and not valued for your skills, this is a great place to work. If you desire autonomy and desire to critically think, look pass them. NPs are undervalued and disrespected, which is even worse for NPS of color. Most unorganized company where you feel like you are the first hire in this longstanding company.

✓ Pros

Meet about 3 welcoming employees out of 100s.

✗ Cons

Fake, phony, not trustworthy, no indepence or voice allowed, hostile environment



TX San Antonio

1.0 Toxic work environment, run.



Anonymous (Former Employee) - [San Antonio, TX](#) - August 10, 2022

The patients are amazing and always so grateful for ever you do for them. Most co-workers are great but turnover is extremely high, no one stays due to the unrealistic expectations and cruel admins. They pretend they care about their employees but they really don't, volume is high but never enough. Micromanaging to the extreme, you can't breathe without being told how deep and how often to. Just stay away the pay is not worth the stress level.



VA Virginia Beach

1.0 Run away as fast as you can



medical professional (Former Employee) - [Virginia Beach, VA](#) - July 29, 2020

MEAN GIRL atmosphere comes from the top down: CEO, COO and Medical Director. CEO and management NEVER show gratitude or say "Thank you". Pay was okay, but rarely received a raise. Back stabbing was a constant. Their definition of "good employee" is some one that never disagrees with their horrendous decisions. I would rather dig ditches in The summer w 105 degree temp then even consider Virginia League for Planned Parenthood

✓ Pros

Okay pay and benefits. Patients are great

✗ Cons

Everything else



CA San Jose

2.0 Toxic work environment



Medical Assistant (Former Employee) - [San Jose, CA](#) - December 10, 2020

This job is not worth the stress that you endure on a daily basis. Company culture is terrible. Coworkers are unprofessional and do not care about their patients. You don't feel supported in your work environment and management does not do anything to address the issues that occur in the clinic. The environment is really high pace, you're learning a lot on the job and the clinicians are nice. Overall I would not recommend this job due to the lack of management and work environment.

✓ Pros

learning on the job

✗ Cons

bad management, toxic work environment



CA Fresno

1.0 Great mission, but environment evolved to toxic.



Family Nurse Practitioner (Former Employee) - [Fresno, CA](#) - October 31, 2018

I love the mission of Planned Parenthood, but it has been lost in the toxic environment created by middle management and managers who are incompetent. PP is no longer concerned for the best interests of the patient, employee satisfaction or support. It is no longer a non-profit organization, but is all about the \$\$ they can bring in. Long term professional employees are no longer valued, which ultimately reflects on quality patient care. Sad.

✓ Pros

Original mission

✗ Cons

Lost mission. Concerned with \$\$ only.



CA Los Angeles

1.0

☆☆☆☆☆

Run!

Operations Manager (Former Employee) - Los Angeles, CA - June 24, 2022

They need to clean house with a consultant agency. Planned parenthood has a culture like no other. The leadership is highly inexperienced, unprofessional, and makes up rules as they go. It's like nothing I've ever experienced before. They manipulate their staff, install fear, and take advantage. It was hard to watch and experience such a toxic culture from such a well-known organization. They have ridiculous workflows, unreasonable bench marks and the wait-times at the centers are awful. Not to mention the meetings about meetings are nonstop. They are all talk and no change. The turn over rate is outrageous as well but once you meet the VP's you will understand why. It's so sad.

✓ Pros

Interacting with patients and great services offered

✗ Cons

Horrible uneducated no experienced leadership



CA Modesto

3.0

☆☆☆☆☆

Great mission and opportunity to serve patients. Toxic work culture that starts at the top.

Manager (Former Employee) - Modesto, CA - November 9, 2014



Indeed Featured review

The most useful review selected by Indeed

I loved working for Planned Parenthood Mar Monte. In many ways it was my dream job. I loved the opportunity to serve the community by providing such needed services. I loved my team and my immediate peers. But, the toxic and unethical corporate culture cultivated an atmosphere of negativity and fear that impacted our ability to truly strive for excellence.

✓ Pros

Free health benefits for employee, great mission

✗ Cons

Lack of support, toxic work culture



CA Tracy

3.0



Good foot in the door.

Health Service Specialist (Former Employee) - [Tracy, CA](#) - October 7, 2018



Indeed Featured review

The most useful review selected by Indeed

Company is okay. The training is not extensive but they do help you with injections and blood draws. The work flow was very fast paced. The environment was very stressful and hard to keep up. They like to claim that you are important but all the company cares about is how many more patients they can see with as little staff they can do. my manager had no experiance as a manager and would constantly belittle you given the chance. When you report to HR they dont care and would much rather have you fired than to deal with the problem. Used to believe in the Mission but know this proves to me that all they care about is money and not the patient or ita staff.

✓ Pros

Benefits

✗ Cons

Lack of staff work and management



DC Washington

1.0



Unnecessarily stressful and toxic work environment

Public Policy Coordinator (Former Employee) - [Washington, DC](#) - January 15, 2018

I love Planned Parenthood's mission, and I fully support them despite my experience working there. The work environment is extremely toxic and it made me feel guilty for trying to balance out work with life. Personally, I never felt valued by my superiors, and they definitely did not utilize my skills and expertise that I was apparently hired for. Instead I was talked down to, and not given enough stimulating work for me to feel like I was contributing to the team in any significant way. It's such a well known organization, so you get this feeling that you are disposable because there's a line of people who would be willing to be treated the way I never appreciated being treated.

There were fun times, like attending conferences, and meeting with women from other organizations to support a shared commitment to the same cause.

✓ Pros

Free food, health insurance, the organization's mission

✗ Cons

Lack of professional development, toxic work environment, poor work/life balance



MN Minneapolis

1.0 Save you sanity



RN (Former Employee) - [Minneapolis, MN](#) - January 13, 2019

If you want to keep your sanity, DO NOT WORK HERE. The culture and management are absolutely terrible. Your schedule will change on a daily basis and YOU are responsible for making sure that you are scheduled for the correct number of hours and whatever weekend you are assigned to. I thought that's what staffing is supposed to do. The management is TERRIBLE!! They don't care about you or your opinion at all. If you're an RN, don't even apply here. It's a waste of your time and hard earned nursing skills. The mission of the company is great, but the company itself is really lacking compassion for their employees. If you have an issue and you aren't getting an answer from your manager, don't even bother trying to include HR, because then your manager will step in and tell you not to talk to HR. You will not train at the location you are hired to work at or the hours you signed up to work and they neglect to tell you that.

✓ Pros

Working with good people who really care about the mission

✗ Cons

poor management, low pay, lack of caring attitude. You will get written up for things out of your control.



MN Minneapolis

2.0



A lot of people don't make it through training

Patient Services Associate (Former Employee) - [Minneapolis, MN](#) - July 18, 2022

The training process is extremely unorganized and stressful. It's six weeks long and you are expected to learn huge amounts of information very quickly.

I was on the phone with patients before I was trained to schedule or use certain programs.

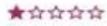
There were staffing notifications being sent out daily letting us know another person had quit the department. It was disheartening to see that constantly. People within my training group quit, leadership quit, trainers quit—people at all levels were dropping like flies while I was there, and I decided to leave after a few weeks of training.

Too many red flags of a bad work culture, extreme turnover, and high stress levels.



TN Nashville

1.0



Toxic work culture

Front Office Assistant (Former Employee) - Nashville, TN - June 23, 2022

The team in Nashville was beyond amazing. The supervisor they brought in this year was a godsend. I also really cared about planned parenthood and what they stand for. However, we were managed by upper management from Memphis. The upper management made it impossible to work there. They never allowed any changes, and would shoot down any idea that wasn't theirs. They never gave praise, they would only do so on zoom calls when they're being recorded or in the presence of the CEO.

Expect to work very long hours for very little pay. They'll tell you in the interview you may stay late now and then but it's every day.

You're lucky if you get a lunch break. I found out that every time I wasn't getting a lunch, management was falsifying my time sheet to add one in. This only was corrected after sending an email to HR.

They will actively use your heart and your conscience against you. They will deny time off requests or guilt you for taking time off saying that "You're limiting access to care." No ma'am, you're limiting access to care by making it such a toxic work environment that you are hemorrhaging employees. The Nashville site has lost 46 employees in two years. For a staff of no more than 15(at max,) that is deplorable.

The most egregious issue is that the CEO knows all of this and does nothing to change or make it better. They keep hiring people only for none of them to last more than a few months or weeks. It's rotten from the top down. You're better off looking elsewhere for work.

✓ Pros

I don't have any.

✗ Cons

Too many to list and still be classy.

Short-staffed / Overworked



CA North Highlands

3.0



Ok

[Health Service Specialist](#) (Current Employee) - [North Highlands, CA](#) - August 16, 2017



Indeed Featured review

The most useful review selected by Indeed

Good benefits like health insurance for your self expensive for your family. Very micro management. Pay is not worth how much of hard work a person does here



CA Concord

3.0



Ok place to work, but minimal pay

[Reproductive Health Specialist](#) (Former Employee) - [Concord, CA](#) - April 23, 2021

The mission at planned parenthood is great, but as an RHS you often feel over worked and underpaid. The work environment can sometimes feel a little toxic.

✓ Pros

Benefits

✗ Cons

Pay



MN Minneapolis

3.0



It's productive always busy

[Clinic Assistant](#) (Current Employee) - [Minneapolis, MN](#) - September 24, 2020

The job is stressful! Staffing is bad they make you use your PTO if you call in sick and it's hard to request days off they over work you for the pay.

✗ Cons

30 minute breaks goes really fast not onto sit and eat and have time to yourself after a busy rush



CA Los Angeles

1.0

☆☆☆☆☆

Horrible place to work/ be ware

Medical Assistant (Former Employee) - Los Angeles, CA - September 10, 2017

Working six days out for 10 plus hrs They will tell you do not make plans not guaranteed other centers are short staff you are obligated to travel..

✓ **Pros**

Benefits

✗ **Cons**

Low salary- Long hours- long commute-bad management



CA Walnut Creek

3.0

☆☆☆☆☆

Great colleagues but not so great management.

Reproductive Health Specialist (Former Employee) - Walnut Creek, CA - February 20, 2021



Indeed Featured review

The most useful review selected by Indeed

Overall learned a lot while working here but there was no support from management. We we're overworked and severely understaffed at almost all times.



NY White Plains

1.0

☆☆☆☆☆

Horrible place

Health Care Assistant (Former Employee) - White Plains, NY - February 13, 2021

Employees are overworked, short staffed , never really get a full hour lunch . Underpaid ! Horrible place ! DO NOT RECOMMEND ANYONE WORKING HERE!!!!

✓ **Pros**

None

✗ **Cons**

Close to home



NJ Newark

1.0

☆☆☆☆☆

Great place to work because of co workers but management is HORRIBLE

LPN (Licensed Practical Nurse) (Former Employee) - Newark, NJ - June 5, 2020

A lot of work is required and you are not compensated. You do not get OT either. Company overall is short staffed and management does not like to solve the problem!



MN St Paul

1.0

☆☆☆☆☆

Terrible company to work for!

Staff (Former Employee) - St. Paul, MN - November 12, 2021

Overworked, underpaid. Horrible management, favoritism. Managers are so far up the RNs rear ends it's actually disgusting, bunch of cattiness with staff.

✓ **Pros**

None

✗ **Cons**

Everything



TX Austin

1.0

☆☆☆☆☆

overworked underpayed

hca (Former Employee) - austin - October 18, 2015

They work their clinical staff in to the ground and compensation is terrible. Turnover is high. Employees are not appreciated. It's about how many patients can be put through in 8 hours.

✓ **Pros**

helping underserved

✗ **Cons**

very disorganized, massive turnover, no raises



TX Austin

3.0

very stressful workplace

★★★★☆

Reproductive Specialist (Former Employee) - [Austin, TX](#) - November 12, 2014

planned parenthood was a job with very stressful situations. always understaffed. The environment has a negative vibe.

✓ **Pros**

became to know regular friendly clients

✗ **Cons**

worked long hours. no team work.



RI Providence

3.0

Unappreciated

★★★★☆

Medical Assistant (Current Employee) - [Providence, RI](#) - February 7, 2023



Indeed Featured review

The most useful review selected by Indeed

Overworked and underpaid, will disregard your concerns and add on to your workload without compensation. Does not care about burnout and home work balance.



CA Los Angeles

3.0

The clinics at PPLA are extremelly busy, a very fast pace. The moral of Clinicians was low.

★★★★☆

Nurse Practitioner (Former Employee) - [Los Angeles, CA](#) - August 5, 2019

Super busy. The volume of patients seen on daily basis was about 40+, and multiple procedures that the Clinician had to do. The medical Assistants were very bossy. hurrying the Nurse Practitioners, in some clinics.



TX Austin

3.0 Management was very disorganized



Health Care Assistant (Former Employee) - Austin, TX - October 27, 2020

No room for growth, constant changing schedules, disorganization, miscommunication. They are very understaffed, you only have like 15 mins lunches because of how busy it is but they don't want to hire more people.



TX Dallas

3.0 Very Political



Health Center Manager (Former Employee) - Dallas, TX - April 4, 2017

When it comes to making decisions in a clinic a manager has no say. The clinician is the one that makes the decisions. She chooses the patients she wants to see. She complains about the case load of patients. Clinics don't have enough staff for the case load they typically see.



CA Corona

3.0 lunches provided if we do good in donation



Administrative Medical Assistant (Former Employee) - Costa Mesa, CA - April 28, 2018

little pay for all the front office responsibility and management is not the best. Always need to watch for what you are doing since they will let you go for anything you do wrong or write you up. They always worry about yelp reviews.

✓ **Pros**

free lunches great benefits

✗ **Cons**

management, long work hours



FL Jacksonville

2.0

Management is terrible



Medical Assistant (Former Employee) - Jacksonville, FL - May 22, 2021

The management is terrible. They talk about employees behind their backs. They show favoritism with certain employees and work the others to death. The schedule is terrible for a work life balance. You feel like you are always there.

✓ **Pros**

Good benefits

✗ **Cons**

Terrible management, no lunch breaks, no work life balance



MN Minneapolis

2.0

PP cares about patients, employees not so much



Clinical Assistant (Current Employee) - Minneapolis, MN - September 16, 2020

Schedules are out several months ahead of time, which could be fine if they weren't all subject to change anyway. Some employees are also required to work 6-8+ days in a row, often. Good luck trying to find someone to cover for you, too. The organization doesn't care at all about employees burning out.



MI Jackson

2.0

Decent pay, way overworked



Medical Assistant (Former Employee) - Jackson, MI - July 31, 2013

It was an "okay" place to work, but completely overworked. Breaks were not given like they were supposed to be and they were always interrupted with patients coming in. Very overworked, though the pay is decent. The works part of the job are the types of people, mostly teenagers you have to endure.

✓ **Pros**

Decent pay

✗ **Cons**

No proper breaks, extremely overworked



KS Overland Park

1.0

Not the place to be.



Employee (Former Employee) - [Overland Park, KS](#) - November 2, 2016

If you love working long hours with no appreciation and constantly playing politics then you might like it. Sr Management has no clue as to what they are doing. A high turnover rate is the glaring sign of unhappy employees.

✓ **Pros**

Loved my coworkers

✗ **Cons**

Benefits, sr mgt, work life balance.



MO Independence

1.0

Horrible Place to work



Front Office Assistant (Current Employee) - [Independence, MO](#) - November 8, 2016

The turn over wait is really high. Planned Parenthood does not value their employees. If you want to be treated like a low priority then this is the place to work. The employees are over worked and the offices are under staffed.

✓ **Pros**

None

✗ **Cons**

Poor pay and treatment!!!



TX Houston

3.0

Fast paced a lot of roles to play



Health Care Assistant (Former Employee) - [Houston, TX](#) - April 28, 2021

Although I enjoy a fast paced environment, what I didn't enjoy was that management wanted me to learn everything in the first week of training. We are dealing with patient care and it is critical to rush someone through training. Also the manager was very rude and would make the employees cry. Too much work for little pay and rude management.

✓ **Pros**

Learn something new everyday

✗ **Cons**

Rude manager, underpaid



OR Portland

3.0

Great coworkers but bad management



Clinical Assistant (Former Employee) - [Portland, OR](#) - July 31, 2020

I loved the mission statement but disliked middle and senior management. Frontline workers are underpaid and overworked. The benefits were great, but salary, staff shortages to save money, and unsupportive management are not. Also, no opportunities for entry level staff to move up in company.

- ✓ **Pros**
Coworkers
- ✗ **Cons**
Management



DC Washington

3.0

Passionate Colleagues, Good Cause, But No Work/Life Balance



Manager (Current Employee) - [Washington, DC](#) - April 2, 2017

Poor management results in continual burnout of employees and a lack of appreciation for the amount of time and effort individual employees put in. 10+ hours per day is the norm, despite salaried staff only getting paid for 7. There is no real work/life balance.

There is a lot of talk about improvements, but very little action with real results.

- ✓ **Pros**
Working for a cause that is incredibly important, passionate co-workers, Good pay for mid-senior level positions . . . much higher than the non-profit norm.
- ✗ **Cons**
No work/life balance, lack of appreciation for work, favoritism, poor management, really bad HR



MD Baltimore

1.0



Don't work here you will be under paid and traveling can be to much if you have a family at home.

Medical Assistant (Current Employee) - Baltimore, MD - February 5, 2019

Company will tell you upon The hiring process you would work 830 5 Schedule And then get mad when you can't stay over everyday because People have families outside of this place. A lot of favoritism between mangerment and stuff but no one speaks up. They say team work but a lot of the staff doesn't work as a team

✓ **Pros**

Paid travel time

✗ **Cons**

No team work long hours and poor mangerment. Annapolis office very dirty



CA San Diego

3.0



low moral, no chance for advancement, favoratism is a problem

Medical Assistant (Former Employee) - San Diego, CA - December 6, 2012

The hardest part of the job was that we were always short-staffed. There was no sense of urgency to get help from management. My co-workers were great; but they all shared the same problems as I did. The best part of my job was helping and getting to know the patients and their needs. I found that very rewarding.

✓ **Pros**

the patients and my co-workers

✗ **Cons**

short lunches, and under staffed



TX Austin

1.0

Terrible place to work at!



Medical Assistant (Former Employee) - [Austin, TX](#) - May 30, 2013

The mission of Planned Parenthood is awesome, but there practices are horrible! The medical assistant are extremely over worked and under paid! Each clinician has their own way of working & not following the guidelines that are given to them by the Medical Director! If you are not kissing up to managements they do not like you! & apparently they only hire Hispanic workers, planned parenthood is not diverse as they make it seem'

✓ **Pros**

Gaining experience

✗ **Cons**

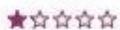
Under paid over worked unappreciated



AZ Tempe

1.0

Don't bother working here



Health Care Assistant (Former Employee) - [Tempe, AZ](#) - November 18, 2020

You get treated like a slave. No one is a team player. No respect, management sucks. Very disorganized. Hr is a complete joke. No one takes their job seriously. Everyone acts like their busy doing more important things so they don't have to see patients and leave one or two people to see every patient that enters the health center. Very stressful environment to work in. Training is limited not much room for career advancement.

✗ **Cons**

Short staffed because of poor work conditions



FL West Palm Beach

1.0 Run as fast as you can

☆☆☆☆☆

Medical assistant (Former Employee) - West Palm Beach, FL - November 19, 2021

They say my body my choice but in fact they work you to the bone management doesn't care about you its always short staff so your always working alone. I thought i would love it there complete opposite, pay sucks patients are super rude talk to you how they want i have heard patients threatening co workers and they just brush it off my opinion you'll be better some where else

✓ **Pros**

Free lunch

✗ **Cons**

Everything else



NC Chapel Hill

1.0 Stay away..

☆☆☆☆☆

Health Center Assistant (Current Employee) - Chapel Hill, NC - March 21, 2020

At first working for South Atlantic Planned Parenthood was great but that was only the first few weeks.. management is horrible & most of the time non existent since they have such a high turnover, it's ridiculous. If you're CMA, stay away from this clinic because you won't matter here, they'll work you to death, no lunch breaks, staff form "clicks" & upper management only cares for their clinician.. It's not worth the headaches

✓ **Pros**

nothing

✗ **Cons**

everything



IL Ottawa

3.0



company runs on a shoestring/ don't allow sufficient time to see clients

Clinical Independent Nurse Practitioner (Former Employee) - [Ottawa, IL](#) - September 10, 2012

This company runs on a shoestring, and odesn't allow enough time to see the clients (allowing the same amount of time to see a new patient as they allow for a returning patient), They do no allow for obtaining a health history, physical exam, prescribing medication, and diagnosing conditions via microscope. Each visit was given only 15 minutes. I quickly burned out, especially when they cut my hours and expected me to see the same # of patients each week, despite cutting my hours.

✓ **Pros**

good hours

✗ **Cons**

poor pay and not allowing sufficient itme to see clients; rushing all the time



CA San Mateo

2.0



Stressful

Health Service Specialist (Former Employee) - [San Mateo, CA](#) - November 17, 2019

The clinic was usually very busy while also being understaffed and without enough rooms for patients. Management only cared about how much money the sites could make so the goal was to fit in as many patients on the schedule as possible regardless of whether the visit could fit in a ten minute time frame. Good things about the job was the work we were doing was helping people and it's a good position for someone relatively new to the healthcare field.



CA San Diego

3.0 Good Place To Start Off



Medical Assistant (Former Employee) - [San Diego, CA](#) - December 22, 2019

I worked at Planned Parenthood and loved the purpose of it. I love standing up for women's rights and being able

To help those who need it. The downfall with that is the patient volume and always being short staffed. Ask anyone who works at a PP as a medical assistant. This is such a stressful job and the pay does not make up for it. You can get paid better anywhere else with less stress. And you are required to work weekends too so not much work life balance.



MO Kansas City

1.0 The absolute worst place to work



MA (Former Employee) - [kansas city metro](#) - April 9, 2018

If you want to be lied to from everyone in upper management on down this is most definitely the job for you. They tell you whatever they have to get to come aboard. No one takes any responsibility for anything. It is always someone else fault. The clinics are short staffed and overworked and they never plan to add to the staff per the "budget". The worst part of the day is knowing you have to come deal with PPGP. If you're looking for a job that wants to stay way past the operations hours without ever taking any kind of break, this is the job for you.

✓ **Pros**

None

✗ **Cons**

Over worked and under paid



CA Los Angeles

3.0

High Capacity Work environment



Pre Op/Post OP OR Recovery (Former Employee) - Los Angeles, CA - September 18, 2016

High Patient turn over. Challenging Clinical needs.
Learned how to start IVs quickly and be supportive of women in Crisis.
Management was adequate.
Coworkers excellent under stress.
Hardest part of the job: Understaffed, long wait times.
Most Enjoyable: Watching Women go home relieved of a great burdens.

✓ **Pros**

Being able support Women in need

✗ **Cons**

Very fast paced clinical arena, understaffed



NY Hempstead

3.0

Employee friendly, yet management staff typically overburdened.



Patient Accounts Supervisor (Former Employee) - Hempstead, NY - July 15, 2012

For most management & professional staff, a typical day is very long due to inadequate hiring. They are advocates of further education and will often reimburse for anything that improves job skills. The staff is, in general, welcoming to hires and helpful where possible. The hardest part is accomplishing professional goals with limited or sub-par assistance.

✓ **Pros**

professional yet relaxed environment. complete benefit package.

✗ **Cons**

several departments in need of additional staff causing excessive burden on management positions.



VA Virginia Beach

1.0 Run away as fast as you can



medical professional (Former Employee) - [Virginia Beach, VA](#) - July 29, 2020

MEAN GIRL atmosphere comes from the top down: CEO, COO and Medical Director. CEO and management NEVER show gratitude or say "Thank you". Pay was okay, but rarely received a raise. Back stabbing was a constant. Their definition of "good employee" is some one that never disagrees with their horrendous decisions. I would rather dig ditches in The summer w 105 degree temp then even consider Virginia League for Planned Parenthood

✓ **Pros**

Okay pay and benefits. Patients are great

✗ **Cons**

Everything else



NY Saratoga Springs

1.0 Incompetent management level only set on paying themselves



Clinical Assistant (Former Employee) - [Saratoga Springs, NY](#) - May 19, 2020



Indeed Featured review

The most useful review selected by Indeed

C suite and management level very disconnected from clinical staff, who are treated poorly. Management make decisions with little clinical input and rarely step foot in the office practice or surgical areas. They pay themselves but fire critical staff and close clinics in desperate communities, calling 'covid' but actually gross preexisting mismanagement. Compliance and safety issues. Yet PP raises money praising their employees and mission. Clinical staff work hard and are very professional, but the poor structure and lack of communication are not worth the risk to your license.



OK Tulsa

1.0 The Worst Leadership & Work Culture I've Ever Seen

☆☆☆☆☆

Special Events Coordinator (Former Employee) - [Tulsa, OK](#) - December 20, 2018

Planned Parenthood Great Plains was the worst workplace culture I've ever experienced. Leadership is a disaster. Turnover is continuous. Employees aren't valued, compensated well, trusted to do their jobs, or appreciated for their expertise. All while doing multiple jobs because of the continuous turnover. Leadership looks down on & bullies subordinates. HR brushes that under the rug. I would advise anyone who values their time and sanity to turn and run the opposite way.

✗ Cons

1950's wages, culture of bullying and intimidation, constantly overworked, no opportunity for advancement, leaders who are terrible leaders, no maternity/paternity leave...at a "social justice" organization



TN Nashville

1.0 Bad management

☆☆☆☆☆

Front Office Assistant (Former Employee) - [Nashville, TN](#) - March 24, 2022

During my time at PPTNM the staff I worked with really cared for the patients and the team. I can not however say the same about leadership. They overload the schedules so that staff frequently have to work over time (10-12 hour shifts) without notice and deal with angry patients complaining about long wait times (they lie about hours in interviews). They have on multiple occasions not permitted staff to take lunch breaks but still deducted the time from pay. They are never appropriately staffed and you will be expected to do the jobs of multiple people. Pay is not competitive especially for the amount of work. They are not parent friendly. They do not appropriately train staff and then put blame on the staff for not knowing information. Managers are not truthful and are condescending to staff.

✓ Pros

Caring staff, good healthcare benefits

✗ Cons

Lots of overtime, no support from leadership, lying



MN St Paul

3.0

Great at first



Clinic Assistant (Former Employee) - [Saint Paul, MN](#) - February 2, 2020

Planned Parenthood has an amazing training curriculum to help you get settled and comfortable in your role. The clinic assistant mentors were amazing. The best part about this place is definitely your fellow coworkers because they are patient and understanding. They are willing to teach you.

However, I was at the Vandalia clinic so it's always busy there since two schedules (abortion and family planning) were running at the same time. It would seem like most days we are always short staffed. The manager has to step in and help most days. The clinic assistants are overworked and underpaid. I overheard some clinic assistants talking about being mistreated and quitting soon. That was definitely a red flag for me and prompt me to terminate my employment.

✓ Pros

Good training curriculum, awesome coworkers, set work schedule

✗ Cons

Having to work weekends, little pay, short staffed



MO Columbia

3.0

Title X clinic, family planning



Nurse Practitioner (Current Employee) - [Columbia, MO](#) - February 14, 2016

Each clinic has only 1 provider, seeing about 15-20 patients a day with appointments ranging from STI screenings to Annual Well-Woman exams to Pelvic Pain complaints to Breast exams. Management is focused on numbers (patients numbers, income, etc) but the framework of being a Title X clinic pretty much prevents any kind of financial stability. There is no work-life balance. They expect you to live and breathe Planned Parenthood, with no regard for family responsibility. I regularly get 15 minute lunch breaks. I regularly leave work late because we don't turn away any visits and will admit a new patient at 4:30 pm even though we're supposed to close at 5.

Hardest part of the job is the lack of respect from patients. Planned Parenthood is viewed as a "free clinic" and people think they can walk in and demand whatever they want, and that they'll get it for free. Management expects you to accommodate everyone, and not turn any patients away. Very demoralizing.

Most enjoyable part is being able to help someone who normally wouldn't have access to healthcare.

✓ Pros

Altruism

✗ Cons

30 min lunches, no possibility of mobility, community hate/stigma, being sole provider.



CA San Jose

3.0

You will learn ALOT but will be over worked



Health Services Specialist (Current Employee) - [San Jose, CA](#) - April 4, 2019

I started working here a little bit over a year ago and was really excited to get the job because ive been a patient at PPMM since i was in high school. Training is very very long. They have off site training a couple of weels and then you go back to your health center and are assigned a mentor which will be responsible for teaching you the intake process of all our services and visits. Then you have to get check marked on venipuncture, hiv, and injections with a nurse. It takes about 6 months to be fully trained and be on the floor. Once youre trained they over work you and make you do 2-3 ppl job yourself! Management will still demand to see a high volume of patients ever 10 minutes even if the clinic is under staffed. They want 1 person to do multiple job duties and not increase pay. Pay sucks \$16.50 to start imagine that. Everyone wants to quit and are constantly looking for other job. Its sad they really need to appreciate their employees more or they will loose them all. You will def learn a lot and its a good stepping stone but not where you ultimately wanna end up.

✓ **Pros**

Benefits! Fto & sick time off paid for

✗ **Cons**

Patients every 10 min scheduled



CA San Bernardino

3.0

Great benefits. Poor work-life balance



Clinician (Former Employee) - [Orange County and San Bernardino, CA](#) - July 5, 2019

The people who love working here work in the administrative departments. If you plan to work in the patient services departments, be prepared to have no work/life balance. You will be pushed to your limits with patient load and time crunch. Although this is a nonprofit, its all about the numbers here. Yes they care about quality but they REALLY care if you can see a lot of patients in a day. Call outs or sick days are based on a point system. If you get too many points off, you get written up. Every year they make changes that can affect your salary in different ways, some are good, some are bad. You may not really be able to take your full breaks or break. Expect to stay late if they want to meet their patient quota of the day. Management act like they care but they don't really, they have to answer to upper management. Office politics exists, favoritism exists. On another note, these patients really do need the care they get and all patient services team members truly care. We will go above and beyond for our patients.

✓ **Pros**

Core values of the company, compensation, benefits

✗ **Cons**

Push numbers, micromanagers, poor management of schedules, poor work/life balance, people burn out quickly, high turnover



CA Watsonville

1.0

☆☆☆☆

Over worked

Health Service Specialist (Former Employee) - [Watsonville, CA](#) - February 19, 2019

There are no co-workers to ask for help because practically everyone left due to being over worked. It is a great place for a beginner to gain experience. Patients can get very irritated for waiting 2+ hours and yell/cause a scene but the lack of employees and having one physician with a schedule of patient appointments every 10 minutes is impossible to keep up. Management states that patients come first but as soon as a patient comes with various problems they say to just see them for what they came for and get them out. If you state any problems/ concerns they just gossip about you or tell you to quit. The physicians are amazing at what they do but they too are overwhelmed with charting and running back and forth. As an HSS you are expected to do everything from blood draws, ordering certain labs and packaging these labs and verifying that its all there before its taken out, cleaning rooms, washing and autoclaving instruments and much much more. It wouldn't be too hard but again when there is no staff it becomes impossible to have everything done so fast. Management is terrible about having inventory done that we often ran out of things. It was great helping patients who didn't know what they would have done due to the lack of insurance. Overall its very stressful and not worth the pay

✓ Pros

Helping people out when other places couldn't see them

✗ Cons

no ten minute breaks, Late lunch everyday, favoritism



CA Eureka

3.0

Stressful and negative work environment



Reproductive Health Specialist (Former Employee) - Eureka, CA - June 14, 2020

First, some positives: I learned a TON at this job. The clinicians were an absolute joy to work with and I loved being in their company especially when doing a visit with a patient. Many of my co-workers were wonderful, kind, supportive people. I gained incredible skills and did things I never thought I could do, and learned how to work with people from all walks of life.

However, the negatives are quite a few. Some of the senior staff were not supportive and were rather catty, and working under someone like that was just awful. You're hustling and doing your best, only to get bossed around or even put down for your time. Unacceptable. Then, because the clinic tries to see as many patients as possible in one day, time is the most important factor rather than quality of care. By the final visit of the day I was on autopilot, and couldn't even connect to my patient who was often scared and in a very vulnerable place. Finally, the rate of pay for the RHS staff is way too low for the amount of work they do. RHS staff keep the whole clinic running, bust their chops supporting the clinicians, and are expected to do so many different things. The training never ends, so it's hard to relax and feel like you can do your job well. For those of us who were bilingual, our work load was even more demanding to serve Spanish speakers. If a patient passed out or had a hard time with a procedure at the end of the day, we had to stay past our usual time, and that sucked.

I wanted this job to work out so much, but in the end, the pressure and the negativity were too much for me.

✓ **Pros**

Awesome learning opportunity; gain new skills; make a real difference in a patient's life

✗ **Cons**

Mean senior staff; low pay; quantity over quality; high stress; angry patients



1.0



Rewarding, high pace and stressful

Care not to say. (Former Employee) - [planned_parenthood_dc](#) - February 3, 2016

The job is rewarding, yet it is a high stress environment within every level. On a monthly basis there are additional duties added to our job description and with limited amount of notification provided. Sometimes it makes no sense!!!!There is so much emphasis on seeing patients, meeting visit numbers that the mission gets lost and has gotten lost for the company. More patients, fewer personal, limited space, and longer wait time for patients. Overall less returning patients. Who would return? I wouldn't. Although staff shows great respect and dedication to patients, electronic medical record system is very unappealing to patients when all eyes are on the screen and not the patient. Patients feel rushed out after waiting more than expected. Staff feel overwhelmed and unappreciated. Senior management consistently increase the amount of patients that must be seen because of their inability to allocate their funds , grants correctly and having an inadequate billing system.

There is a high employee turnover for the company due to its monumental ongoing responsibilities and no pay increase. There is always a billion projects introduced that makes no sense. Some of the greatest senior staff this company has ever had were discharged, while others with limited experience and knowledge for the company were kept or hired. Senior management is clueless in providing structure or valid reasoning for their decision making and unable to comprehend their mistakes when things are not working. Staff are expected to work like robots!!! They are underpaid and overworked.

[I - more...](#)

✓ **Pros**

Great center staff, good benefits

✗ **Cons**

high stressful, underpaid, expected to work like robots



TX Waco

1.0



If you're looking to be overworked and underplayed then you should work here

Assistant Health center manager (Former Employee) - Waco Tx - August 11, 2018

Working for this company will wear you down mentally and physically. You are forced to learn every job duty at PPGT but barely compensated for the work of one job. PPGT is all about the number of patients that are seen rather than the quality of care we were to give. We were given a time of no more than 20 min per new patient and that includes taking vitals, complete histories, going over education for whatever the reason they are there for, and doing any labs that were needed. As far as going over education with the patient, we were not properly trained on everything but just had I learn as we went which cheats the patients out of getting proper information. All of these duties are a lot on one person but the faster you could get through patients the better employee that made you. On top of learning all the medical assistant stuff you also had to learn all the front desk duties which includes checking in/checking out, running insurance, answering phones, sending faxes. Our time was watched to make sure we were not spending too much time on patients from the time they check in to the time they check out. At the Waco clinic there is a family planning clinic and abortion clinic. The abortion clinic is only opened every other week for 3 days so those days are extremely busy. The employees who work that side of the clinic are forced to run without breaks or lunches until all the patients were done for the day. To say we never got a lunch would be lying but it was very rare that it did happen. If we took a lunch it would make us stay later than we would if we did not take any breaks. And like I said those days are very busy so most days you are running from 8am-7pm on average. But as long as we see as many patients as possible that's all that matters, no matter how run down and worn out the employees are. This place will bring down your morale in the worst way. - less

✓ Pros

None

✗ Cons

Everything

HR/upper management doesn't respond to complaints



IN Bloomington

2.0 Health Center Manager



Manager (Former Employee) - [Bloomington, IN](#) - December 3, 2019

Administration and work compensation are not ideal. HR is the worst I have ever seen. Things are not handled properly and employees are not treated how they should be.



AZ Phoenix

2.0 Okay place to work



Medical Assistant (Current Employee) - [Phoenix, AZ](#) - July 28, 2019

The company it's self is okay, HR won't hear out any complaints about unfair management. They do NOT pay enough for everything that is asked of a medical assistant and there isn't a lot of room to grow in the company

✓ **Pros**

Coworkers

✗ **Cons**

Pay management benefits aren't great



NY Poughkeepsie

1.0 horrible management



Director (Former Employee) - [Poughkeepsie, NY](#) - July 10, 2017

totally bad management from the top down. culture of 'don't go to HR' because they don't do anything but back stab and retaliate. CEO is weak, treats employees who have challenges with disdain, meanness and 'likes to see them sweat'. Who works like that?

✓ **Pros**

good organization as a whole

✗ **Cons**

horrible environment, very stressful, not enough staff to get work accomplished.



TX Fort Worth

2.0 Unfair

★★★★☆

Health Center Assistant (Former Employee) - Fort Worth, TX - April 25, 2016

Up manager don't do what they should do mostly put thing under the rag just to please other employees. I have felt several time like some staff was been races when I was there. when Ill go to HR for an issue I had it like I was the one who was doing giving problem even doe I was trying to get help from HR just felt like a waste of time



AZ Phoenix

1.0 Fun place to work TERRIBLE management

★★★★☆

Medical Assistant (Current Employee) - Phoenix, AZ - July 5, 2020

All my coworkers and patients make it worth the stay but the management sucks, multiple reports were made against my manager because of his unprofessional attitude. He has made many mistakes like giving the wrong medications to patients, over charging for services to use as "donations", wrong names of urine cups & taking time of time cards. All this was reported to HR by MULTIPLE people nothing has been done because he makes "numbers" also the have been very careless about COVID19. 3 people have tested positive and they haven't done anything about it. Also the most you can make as a medical assistant without doing abortion services is 16.50

✓ **Pros**

Coworkers, benefits

✗ **Cons**

Management, Hr, Pay



OR Medford

1.0 Ineffective/Disconnected Management

★★★★☆

Healthcare Assistant (Former Employee) - Medford, OR - September 22, 2021

The management is out of touch with the daily operations of the clinic. The floor staff are not supported by higher ups, and when complaints are made they fall on deaf ears. The training program is nonexistent, and management relies on untrained or improperly trained staff to see patients due to understaffing. Everyone working for Planned Parenthood is there for the mission - patients access to reproductive healthcare, and their dedication is often abused and exploited by management. Legally required breaks are nonexistent, and lunch breaks are often missed due to over scheduling. There are no opportunities for growth, and inadequate pay.

Poor communication/transparency



KS Overland Park

1.0



Great physicians and NP's to work with, that's the only good thing about this place.

Family Nurse Practitioner (Former Employee) - Overland Park, KS - March 7, 2020

Very chaotic administration. It's very unclear who is the supervisor or who is in charge. No clear communication between admin and providers. No proper orientation.



CT New Haven

3.0



Management sucks

Clinical Assistant (Former Employee) - New Haven, CT - January 6, 2021

Lack of communication the place makes you feel like you don't know what you are talking about the workers are nice but the management sucks at communicating

✓ **Pros**

Good workers

✗ **Cons**

Management



OH Cincinnati

1.0



Don't work there!!

Women's Health Care Nurse Practitioner (Former Employee) - Cincinnati, OH - August 18, 2012

horrible place to work. Don't even think about applying there. Esp at the Cincinnati locations. Poor management, poor pay, lack of respect for NPs and bad communication b/t all.



CA Sacramento

1.0



Run

Clinician (Former Employee) - Sacramento, CA - June 29, 2019

Horrible management, everything is a secret. They take their employees for granted, are not communicative, supportive, or transparent. Excellent people work there, but I don't know why they stay.



KS Overland Park

2.0 Stressful Workplace



Lead Billing Supervisor (Former Employee) - Overland Park, KS - April 11, 2019

Too many Clicks in the workplace. People huddle all day. Meetings all day. Learned a lot about procedures done and diagnosis. most enjoyable part was going to Lunch. Hardest part of job was getting others to answer questions that were of concern for billing.

✓ **Pros**

Job pay, Lunch

✗ **Cons**

Too much office Politics



CA San Diego

3.0 Some Good Some Bad



Administrative Assistant (Former Employee) - San Diego, CA - May 12, 2017

PPPSW admin office mission is great location to work on San Diego. The computer system is very easy to learn and basically the company is easy flowing if you have medical billing, admin, or insurance knowledge you will fit in there is little to No training and the supervisors are far from truthful with help and how things are going with company.

✓ **Pros**

Location, dress attire very casual

✗ **Cons**

Benefits are very costly, Lack of communication/honesty from dept. leads



MI Kalamazoo

2.0 Hostile/Toxic work environment



Clinician (Former Employee) - Kalamazoo, MI - April 24, 2018

High patient volume, with no concern on connecting with patients; treat and release. Poor communication between staff and management. Discrimination and unequal staff treatment regardless of job performance. High staff turnover. Corruptive, manipulative office management.

✓ **Pros**

No weekends

✗ **Cons**

often no lunch break, discrimination, toxic staff work environment



WA Marysville

2.0



Great purpose and cause, but poor delivery from management

Medical Assistant (Former Employee) - Marysville, WA - April 6, 2021



Indeed Featured review

The most useful review selected by Indeed

Planned Parenthood in Marysville used to be a job I loved going to every day. Within the last year, under new health center management, it became one of the worst jobs I had ever held. No room for professional development or upward mobility, nepotism from the health center manager and area services director, poor communication from management down to support staff, and poor compensation for work performed. The other support staff and clinicians were amazing people who deserve better from an employer, but this health center (and likely much of the PPGNHI organization) relies heavily on commitment to the cause in order to cover only the bare minimum to their hourly employees. The result is employees who can't deliver their best performance because they are burnt out and management placing blame on them, at the cost of the patients who are seeking care. I've always been proud of the work I accomplished there, but since moving on, have realized how poorly hourly employees were treated.

✓ Pros

Pride in the work, aligning with social justice. Great coworkers.

✗ Cons

Poor work-life balance, poor compensation, poor upward mobility

No voice/insufficiently valued or appreciated



TX Fort Worth

1.0 Okay job



HEALTH CENTER ASSISTANT (Former Employee) - Fort Worth, TX - July 21, 2018

Great Mission but lack of recognition! Too much work and no appreciation, they demand but hardly ever give back! Flexibility is the main reason why people stay working there..

✓ Pros

Patients and coworkers, flexibility

✗ Cons

Pay & no app



CA Los Angeles

1.0 Do not work here



Family Nurse Practitioner (Current Employee) - Los Angeles, CA - February 3, 2019

Lack of respect for NPs
You are expected to see outrageously many people
Too many bosses
Micromanagement
Disorganized

In short, I can't wait to find another job..

✓ Pros

Being employed

✗ Cons

Too many to list



CA San Diego

1.0 Ma at planned parenthood



Medical Assistant (Former Employee) - San Diego, CA - February 12, 2020

Human Resources doesn't care about the workers here. It's a tough job and employs aren't valued. Terrible way of treating their workers. Worked there for 11 years because of the patients



MI Grand Rapids

2.0

Job for those that to be seen and not heard

★★★★☆

Regional Medical Services Manager (Former Employee) - Grand Rapids, MI - December 30, 2016

If you are willing to work for a company that you are not allowed to have a voice and that you are just there to work and not be seen or heard. Then this is the place for you.

✓ **Pros**

staff are great to work with.

✗ **Cons**

You are not allow to have an opionion.



NY Hempstead

1.0

Needs better management

☆☆☆☆

Health Center Clinic Assistant (Former Employee) - Hempstead, NY - December 8, 2019

Mangers are completely unprofessional, this company doesn't value their employees At all! Very racist and the pay isnt worth the amount of stress you put in on a daily basis.



NY Hempstead

3.0

Management doesn't respect work you do

★★★★☆

Educator (Current Employee) - Hempstead, NY - March 13, 2015

Unappreciative company lacks compensation for time or effort put in to job. Constant unhappiness permeates from every department. Depressing to come to work in the morning.



MD Towson

1.0



Under valued medical assistants

Medical Assistant (Former Employee) - [Towson, MD](#) - December 17, 2020

They talk about caring about employees when honestly it's only about administration of you are a medical assistant you are least valuable to that company they could care less about u medical assistants are peasants who do a lot of work and are underpaid !!!

✓ **Pros**

Benefits

✗ **Cons**

Administration



NC Wilmington

2.0



Love the Patients everything else beware

HCA (Former Employee) - [Wilmington, NC](#) - April 1, 2021

You will be over worked, under appreciated and made to feel incompetent with little training, poor management and no lunch break. all of this leads to poor patient care and a toxic environment

✓ **Pros**

Patients, providers (some of them)

✗ **Cons**

No lunch break, not efficient training, toxic environment



OK Oklahoma City

1.0



Horrible place to work

Employee (Former Employee) - [Oklahoma City, OK](#) - June 15, 2019

They never listen to their employees. They only recognize when employees are doing bad. Never give positive feedback only negative inputs. Don't provide training they just expect you to know everything already! They need to give more positive feedback



TX Austin

2.0 Gets your foot in the door



Health Center Assistant (Former Employee) - [Austin, TX](#) - June 4, 2019

Upper management and the administration does not care about health center assistants. However, the patients and coworkers are great. Helpful experience, but you will go insane if you work here for too long.



TX Austin

1.0 Stressful



HCA (Former Employee) - [Austin, TX](#) - January 22, 2019

Planned Parenthood is all for good cause but not enough appreciation is given to employees. High turn around rate due to salary pay and the volume of patients needing to be seen in a short amount of time.

✓ Pros

Coworkers, flexibility

✗ Cons

Short staffed, underpaid, unappreciated



VA Richmond

1.0 Terrible Management



Staff (Former Employee) - [Richmond, VA](#) - August 22, 2016

VA Beach office and Richmond office managers do not support the employees. No empathy for employees. Complete micro-management all around. The managers are so scared of employees having any kind of opinion or control.

✓ Pros

None



NY Riverhead

5.0



Management has favoritism

Planned Parenthood-Medical Assistant III (Former Employee) - [Riverside, CA](#) - August 2, 2018

Make sure you are good with the managers and supervisors because when you have an opinion on how to make things work better they shut you down and worst they replace an open mind. The body of this place works well together but the head and main office are bullies.

✓ **Pros**

Health Benefits, Growth, Knowledge

✗ **Cons**

Being bullied by management and supervisors



MN St Paul

2.0



workplace culture

Medical Assistant/Aide (Current Employee) - [Saint Paul, MN](#) - September 1, 2020

Planned Parenthood has a awesome way of making you feel like you don't belong. I've worked for this organization for over 3 years and I can say Vandalia Clinic is the worse, having Family Planning and Abortion care in the same clinic causes too much conflict and confusion.

✓ **Pros**

free lunch

✗ **Cons**

short break, last minute schedule changes, not being heard by management



TX Austin

1.0



Read this before applying

Clinician (Former Employee) - [Austin, TX](#) - June 21, 2020

This particular affiliate of Planned Parenthood is not a positive work environment at all. They do not value employees who are dedicated to the mission and work of Planned Parenthood. Administration and management is in the practice of telling clinicians how to practice medicine

✗ **Cons**

Mismanagement, dishonest administration practices



MI Ann Arbor

1.0 Staff are not allow to voice an opinion.



Manager (Former Employee) - [Ann Arbor, MI](#) - December 14, 2016

Management does not allow staff to voice their opinions or ask questions. Especially if you disagree with changes being made that will effect the care of patients. It all comes down to the bottom line of money. If you are looking for a job that you are not allow a voice then Planned Parenthood is for you.

✓ **Pros**

Clients/Patients

✗ **Cons**

Low pay, no voice.



IL Aurora

4.0 Poor Management



Medical Assistant (Current Employee) - [Aurora, IL](#) - July 13, 2019

It seems that the health center manager was only hired based on knowledge of the day to day activities and NOT management skills. Sadly complications voiced by staff in the clinic get ignored by upper management. The work is very rewarding but don't expect much recognition. Work place politics unfortunately cannot be avoided here.



TX Austin

1.0 Medical Assistant



Lead (Former Employee) - [Austin, TX](#) - June 7, 2019

They have you work dual roles and expect you to translate for the Spanish speaking patient's but do don't compensate for being bilingual. I worked here for over five years and the only thing that kept me going was the patients. Administration was really horrible expecting you to give 130 percent but no appreciation.

✓ **Pros**

None

✗ **Cons**

Short breaks



FL Naples

1.0

☆☆☆☆☆

Patients are needy and very appreciative of the care they receive.

Nurse Practitioner (Former Employee) - Naples, FL - February 1, 2018

Only interested in number of patients seen (every 10 minutes!).

MD and administration have no sense of loyalty to staff, including ARNP's. What you read about Planned Parenthood in the news are not the real problems. Staff gives excellent care but not paid enough or appreciated in any way.

✓ Pros

Patients need care and receive it.

✗ Cons

Negative environment to work in



NY Schenectady

2.0

☆☆☆☆☆

This company struggles with diversity, and showing their Mangers/Directors support.

Heath Center Director (Current Employee) - Schenectady, NY - January 1, 2020

Change is in the air and I'm not sure if Mohawk Planned Parenthood is truly ready to accept what is right over what there being made to do. No company should be forced to implement Diversity and Equity but here we are and many staff feel likes it's not needed. And as a women of color, this makes daily attendance and work productivity seem defeating most days.



NY White Plains

1.0

☆☆☆☆☆

Hated it

Nurse Practitioner (Former Employee) - White Plains, NY - January 22, 2020

When I first started with the company they made a lot of promises and presented themselves as a moral ethical company. As time went on I realized that they lied about the benefits financial and otherwise. They were a heinous company to work for and they treated the employees like servants and slaves to do the bedding which wasn't always ethical



KS Overland Park

2.0 Management won't listen to you



[Junior System Administrator](#) (Former Employee) - [Overland Park, KS](#) - January 14, 2020

Management completely ignores the concerns and objection of their team members. IT is underfunded and expected to make due, while any attempt to streamline the systems suggested by their staff are ignored. Most of the time these suggestions even include cost savings over the current system.

A "Director" was brought in with zero IT experience, and shortly after they're culling the team to bring in a manage services provider who has zero experience with the industry they are managing. Job security or advancement are not things here.



FL Kissimmee

3.0 I would've love to stay but....



[Health Center Assistant-Back](#) (Former Employee) - [Kissimmee, FL](#) - July 8, 2019



Indeed Featured review

The most useful review selected by Indeed

I would've love to stay but they pay all the HCAs' the same even though all the new staff are forced to train on everything. But they won't compensate you. Some are trained to do more than others(but keep in mind you all make the same).It's horribly managed. What the posting doesn't say...you'll have to travel to all the central Florida sites if you want your hours, not just Kissimmee. They hire from within even if the person isn't trained for the position(nor do they properly train them). The training is horrible! We spoke to the training manager and she didn't even know how to do half the task. Not organized so glad I left. As many times as I spoke to management, nothing changed. I wasn't being heard nor valued for my expertise so I moved on.

✓ Pros

Staff, knowledge

✗ Cons

Management, training, work schedule, travel and compensation



MO Independence

1.0 Horrible employee treatment



Medical Assistant (Former Employee) - Independence, MO - July 3, 2019

I worked here for 2 1/2 years thinking that it would change over time but no. For you to accumulate 1 vacation day you would have to wait 1 1/2 months so that you would have the whole 8 hrs paid. Management was a joke. Several times I was told via email that my time off would be approved but when time came they would tell me that no my time was not approved. So you couldn't even take their word. When it came to seeing patients you are expected to see 40+ patients that are scheduled 10 min spots. There were many times where I would help out in several locations and received no recognition for the type of work I did.

I am all for their mission but employee treatment is horrible. All the hard work you put in it for nothing.

✓ Pros

I can't think of anything that people would benefit from this place

✗ Cons

Healthcare is very high, stressful environment



MO St Louis

1.0 little work/life balance and unfair treatment of employees



Coordinator (Former Employee) - St. Louis, MO - October 17, 2014

Typical work day included patients being upset about being misquoted prices on the phone. The wait times were extremely long even before I started working there. I learned that you will be asked for input but it will not be considered it is just to 'shut you up'. Management is not very good. They micromanage and have very little sense of how the health center operates. The co-workers are pretty good. They can be sort of teamed up with one another and make the job more difficult than it needs to be. The hardest part of the job is that learning price for services and there is still no real sense of it. The most enjoyable aspect was the patients. Their different stories are wonderful and even their personalities are great.

✓ Pros

Patients become like family

✗ Cons

no group lunches, lack of recognition by senior management, benefits are expensive, no room for advancement, no real training system is in place



NY Malone

1.0

★☆☆☆☆

very stressful place to work, co workers from different sites at each others throats all the time, you are not a value to the corporation and your job

LPN (Former Employee) - [Malone, NY](#) - October 3, 2012



Indeed Featured review

The most useful review selected by Indeed

well lets just say at planned parenthood, you are not valued very much, you are just a physical being who's position no matter what could be cut one day, co-workers do not get along, at each other all the time, managers are never anywhere to be found and when they are they dont manage very well, smaller sites are pretty much left to fend for themselves. and they are not very competitive at all in the wage department for what they make you do

× Cons

healthcare plans are horrible.



NY Queens

2.0

★☆☆☆☆

Perception vs Reality

Referral Specialist (Former Employee) - [Queens, NY](#) - May 24, 2022



Indeed Featured review

The most useful review selected by Indeed

My experience at Planned Parenthood is a complicated one. On one hand, the center that I worked at was probably the best time I had working in healthcare. But that was due to my coworkers and the people in the center. They were amazing. Sadly, we were the only good thing in the company. Administration was not supportive, dismissive and at times abusive to the employees. The culture portrayed to the outside is one that front desk, nurses and center staffs try to fulfill, but that is not the goal of the people on top.

✓ Pros

Paid well, free lunches, and has many people that are trying to do good work

× Cons

fought against unionizing, horrible hours, dismissive of employee complaints, and abusive CEO



TX Austin

1.0 Wonderful cause, not so wonderful management!



Clinician (Former Employee) - [Austin, TX](#) - June 11, 2020

I worked for this company for many years because I believe in the ultimate cause of protecting reproductive rights and providing reproductive health and education to all! Unfortunately they did not appreciate my dedication. I was always undervalued and unappreciated in my role. I was repeatedly told how do perform my clinical functions by non-clinical or certified staff. Their motto of Care No Matter What, only applied to the patients we served and never to the staff serving those patients. Strong headed people need not apply!

✓ **Pros**

Good benefits

✗ **Cons**

Bad work environment, undervalued employees



TX Houston

1.0 Company doesn't care about the clinicians



Nurse Practitioner (Former Employee) - [Houston, TX](#) - December 1, 2020

During my time at PPGC, I've gradually began to feel like the clinicians (Nurse Practitioners) have no voice. There are times when we would see 45 patients a day and leave mentally and physically drained. When concerns are voiced to managers and senior leadership nothing is done. I'm no longer with the company but am friends with many clinicians and nothing has changed. Visits are scheduled every ten minutes Creates a rushed environment

✓ **Pros**

Decent pay

✗ **Cons**

Booked every ten mins, no voice, scheduling is done by contact center and doesn't follow a GYN setting



UT Salt Lake City Metro

1.0

Great clinicians, toxic environment and management

☆☆☆☆☆

Nurse Practitioner (Former Employee) - Salt Lake City, UT - June 30, 2022

As a former employee, I was appalled by the ongoings in this affiliate. Disconnected management, important decisions made by nonclinical staff, and extremely poor clinical assistant training. Clinicians have no voice and no representation at the management level. When you try to speak up you get written up by the clinical assistant manager (clinic coordinator) for petty reasons. The walls have ears as clinic coordinators are always around the corner listening to conversations. I felt like I was back in middle school dealing with this poor behavior. The other clinicians are what really makes an extremely toxic work environment tolerable at least until another job elsewhere came by.



VA Richmond

3.0

fast paced, high turn over rate, poor management, no employee appreciation

☆☆☆☆☆

Licensed Practical Nurse (Current Employee) - Richmond, VA - October 10, 2017



Indeed Featured review

The most useful review selected by Indeed

I enjoy the team that I work with. My coworkers are one of the only reasons I have stayed so long at Planned Parenthood. There is no appreciation from supervisor or upper management. The only thing they are interested in is getting patient per hour numbers up at the expense of their staff working long hours with no lunch break and staying 45-60+ mins passed their scheduled time.

✗ Cons

no breaks, long, hours, no training



VA Virginia Beach

1.0 Run away as fast as you can



medical professional (Former Employee) - [Virginia Beach, VA](#) - July 29, 2020

MEAN GIRL atmosphere comes from the top down: CEO, COO and Medical Director. CEO and management NEVER show gratitude or say "Thank you". Pay was okay, but rarely received a raise. Back stabbing was a constant. Their definition of "good employee" is some one that never disagrees with their horrendous decisions. I would rather dig ditches in The summer w 105 degree temp then even consider Virginia League for Planned Parenthood

✓ Pros

Okay pay and benefits. Patients are great

✗ Cons

Everything else



VA Virginia Beach

2.0 Run it is awful!!!



MOC (Former Employee) - [Virginia Beach, VA](#) - January 25, 2019

I left the corporate world to go back to something I thought mattered. Little did I know that this was not the place to start. Management doesn't care about employees, very little support for new hires. A mean girl culture. Going to HR only made it worse. Organization and communication non existing. One manager will tell you one thing and talk trash about the other managers with other co workers and talk about other coworkers as well. On the floor but never communicate the problem to the person they are talking about.

No one wants to train you. It's always you will learn that later...but later it's you should know by now.

I was told to keep my mouth shut and head down and in 6 months or so they will lighten up. Are you kidding. That is the policy they can be mean and rude disrespectful I have to take it. Yes if you don't you wont last here. Well I didn't last!!! No one should work in a disrespectful hostile environment!!! And sadly they let it continue.

✓ Pros

A few support the mission

✗ Cons

It is a disaster all around



WA Seattle

1.0



Used to be a wonderful place to work where I felt valued as an employee

Patient Care (Former Employee) - [Seattle, WA](#) - March 26, 2021

I have worked for the organization for several years and it was at one point a great place that I was more than happy to go to work. I felt valued, respected and listened to. I know working for a non profit means you'll make less across the board but I didn't mind because the people I worked with made it a wonderful place to be. Since management changes employees are less valued, not listened too or cared for. Management is willing to overwork employees to point of burnout and constantly reminding you that you are replaceable. Also pay caps mean no raises, and no 401k matching. If you're looking to be underpaid and NOT valued look no further than here.

✓ **Pros**

Many locations

✗ **Cons**

Overworked/burnout

No loyalty/job security



FL Fort Myers

1.0



uncomitted to loyalty

Medical Assistant (Current Employee) - [Fort Myers, FL](#) - May 22, 2014

A business that is not loyal to their employees. a employees who was there for 17yrs loses her job to someone who was there for 8 months

✓ **Pros**

none

✗ **Cons**

its who you know that makes the difference



TX Dallas

2.0 Unloyal company

★★★★☆

Health Center Assistant (Current Employee) - Dallas, TX - September 11, 2017

Poor work place our jobs are not stable and we don't get answers. Being forced to travel to other locations just to receive my 40 hours. This place does not actually care about employees at all.



NE Omaha

2.0 Poor managment

★★★★☆

CMA (Former Employee) - Omaha, NE - November 14, 2018

They only want people to fail. Great organization if you are a patient. But they fail to help or work with employees. The down sized very important people to make room for others that did not excel.



IN Indianapolis

1.0 Upper management needs a change

★★★★☆

Health Center Assistant (Former Employee) - Indianapolis, IN - July 9, 2018

The clinic staff is amazing & very unappreciated. They have cut many staff that have been with the company forever. It would seem upper management could take a pay cut to help keep loyal employees. Patients make it worth coming to work.

✓ Pros

Clients make coming to work worth it

✗ Cons

Upper Management does not appreciate staff



OH Mansfield

1.0

Awful place to work.



HCA II (Former Employee) - [Mansfield, OH](#) - September 29, 2020

Job security means nothing with them. They keep people with less time. Management is awful with the higher ups running the company. You can't get answers on things you want to know. They furlong people with less time and then mail you a letter in the mail telling you that your position was eliminated. Then turn around 3 months later and want to hire someone for that position. A lot of 2 faced fake people that work them. You can't trust anyone there. They don't deserve any stars when being reviewed.

✓ **Pros**

None

✗ **Cons**

No Job security, No communication, Very Poor management. High ups in charge are awful.



NY Schenectady

1.0

I wouldn't trust this company until they get rid of upper management and restructure the entire place as a whole



Victim Services Specialist (Former Employee) - [Schenectady, NY](#) - August 13, 2020

I worked there for a few years and Covid really opened my eyes to how horrible this agency treats their employees. They furloughed and laid off staff that have been loyal to the agency for years and treated them like trash. If you want more information, look up the Times Union article. Don't trust PPGNY until there is new upper management and they completely restructure every single department in the agency. Some employees openly discuss their dislike in the BLM movement and you will have no job security.

✓ **Pros**

None until changes are made.

✗ **Cons**

Upper Management is untrustworthy.



MO Kansas City

2.0 Constant stress and unrealistic expectations

☆☆☆☆☆

Customer Service Representative (Former Employee) - Kansas City, MO - December 22, 2017

While I loved the mission at Planned Parenthood, the culture was the very definition of toxic. The Executive team made poor financial choices regularly, and when their planning failed they took no responsibility, just fired people and blamed them for the failed projects or changes. The goal is forever changing, so you never have an idea whether your performance is meeting their standards. Managers are incredibly poor communicators, and stand by the company standard of throwing their employees under the bus if they feel their position is in jeopardy. There were times that the dental and medical premiums weren't paid and the employees were left without coverage with no warning. Even the internet bills weren't paid on time, leaving the entire organization frozen until it was resolved. With all that in mind, the general staff are some of the hardest working, friendliest people I've ever worked with.

✓ **Pros**

Great coworkers, common goal

✗ **Cons**

Work life balance, constantly feeling like you're about to get fired, poor executive team

Inadequate pay and/or benefits



NY White Plains

1.0 Do not apply here

☆☆☆☆☆

Health Care Assistant (Current Employee) - White Plains, NY - March 15, 2021

JUST DONT whole company is horrible no growth alot of politics. pay is trash over worked and treated unfair no union. just get experience and get out



CA Los Angeles

2.0 Okay place to work for



Sr. Call Center Specialist/Scheduler (Current Employee) - [Los Angeles, CA](#) - September 10, 2016

Compensation is not what they advertise, as competitive pay. One works so hard for minimum pay.

Okay place to begin knowledge of the medical field.



CO Denver

3.0 Amazing healthcare staff terrible Admin



Call Center Representative/health center assistant (Former Employee) - [Denver, CO](#) - February 16, 2021

Burn out. We do phlebotomy, injections, lab tech, HIV results, AB work and health education and we don't make a livable wage. It's sad and exhausting

✓ **Pros**

Medical experience, Pto, Sick time

✗ **Cons**

Everything I stated



CA Ventura

2.0 not worth it



EHR biller (Former Employee) - [Ventura, CA](#) - November 28, 2018



Indeed Featured review

The most useful review selected by Indeed

if you have a family, the work hours don't allow you to enjoy your evenings with them. The pay is not something you can afford to live on your own with.



MN St Paul

3.0 Doesn't Pay Employees Fairly



Coordinator of Volunteer Programs and Public Affairs Operations (Current Employee) - Saint Paul, MN - November 20, 2019

Young people who truly believe in the mission are often task with working for scraps and for a healthcare org the health plan is terrible. We all still believe in the mission but we can't work for nothing for the sake of the mission.



NE Omaha

4.0 You don't do it for the money!



Registered Nurse (Current Employee) - Omaha, NE - December 18, 2020

Shifts go late at times due to unpredictable patient schedules. Management is hit or miss, depends on the clinic Love the staff but you won't be rich!

✓ Pros

Mission based, inclusive employer

✗ Cons

Salary, lack of advancement, work life balance



MO Gladstone

1.0 Horrible place to work



Front Desk Receptionist (Former Employee) - Gladstone, MO - October 3, 2019

The benefits were too expensive for family healthcare. Management did not have your best interest in heart. They did not offer any type of coaching or materials to better assist you at your job. Turn over rate was very high. Abuse of power.

✓ Pros

Patients

✗ Cons

Management



NY Watertown

3.0



Not a great place to work

Receptionist (Former Employee) - Watertown, NY - June 4, 2019



Indeed Featured review

The most useful review selected by Indeed

For a place that was aimed at disadvantaged women, they made sure all their female employees were underpaid and went years without raises. The Executive Director was finally fired when they found out she budgeted for raises and never gave them.



OR Salem

2.0



Man

clinic assistant (Former Employee) - Salem, OR - November 6, 2019



Indeed Featured review

The most useful review selected by Indeed

Great company but horrible management they only care about themselves and not employees no room for step increase. You will get stuck in the position and pay sucks unless you take an extra duty which they are all taken or if you are bilingual. Staff has no respect for each other



CA San Diego

3.0



over worked and under paid!

Reproductive/Health Assistant (Former Employee) - San Diego, CA - June 16, 2019

if you want to run through patients due to time and want to be over worked and under paid go there!! I liked it but they never kept anyone on a regular schedule, manager had favorites and if the lean NP didnt like you she would make it hard for you to work with her!



TX Austin

3.0 Meaningful Work, Stressful Environment

★★★★☆ [Flow Facilitator \(Current Employee\)](#) - [Austin, TX](#) - September 5, 2017

Good benefits. Little room for upward movement in the health center outside of management. Pay is low and hours are inconsistent. High stress work due to sensitive nature of patient needs.



CA Los Angeles

2.0 Apply elsewhere

★★★★☆ [Sr. Call Center Specialist/Scheduling Coordinator \(Current Employee\)](#) - [Los Angeles, CA](#) - April 28, 2018

the organization is great, but I dont not recommend working for the call center, the room is out dated, air quality is extremely poor, chairs and tables are uncomfortable to be sitting in for 8hrs+. The management is horrible! Lastly, you wont be fairly compensated when compared to other call center jobs or other Planned Parenthood affiliates.



IA Urbandale

1.0 Awful

★★★★☆ [Clinic Assistant \(Former Employee\)](#) - [Urbandale, IA](#) - November 10, 2020

Underpaid, racist, no room for growth, really negative work environment poor management m. Didn't match 401k no raises but regular review of performance. No rewards for going above and beyond. Awful work environment.

✓ **Pros**

Really liberal work place

✗ **Cons**

I will never work in a clinic again if it's anything like this



TX Austin

2.0

Grate opportunity to help your community, but...

★★★★☆

Medical Assistant (Former Employee) - [Austin, TX](#) - July 9, 2018

limited opportunities for advancement. Pay not commensurate with skills required for this job. You must be willing and able to deal the public opinion, and understand that just by going to work there you may face some safety issues due to protesters.

✓ **Pros**

You will aide in providing care for women in great need.

✗ **Cons**

protesters at your work place. limeted advancement opportunities.



CO Denver

3.0

It is alright

★★★★☆

Health Center Assistant (Current Employee) - [Denver, CO](#) - April 11, 2021

The salaries are not competitive compared to roles with similar expectations. The schedule is very demanding and the push to offer excellent patient care regardless of the schedule often leads to employees forgetting self care. This is not necessarily the fault of the company, but it does say something that agency wide breaks are rarely taken and the turn over rate is high.

✓ **Pros**

Amazing intelligent and passionate coworkers

✗ **Cons**

No matter how well a health center preforms, they will always be asked to do more



TX Austin

1.0

Terrible place to work at!

★☆☆☆☆

Medical Assistant (Former Employee) - [Austin, TX](#) - May 30, 2013

The mission of Planned Parenthood is awesome, but there practices are horrible! The medical assistant are extremely over worked and under paid! Each clinician has their own way of working & not following the guidelines that are given to them by the Medical Director! If you are not kissing up to managements they do not like you! & apparently they only hire Hispanic workers, planned parenthood is not diverse as they make it seem'

✓ **Pros**

Gaining experience

✗ **Cons**

Under paid over worked unappreciated



IN Bloomington

3.0

★★★★☆

Was good mission. All about money now

Assistant manager/ flow facilitator (Former Employee) - Bloomington, IN - November 19, 2018

Ppink cleared house. Layed off or fired anyone that had anytime in. No raises for years. Hardly ever lunch or break. Never out on time at end of day. Unfair to management and employees. Over worked. Under paid. Worked there for 19.5 years and let go for unknown reason. Managed 17 out of 19 years.

✓ **Pros**

Retirement plan. Pto accumulation. Patients.

✗ **Cons**

Too much to comment anymore



MO St. Louis

1.0

★☆☆☆☆

little work/life balance and unfair treatment of employees

Coordinator (Former Employee) - St. Louis, MO - October 17, 2014

Typical work day included patients being upset about being misquoted prices on the phone. The wait times were extremely long even before I started working there. I learned that you will be asked for input but it will not be considered it is just to 'shut you up'. Management is not very good. They micromanage and have very little sense of how the health center operates. The co-workers are pretty good. They can be sort of teamed up with one another and make the job more difficult that it needs to be. The hardest part of the job is that learning price for services and there is still no real sense of it. The most enjoyable aspect was the patients. Their different stories are wonderful and even their personalities are great.

✓ **Pros**

Patients become like family

✗ **Cons**

no group lunches, lack of recognition by senior management, benefits are expensive, no room for advancement, no real training system is in place



TX Austin

2.0 Care...Unless you Work Here.



Health Center Assistant (Current Employee) - [Austin, TX](#) - March 28, 2019

If you enjoy being overworked, underpaid, and unappreciated- this might be the perfect job for you. High turnover rate, I wonder why? It's a nice way to get your feet wet in the medical field, but at what cost? Sacrificing your mental and emotional well-being? It will drain every ounce of energy you have. Use this job as a means to find a better job in the medical field, something to tide you over in the mean time, to learn about providing care for patients in a sexual health-related atmosphere, to learn how to draw blood without taking phlebotomy classes. But don't stick around until upper management starts using you as a doormat.

✓ Pros

Cool Coworkers, Learn on the job if you don't have any prior medical experience

✗ Cons

constantly overbooked, understaffed, underpaid, no appreciation, management does not listen. Completely mentally, physically, and emotionally exhausting, it's borderline abusive.



WA Seattle

2.0 Not what it claims to be



Education (Current Employee) - [Seattle, WA](#) - December 28, 2017

Planned Parenthood does a wonderful service to communities, providing health care for people who could not otherwise afford it. However, working for PP is another story. While a lot of lip-service is given to work-life balance, understanding different work styles, supporting diversity, etc., there is little of that to be found in the actual workings of the organization. Lots of beautiful aspirations that make people feel better, but never get enacted. People work very hard, but there is a lot of disorganization in the management levels and above, so a lot is dependent on being very proactive if you want to be successful. Also, pay is not what it should be for all of the hours you will be putting in.

✓ Pros

Good intentions, good services to clients

✗ Cons

Bad working conditions, overwork



TX Dallas

3.0

★★★★☆

Ok job for now but wouldn't plan to stay too long. Better pay out there.

Health Center Assistant (Former Employee) - Dallas, TX - December 6, 2021



Indeed Featured review

The most useful review selected by Indeed

They state that their pay is what other people in your work field are currently getting paid but it's NOT true. They will under pay you and try to over work you. Great to get experience if you are new to the field but they will not allow you to move up as easily as they try to tell people they do. They will rather hire a new employee than to move someone up that is already familiar with the company. Another down fall is that they will make you travel to a different center if they are "short staffed". Very inconvenient specially when you have kids and a schedule to follow every week (school/sitter pick up, extracurricular activities). For the most part people are friendly but some employees try to work slow so that you have to take on more work or act as if they are busy when they really aren't. You will only get a rushed 30 min break which sometimes are interrupted also.

✓ Pros

Healthcare insurance, 401k

✗ Cons

Short breaks, low pay, favoritism

Poor opportunities for advancement



WI Milwaukee

3.0

★★★★☆

Much Life Balance No Advancement with Department Favoritism

Network Administrator (Current Employee) - Milwaukee, WI - November 16, 2014

Much Life Balance No Advancement with Department Favoritism



CA Orange

2.0

No Good Place For Advancement

★★★★☆

Revenue Cycle Auditor (Current Employee) - Orange, CA - December 1, 2018

This organization does not have good career ladders. Employees are frequently asked to get more education and certified, but the jobs are not available



TX Austin

1.0

You gotta really want to help people

★★★★☆

Health Center Assistant (Former Employee) - Austin, TX - July 29, 2019

Unless you're a cis het college-educated white woman, expect some form of discrimination. This is a stepping stone type job for everyone, don't expect to make a life with this job



IL Chicago

1.0

work place

★★★★☆

Medical Assistant (Former Employee) - Chicago, IL - July 12, 2019

busy busy day everyday, this place doesn't have any room to grow or any advancements to help at all. I would not recommend this place to anyone. look for somewhere else where u can grow



CA Chula Vista

3.0

No room for advancement

★★★★☆

Medical Assistant (Current Employee) - Chula Vista, CA - August 6, 2017

I would like to move up and in this company, there is no room for advancement or support to go back to school.

The hardest part of my job was training. You basically have to learn on your own. There is no accountability.



CA Fresno

3.0

Call Center

★★★★☆

Insurance Verification Specialist (Former Employee) - Fresno, CA - October 1, 2019

Very nice building. Culture was very pressured Job advancement not encouraged. If wanting to work there be prepared to work in a stressful atmosphere

✖ **Cons**

Short Breaks



MO St Louis

2.0

No room for growth

★★★★☆

Medical Assistant (Current Employee) - St. Louis, MO - August 10, 2017

No room for advancement and everyone is cut throat. The company is only out for money and could care less about associates. Admin sits on their butts all day while the real work is done inside the clinics!



NY Yonkers

3.0

Questionable place to work

★★★★☆

Educator (Former Employee) - Yonkers, NY - May 13, 2016



Indeed Featured review

The most useful review selected by Indeed

The department lacked direction and room for growth. Turnover was extremely high and there was a split between departments. Company morale was extremely low especially during the realignment.



OH Bedford Heights

2.0 Review



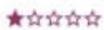
Customer Service Representative (Former Employee) - Bedford Heights, OH - August 7, 2017

Short breaks, horrible compensation, little to no room for advancement. Stressful work environment , very high turn over rate. Management very bias. Glued to the phone for entire 8 hr shift.



PA Reading

1.0 Avoid at all cost terrible employer



Medical Assistant (Former Employee) - Reading, PA - October 6, 2021

Worst company I've ever worked for. Not a good company for anyone that wants to advance and get treated with respect. Employer will use you to train new employees with no change in position

✓ Pros

Coworkers

✗ Cons

Low pay, not employee friendly company



TX Austin

3.0 Meaningful Work, Stressful Environment



Flow Facilitator (Current Employee) - Austin, TX - September 5, 2017

Good benefits. Little room for upward movement in the health center outside of management. Pay is low and hours are inconsistent. High stress work due to sensitive nature of patient needs.



VA Richmond

1.0 Prepare to work

☆☆☆☆☆

Clinic staff (Former Employee) - [Richmond, VA](#) - June 29, 2020

No advancement Management has no formal education This place only cares about how many patients they see per hour and their Press Gamey Survey Results

✓ Pros

Nice co workers, Nps, Mds, Rns, LPNS so nice!!!

✗ Cons

No breaks, patients dictate EVERYTHING, Management has little to no formal education



WA Seattle

1.0 Don't do it.

☆☆☆☆☆

Manager/Supervisor (Former Employee) - [Seattle, WA](#) - June 6, 2019

The mission? Great. Senior Management? The biggest basket of inefficient morons that I've ever worked for. No consistency, no chance for real promotion and being taught how to do your job. Horrible workplace, great place for healthcare.

✓ Pros

Great co-workers

✗ Cons

Sr. Mgmt, No learning opportunities, Sr. Mgmt



TN Memphis

3.0 Not able to advance in the company.

☆☆☆☆☆

MEDICAL RECEPTIONIST (Former Employee) - [Memphis, TN](#) - April 15, 2021

This place doesn't stand up for their employees. They want you to do many things and be skeptical on your pay. There is no room for advancement in this company and you will NEVER go far here. Too many mandatory meetings and events that you really don't want to attend but they make it mandatory to attend. Very toxic environment too.

✓ Pros

Insurance for reproductive health

✗ Cons

Short breaks meetings



OH Columbus

3.0



A day at work was always a challenge, I worked at the surgery center the girls were always sad. There was no room for advancement. Management no good.

NRCMA (Current Employee) - Columbus, OH - October 15, 2015

I loved my co-workers, but I've never worked with such unprofessional nurses in my 20 + years in the health field. My boss was awesome. She took so much stuff from some people.

✓ **Pros**

Great co-workers.

✗ **Cons**

Un professionalism from the nurses.



MO St Louis

1.0



little work/life balance and unfair treatment of employees

Coordinator (Former Employee) - St. Louis, MO - October 17, 2014

Typical work day included patients being upset about being misquoted prices on the phone. The wait times were extremely long even before I started working there. I learned that you will be asked for input but it will not be considered it is just to 'shut you up'. Management is not very good. They micromanage and have very little sense of how the health center operates. The co-workers are pretty good. They can be sort of teamed up with one another and make the job more difficult that it needs to be. The hardest part of the job is that learning price for services and there is still no real sense of it. The most enjoyable aspect was the patients. Their different stories are wonderful and even their personalities are great.

✓ **Pros**

Patients become like family

✗ **Cons**

no group lunches, lack of recognition by senior management, benefits are expensive, no room for advancement, no real training system is in place



MI Ann Arbor

1.0

☆☆☆☆☆

If you're trying to get your foot in the door and work in healthcare, please find another job

Health Care Specialist (Former Employee) - Ann Arbor, MI - March 17, 2019

If you want to work in health care, please find another job. There are so many other options for you to work at clinics and hospitals. I wish I knew this before I applied at Planned Parenthood. This is essentially an abortion clinic, which although I didn't mind, when I was interviewed I was under the assumption that I would be learning about the many different types of reproductive care and how to administer that care to patients, not just about how to give abortions. Work at my clinic was broken down like this: 4 days out of the week were abortion days, with 1-2 (depending on if we were open on Saturdays) were regular reproductive care days.

The management at my facility is terrible. I was never trained on how to do my job tasks (I was hired to be a health care specialist but basically was pushed to be a secretary) but was blamed constantly for things going wrong in the clinic. My coworkers were catty and combative, and there was obviously a system of hierarchy in my clinic (if you were liked the manager and supervisor would let you actually work with patients/educate them on health issues...if you weren't you were stuck to working at the front desk or handling cash)

The work environment is incredibly stressful. I was constantly cussed out by women who had to get abortions and took their frustrations out on me (because I worked at the front desk). There are a lot of angry protestors everyday who will run up to you and try to force you to listen to them (one of my coworkers was approached by a protestors and almost fought them).

Rude co-workers



CA Los Angeles

1.0

☆☆☆☆☆

Former Employee

Medical Biller/Collections (Former Employee) - Los Angeles, CA - August 18, 2019

Employees messy, do not know how to work together. Director no knowledge of his position but does want employees to ask each other questions, favoritism



CA Santa Monica

2.0

Good pay but rude co workers

☆☆☆☆☆

Medical Assistant 1 (Former Employee) - Santa Monica, CA - February 5, 2020

I would say they pay good but co workers are very rude! they are unhappy not willing to train a newby, just very rude miserable co workers, full of politics. Manager has a favoritism and love to gossip.



IL Aurora

3.0

OK Work Place

☆☆☆☆☆

Medical and Laboratory Assistant (Former Employee) - Aurora, IL - October 28, 2017

The actual work is great, and the patient contact is fine but the culture is not the best. A "Pack Mentality" culture which makes it difficult as a new employee and if the current staff doesn't take a liking to you.... yikes!



MT Missoula

3.0

Very negative work environment

☆☆☆☆☆

Advanced Practice Registered Nurse (APRN) (Former Employee) - Missoula, MT - March 19, 2020

Most of the staff seemed as if they did not like their jobs. They were negative and not responsive to even a positive good morning greeting. I ended up sitting in my office doing paperwork and not speaking with anyone after about 9 months of employment



VA Roanoke

2.0

typical day

☆☆☆☆☆

Call Center Agent (Current Employee) - Roanoke, VA 24017 - July 2, 2018

It was a typical day at work if you want to work at a highschool and if your not apart of the cliché you are wanted there. Its a very uncomfortable job to be at.



WA Tacoma

1.0

Terrible place

☆☆☆☆

Medical Receptionist (Former Employee) - Tacoma, WA - October 19, 2019

The worst work environment ever. The coworkers. Back stabber, miserable people.. The manager didnt know anything!!!. Then she was super rude and the lead was mean and not at all professional.



NY Brooklyn

1.0

Wolf in Sheep's clothing

☆☆☆☆

Medical Assistant/Phlebotomist (Former Employee) - Brooklyn, NY - February 9, 2020



Indeed Featured review

The most useful review selected by Indeed

Co workers are very judgemental , they won't tell a staff that been there for years that their feet stink but they make the new person feel uncomfortable, they don't even have a record of me working with them, aren't they suppose to keep proof for 7 years, they have some illegal practices going on.

✓ Pros

Good hours

✗ Cons

Staff are disrespectful, they single out people



CA San Diego

1.0

If you are a male, good luck to you.

☆☆☆☆

Sales (Former Employee) - San Diego - August 23, 2014

Worst environment ever, not an equal opportunity employer which is obvious from the moment you enter the facility and had I checked earlier I would have realized this by simply looking at their Linkdin employee list....the majority of staff are women, that's right, apparently men cannot work at PP corporate headquarters, apparently we men are unable to relate to their culture. Very rude.

✓ Pros

none

✗ Cons

too long to list



IN New Albany

1.0

Planned parenthood sucks!!



Medical Assistant (Former Employee) - New Albany, IN - September 25, 2019

Planned parenthood is terrible! Especially the new Albany office! The coworkers had their own group and if you didn't believe what they did or acted how they did then you weren't apart of it and they would make fun you or try to get you in trouble when you didn't even do anything. They treated patients horrible or had us work short staffed all the time. The manager kala was really rude and acted more as a friend then a manager because she wouldn't step up when managers were needed!



MT Billings

1.0

If you don't have the same political views & mindset as the rest of the staff, do not here. They will not like you no matter what you do.



Clinical Assistant (Former Employee) - Billings, MT - August 19, 2021

At this job, you will be trained about 19 different ways and criticized and laughed at when you make a mistake. If you do not have the same views as 99% of the workplace has, you will be excluded and not taken seriously. You can take 7+ pages of notes and still be told by your supervisor that you're not "engaged." They all definitely have a way of making you feel you're less than. They have certain staff members who have been there for 6 months or less that have themselves convinced they are the CEO and should be treated as such.

Bottom line, if you are in the market for a job where your self worth is tested and tried, you are laughed at for making a mistake and condescended, this is the job for you!



NY Poughkeepsie

4.0

Not Terrible



Youth Health Promoter (Former Employee) - [Poughkeepsie, NY](#) - March 1, 2017



Indeed Featured review

The most useful review selected by Indeed

It focuses on the youth and teenagers are hired in high school. Everything is fine, but working with teenagers can and possibly will always lead to drama.

Could be better. Some things are exaggerated and others are fine. Many people are way too sensitive, but others aren't sensitive enough. There tends to be a lot of hypocrisy when it comes to respecting beliefs (among coworkers) and it was not my favorite place.

The beginning was nice, but the crew became poisonous and all of the managers left in a year's time.

✓ Pros

Fun, Educational, Diversity

✗ Cons

Drama, Disrespect, Hypocrisy



CA Vista

1.0

Run!



Medical Assistant (Former Employee) - [Vista, CA](#) - June 7, 2017



Indeed Featured review

The most useful review selected by Indeed

I can only speak from my own experience. Started off thinking I had a great job. Soon as I realized it wasn't when I saw how petty and petty the staff was and how they tried to make me feel like I did something to them or wasn't involved in the team. I guess people will always try to put you down before they ever have anything nice to say about you. Group of girls did nothing but gossip and talk about the people that go there thinking that the medical personnel is going to be professional, of course nobody ever says anything or they will lose their jobs. If you think your business is private, it's not. I personally don't agree with abortions but I didn't let it affect my job or pass judgment on these women and sometimes young girls. Poorly managed, if you try to say anything your best keeping it to yourself. Best advice to anyone trying to get a job is to smile and be fake, and pretend to like everyone you work with.



CA Santa Monica

1.0

☆☆☆☆

don't do it. Not worth it. Maybe a different location with better management but not the Santa Monica location. Their HR department is the worst.

Medical Assistant II (Former Employee) - Santa Monica, CA - February 2, 2022

Santa Monica location is the worst compared to any location. Also they (no offense) get some of the most rude and entitled patients who would always get their way which management would ok after telling the employee no, making the employee look like the bad person. Too much work drama the employees don't all get along and this can at times make this a very divided and hostile work environment. Overworking employees. Would want employees not to have overtime but want employees to finish anything they ask for with a heavy patient flow by the time they clock out. Lack of communication starting from supervisor. It's just a mess there. Highly stressful work environment also a lot of micromanaging from supervisor as well as some of the employees. Oh no such thing as grace period but there's a "grace period " lots of contradictions for a lot of things. HR doesn't care trust me you can take things to them and they always find a way to justify the wrong doings and concerns or sweep things under a rug. Once they have it out for you you're done. I've seen this happen to a few employees before it happened to me. They will find every little thing to write you up and get you out. Supervisor is part of the problem. They are also involved in a lot of the drama bc they will also be talking behind peoples back to other employees and fellow supervisors/ managers at other locations. Toxic work environment over all. So much more I can write but think this is enough.

✓ **Pros**

Get to work with the cedars team & different pay rate(higher) for Santa Monica location only.

✗ **Cons**

Over work their employees, management team, some of the coworkers as well as HR team now are terrible, any concerns you have are mostly overlooked, Get sided eyes for bathroom usage or water breaks by supervisor as well as some coworkers, Parking location, Stressful work environment, No such thing as work/life balance, No such thing as part time, There really isn't much room for growth.

Lack of respect from patients/rudeness/sadness



PA Philadelphia

2.0 not a good place to work at.



Medical Assistant (Former Employee) - Philadelphia, PA - May 22, 2013

not a good place to work at all. patients are not friendly and neither is the management



GA Atlanta

2.0 Run



Call Center Agent (Former Employee) - Atlanta, GA - August 12, 2021

Working at the call center is a thankless job. You get to have calls from people trying to get sound bytes, swearing at you, and being outright rude. The manager only cares about numbers (how many calls you make per hour, etc.).

✓ **Pros**

Yearly bonuses, free food

Ethics

Racism is covered in our Racism Reviews Report, and financial improprieties are covered in our Financial Ethics Reviews Report.

Discrimination against people with disabilities



NY Bronx

1.0 Retaliation by management...

☆☆☆☆☆

Inventory Control Associate (Former Employee) - Bronx, NY - April 24, 2019

Unprofessional The Bronx location. Management very verbally abusive. Unfair treatment towards people who took disability when they return. Management has favorites among the staff.

✓ Pros

The other 4 boroughs have better communication amongst management & staff.

✗ Cons

Management in the Bronx has a problem with accountability. Have favorites among the staff as well.

Being asked to lie to auditors/inspectors



AZ Phoenix

2.0 Horrible joke place to work

☆☆☆☆☆

Medical Assistant (Former Employee) - Phoenix, AZ - May 14, 2017

HR was a joke and never even answered phone calls from clinic. Clinic supervisors didn't care about patients or their staff. Their pay is nothing and no where near most medical positions salary. HIPAA and OSHA problems, have you lie when getting audited. No training only 3 days at business office to sit at a desk and most MA's never get fully trained here. Ridiculous. I love planned parenthood but the Arizona one makes them all look bad.



CA Roseville

2.0



Love the services offered but management needs retraining

HSS 2 (Former Employee) - [Roseville, CA](#) - September 20, 2020

I absolutely love what PPMM stands for but oh man do they need to retrain management. The personal working here has so much potential but there is no appreciation what's so ever other than the bellow average pay. The learning opportunity is awesome and you get a lot of hands on experience but the management is stuck in the old ways and stubbornness that it does not follow the upper management instructions to streamline all clinics. You are forced to lie when upper management is present or while inspectors are present.

✓ **Pros**

Hands on

✗ **Cons**

Horrible one sided management

Inaccurate information for patients



TX Houston

1.0



Keep your conscience. Work elsewhere.

Technician (Former Employee) - [Houston](#) - August 16, 2015

This place saps your soul. You lie to people all day and only survive if you lie to yourself about what you're doing. I'd say the pay was below industry-standard, but, really, this industry is one-of-a-kind (in a bad way).

✓ **Pros**

None

✗ **Cons**

The nightmares



MO St Louis

1.0

little work/life balance and unfair treatment of employees



Coordinator (Former Employee) - [St. Louis, MO](#) - October 17, 2014

Typical work day included patients being upset about being misquoted prices on the phone. The wait times were extremely long even before I started working there. I learned that you will be asked for input but it will not be considered it is just to 'shut you up'. Management is not very good. They micromanage and have very little sense of how the health center operates. The co-workers are pretty good. They can be sort of teamed up with one another and make the job more difficult that it needs to be. The hardest part of the job is that learning price for services and there is still no real sense of it. The most enjoyable aspect was the patients. Their different stories are wonderful and even their personalities are great.

✓ Pros

Patients become like family

✗ Cons

no group lunches, lack of recognition by senior management, benefits are expensive, no room for advancement, no real training system is in place

Untrustworthy/lying to employees



SC Columbia

1.0

Certified nurse midwives beware!!!!!!



Certified Nurse Midwife (Former Employee) - [Columbia Willamette](#) - March 28, 2012

Certified Nurse Midwife job seekers BEWARE! If you are even thinking about this place as an employer, DON'T DO IT! The Clinic Manager in Bend, Oregon lies consistently to his employees, while looking into your eyes. He also has no clue about how to schedule patient appointments correctly. Therefore, ALL appointments are hurried, and patient needs are not addressed. This Clinic Manager's idea for promoting the clinic is to hand out condoms in local bars. You have to be a mean alcoholic to work here. The staff all have a very mean spirited attitude. ALL this organization cares about is there" all mighty dollar", and making patients come repeatedly back to the clinic to make money off there health conditions. The Director of Clinical Services in Portland, Oregon is not even Professional enough to give the common courtesy of a return phone call to a clinician. The Medical Director refers to fetuses that are about to be aborted as" the TARGET" on Ultrasounds done prior to the procedure. Also, your clinical judgement and abilities will be evaluated by clinicians/CNM's that have one year of experience, when you already have 20 years of experience as a Certified Nurse Midwife. This organization DEGRADES ALL WOMAN!!!!!! This job has NOTHING to do with being a Certified Nurse Midwife!!! It is a chop shop!!! Also, the Health Department should come and close them down, the hygiene in the clinic is disgusting!!!! If you care about WOMEN'S HEALTH, and your Career, DO NOT WORK FOR THIS ORGINIZATION!!!!!!

× Cons

everthing!!!!, this organizations culture is wrong!!!!!!

Labor practices not in accord with law or social justice



UT Salt Lake City Metro

4.0

Unfair Termination



Clinical Assistant (Former Employee) - [Salt Lake City, UT](#) - May 16, 2018

I loved working for Planned Parenthood, however, my boss was unaware of protocol and when I went above her head to get my PTO that I was granted, I was terminated.

Apparently, fighting for rights is only something they do for patients and not for employees.



NY Buffalo

2.0

★★★★☆

If you care about patients, don't work for Planned Parenthood.

PATIENT SERVICE SPECIALIST (Former Employee) - [Buffalo, NY](#) - September 9, 2019

If you are willing to turn a blind eye to insurance fraud, health code violations, labor law violations, wage theft, and overhearing your colleagues shame young people for being sexually active or having more than one partner, PPCWNY is the place for you. Don't waste your time.



TX Austin

2.0

★★★★☆

if only the Mission alone were enoigh

Manager (Current Employee) - [Austin, TX](#) - October 12, 2019

The Mission and social impact is wonderful but the work culture is terrible. Executive leadership is out of touch and controlling. They are far more concerned with Development and fundraising efforts than they are with actually delivering services to patients. Other PP affiliates do not behave this way but PP of Greater TX is short sighted. Their work culture is punitive and unjust. Human Resources controls all operations.

✓ Pros

Mission and working with like-minded peers

✗ Cons

Poor executive leadership, unjust practices, favoritism



TX Austin

1.0

★★★☆☆

Worldwide pandemic?? The CEO doesn't care!

Clinical Staff (Current Employee) - [South Austin, TX](#) - April 1, 2020

If a worldwide pandemic just so happens to be infecting hundreds of thousands of individuals in Texas, don't expect concern or generosity from Planned Parenthood of Greater Texas. Don't expect paid sick leave, hazard pay, proper PPE, or administrative support. The Human Resources department and administrative department is fortunately able to work from home while clinical staff put their own health and well-being on the line as patients come in with who knows what. Do you need to take advantage of FMLA? Go ahead, you won't get paid though. Instead, you'll lose all of your hard-earned PTO and spend the rest of your time unpaid until you happily return to work. The CEO made the decision for us, how kind. Honestly, I'm not surprised.

Privacy problems/HIPPA Violations



IN Mishawaka

1.0

Favorites



Register Medical Assistant (Former Employee) - Mishawaka, IN - February 10, 2021

This place is a joke to many chiefs and not enough Indians. If you don't like what a person says then you won't fit in. They show favoritism , managers don't do their jobs right. I wouldn't ever want to be a patient because they talk about them while they're still in the clinic. No professionalism. And no medical experience required.... yea I don't think so .



PA Allentown

3.0

In need of better upper management



Assitant center manager (Former Employee) - Allentown, PA - September 14, 2021

Local manager was nice and supportive. The team was filled with people not adhering to Hipa and using their knowledge of people to gossip and make inappropriate jokes. The company wants you to work varied hours yet do not want you to work over time or anything past 36 even if you are full time.



TN Memphis

1.0

No



Front Office Assistant/Medical Assistant (Current Employee) - Memphis, TN - February 16, 2020

Customer service front desk is very unprofessional! Staff talks about patients and their reason for visit. Staff needs to be trained on professionalism



WA Tacoma Indeed

1.0



Ppgnhi

Customer Care Representative (Former Employee) - Tacoma, WA - April 25, 2017

Horrible place to work; the management is very discriminative and racist! I would never want to work here again! They make the company look horrible. HiPPA violations all across the board, on social media and texting while on the phone. Management said they don't care!

✓ Pros

No



TN Memphis Indeed 1

1.0



So toxic an environment, I quit after two weeks.

Medical Assistant/Front Office (Former Employee) - Memphis, TN - September 9, 2019

Verbally abusive workplace culture amongst administrative and front office staff (back of clinic staff were wonderful), blatant & repeated HIPAA violations with no regard for patient privacy. Patients were made fun of by staff in front of entire waiting room for being HOH, speaking languages other than English, made fun of for their choice in partner, I could go on. Staff would search through patient records to find if someone had a repeated termination and then laugh/berate the patient for the repeated termination--for the entire waiting room to hear. Training was a joke--wasn't given any time during the work day to complete ANY training modules--and was expected to handle \$9k+ of daily transactions with no oversight/no clear instructions.

Was instructed to lie to patients about what sedation entailed & tell them that PO valium was the same as IV sedation, presumably to save the clinic money when patients were supported by justice funds though I can't confirm this because no one would discuss it. Reported my experiences & HIPAA violations to higher up's, who didn't care to follow up. Upper management is extremely disconnected from clinic work. Was brought on as a part time employee only to be scheduled at 40 hours/week and asked to lie about my lack of benefits.

Avoid avoid avoid if you are in the midsouth region. I learned later I was the third person to leave after 1-2 weeks and tricked into FT hours for PT pay/benefits. I came into the job with a lot of passion and experience, but was contemplating an exit strategy before the first week was even over. It's such a shame. - [less](#)

Management



PA Philadelphia

2.0 not a good place to work at.



Medical Assistant (Former Employee) - Philadelphia, PA - May 22, 2013

not a good place to work at all. patients are not friendly and neither is the management



TX San Antonio

2.0 Nothing is across the board.



Medical Assistant/Receptionist (Former Employee) - San Antonio, TX - August 10, 2018

Expectations are unrealistic but what ever works to get there is expected. Some Management is not the best in clinics. Everyone not treated equally...

✓ **Pros**

Purpose

✗ **Cons**

Not a place to work if you have children.



WI Green Bay

1.0 poor management



Medical Assistant (Current Employee) - Green Bay, WI - October 3, 2017

The management was very poor, i quit due to poor management. The manager was very strict, and since I was new, I was always doing things wrong and was written up numerous times.



CA Canoga Park

1.0 Felt like i was in high school

☆☆☆☆☆

Medical Assistant/ Phlebotomist Temp (Current Employee) - Canoga Park, CA - August 26, 2019

Managment dosnt care and the people that work there are lazy and will talk behind your back. I wouldnt recomend it i love what the company stands for but working in the clinic sucks.



MO St Louis

3.0 pph

☆☆☆☆☆

Medical Assistant (Current Employee) - St. Louis, MO - October 22, 2017

not too good help educate patients draw blood give shots manager doesn't know how to run office always confused I like working with the patients for the part

✓ Pros

good pay

✗ Cons

No struCture



CA San Jose

1.0 Not very productive environment

☆☆☆☆☆

System-Administrator (Current Employee) - San Jose, CA - March 20, 2020

Company culture has changed for the worst over the years. No perks and zero job flexibility and growth. Management seem pre occupied with non essentials.



DC Washington

1.0 no

☆☆☆☆☆

Billing Coordinator (Former Employee) - Washington, DC - December 1, 2015

The whole top administration are selfish and only think about them. I did have a great supervisor. Co workers were cool.



MA Boston

2.0 No diversity!



Medical Billing Rep (Former Employee) - Boston, MA - August 1, 2013

Not a friendly work environment. Upper management does not support the staff. There is no diversity, only two people of color work at the Boston Ma site.

✓ Pros

Location, free coffee/tea, T-Pass subsidy

✗ Cons

Unfriendly work environment, Unapproachable management, minimal training, full-time is 35hrs.



IN Indianapolis

2.0 Poor Executive Leadership



Director (Former Employee) - Indianapolis, IN - September 30, 2017

Poor Executive Leadership team, particularly CEO and CFO. Collaboration amongst the leadership team and departments was nonexistent. The right hand doesn't know or care what the left hand is doing. It's no wonder the organization is such a mess.

✓ Pros

Generous PTO

✗ Cons

Poor Leadership Team



CA San Bernardino

3.0 A fun environment, but poor management skills



ADMINISTRATIVE MEDICAL ASSISTANT (Former Employee) - San Bernardino, CA - June 17, 2013

This is a place that does a lot of good for the community, but unfortunately has poor management and communication skills. This company care more for the patients and very little for its employees.



CA Corona

3.0 lunches provided if we do good in donation



Administrative Medical Assistant (Former Employee) - Costa Mesa, CA - April 28, 2018

little pay for all the front office responsibility and management is not the best. Always need to watch for what you are doing since they will let you go for anything you do wrong or write you up. They always worry about yelp reviews.

✓ Pros

free lunches great benefits

✗ Cons

management, long work hours



CA Los Angeles

3.0 Management needs to improve



Scheduling Coordinator (Former Employee) - Los Angeles, CA - February 2, 2016

PPLA has employed some individuals in management roles who need to improve their supervisory skills. From my experience, my direct supervisor was very aggressive and condescending at times.

✓ Pros

Community environment

✗ Cons

Management



IA Urbandale

1.0

Not a place for African Americans to work

☆☆☆☆☆

Center Manager II (Former Employee) - Urbandale - March 12, 2018

They do not walk the walk with diversity and inclusivity. Very Stressful and they are not team players. It's like high school and you have to be in the cool group or they will let you go. No Management help with the Admin office and Clinics have no communication.

✖ **Cons**

low pay, long working days, no management help



MD Annapolis

4.0

Planned Parenthood

★★★★☆

Lead Bilingual Medical Assistant/Supervisor (Former Employee) - Annapolis, MD - May 23, 2018



Indeed Featured review

The most useful review selected by Indeed

this place is okay to work at because of their mission, i really believe in it but otherwise the management and the support staff is horrible. they don know how to run it they need better human resources peoples well.



MO Gladstone

2.0

Corporate had a nice atmosphere Orientation was nice

☆☆☆☆☆

Front Desk Receptionist/Office Assistant (Former Employee) - Gladstone, MO - January 31, 2018

Mangement was horrible. The manager was very snappy, did not have the patience to train. She would snatch papers and sling them just to be sure the new hires knew her patience was up.

✔ **Pros**

pretty office

✖ **Cons**

stressful training



IN Merrillville

1.0

☆☆☆☆☆

Poor Management

Director of Finance (Former Employee) - Merrillville, IN - October 28, 2012

Lefted to get a better job.

Worke four years

Good fund accounting experience.

✓ **Pros**

location

✗ **Cons**

poor management



NJ Camden

1.0

☆☆☆☆☆

great work horrible work culture

LPN (Former Employee) - Camden, NJ - June 10, 2016

Being able to help the community is great, sadly the work environment isn't with the micromanaging of the CEO and horrible management especially in Camden.

✓ **Pros**

Helping the community

✗ **Cons**

good luck getting a break



TX Dallas

2.0

☆☆☆☆☆

Unorganized Billing Dept with no sense of direction

Sr. AR Coordinator (Current Employee) - Dallas, TX - January 14, 2014

The department was very unorganized, processes were not in place, no clear direction from management. Administration has very limited knowledge of AR or the Revenue Cycle.



OH Akron

2.0 HR is Horrible



Human Resources (Former Employee) - Akron, OH - August 17, 2020

HR is a revolving door at PPGOH. They can't retain good talent because of the VP of Finance and CFO. Both don't have HR backgrounds and it's clear that those two are the problem. HR is just horrible and they need to VP of HR or outsource HR completely.

✓ **Pros**
Benefits

✗ **Cons**
The Cabinet Team



OH Mansfield

2.0 Call center mansfield ohio



Customer Service Representative (Former Employee) - Mansfield, OH - July 21, 2017

The manager is not on site here and has no clue what employees are doing or if they even showed up to work for the day. Worker out smoking all day and getting paid same as others that actually worked. Manager could care less.

✓ **Pros**
Good for community

✗ **Cons**
Treat employees awful



OR Eugene

2.0 Going down quickly



Clinic Coordinator (Current Employee) - Eugene, OR - September 16, 2015

When I began at PPH almost 3 years ago, it was a great position all about helping patients. It then quickly began to lose valuable employees and is now a terrible place to work that only cares about the people upstairs.



VT Rutland

4.0 Stressful job not enough support



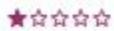
Healthcare Associate (Former Employee) - [Rutland, VT](#) - April 21, 2019

For the daily involvement you had pay could if been better. You could face hostile outside forces and yet got paid nothing for it. Management wanted everyone to play nice yet didn't deal with older employees that targeted younger less experience employees



NY Manhattan

1.0 unstable



Planned Parenthood (Former Employee) - [Manhattan, NY](#) - November 10, 2019

job description is terrible .
Couldnt learn nothing in that workplace or morelike carry foward from it.
management bad
hardest part is working
Easy part Leaving



NE Omaha

2.0 A very essential service & I firmly believe every woman must have the choice



Center Manager II (Former Employee) - [Omaha, NE](#) - April 21, 2018

While I applaud the work done, I only hope management at CA level understands that EVERY employee works like there's a gun to their head! .
I've never seen a more poorly managed

✓ Pros

Service was essential

✗ Cons

Allowing inept managers to call the shots at times without any real idea of how the clinic runs



TX Lubbock

1.0



Worst job experience I ever encountered

Staff Accountant (Former Employee) - [Lubbock, Texas](#) - January 24, 2015

The CEO at the time Tony Thornton was the worst person I have ever worked for. He is no longer CEO of organization. The job duties of being a non profit staff accountant were not the issue with working there.



OK Oklahoma City

3.0



Stressful

Clinical Assistant (Former Employee) - [Oklahoma City, OK](#) - December 4, 2017



Indeed Featured review

The most useful review selected by Indeed

Get the exam rooms together for the physician, answer phones schedule appointments, perform venipuncture, give different immunizations, assist with different procedures, management didn't care for their staff best part of the job was helping the patients.

✓ Pros

Helping the patients

✗ Cons

poor management



LA Baton Rouge

2.0



I thought it would be the perfect job.

LPN (Former Employee) - [Baton Rouge](#) - April 29, 2013

I thought it would be the perfect job but turned out to be a nightmare. I worked like 2 weeks total before I quit. Management expected more out of you than what you were trained for at the clinic. Staff were held responsible for things that they were never told about in the first place. I think maybe a better supervisor would make things better.

✓ Pros

Pay !!

✗ Cons

Short breaks, management, poor on site training



CA Upland

3.0



I wouldn't recommed it!

Health Center Manager (Former Employee) - [Upland, CA](#) - November 11, 2018



Indeed Featured review

The most useful review selected by Indeed

High Turnover, too much politics and favoritism, hard to get things done due to needing too many approvals for one task or project. The previous director of operations was a horrible manager.

✓ **Pros**

Alternate work schedule, good benefits

✗ **Cons**

upper managment, unruly staff



DE Wilmington

1.0



Horrible Place to Work

Center Manager- Family Planning (Former Employee) - [Wilmington, DE](#) - June 8, 2016

Worked for this organization in Wilmington, DE and I must say this by far was the worst organization I've worked for. There was constant turnover due to the horrible work conditions. Management did not know how to effectively manage and as a result, set unrealistic expectations and demands on their employees. Definitely not a family friendly atmosphere. Would not recommend anyone to work for this organization in the Delaware area.

✓ **Pros**

None

✗ **Cons**

Not Family Oriented, Inconsistent work hours, inexperienced senior management



VA Roanoke

3.0 Highly Stressful



Call Center Agent (Former Employee) - Roanoke, VA - July 18, 2018

My job could of been made a lot more manageable had corporate not set unrealistic goals for myself and the organization. Those who worked in the head office of Raleigh NC did not bother to even introduce themselves when the company came to the local Roanoke VA office. Planned Parenthood is instant that they are part of the community. However amongst themselves it is more miss communication and miss information than necessary making those who's jobs stand on the front line extremely difficult.



OH Bedford Heights

1.0 Management



Health Care Assistant (Former Employee) - Bedford Heights, OH - December 11, 2017

Management is terrible
overall a good job to have management will completely ruin that experience they just makes it hard for any employee to want to continue employment with the company.
management also lacks leadership skills and team work abilities. this causes stress and errors when employees have to pick up management slack on top of complete their own jobs duties



CA Watsonville

1.0 A busy work place



Health Service Specislist (HSS) (Former Employee) - Watsonville, CA - June 3, 2014

- busy work place
- always something new to learn
- some providers (Drs) are unpleasant to work with
- Management sucks
- they expect a lot from you for nothing in return when you need it
- sometimes they will overwork you with no appreciation

✓ Pros

Great co-workers

✗ Cons

Management sucks, no appreciation for employees



MD Baltimore

1.0

☆☆☆☆☆

Don't work here you will be under paid and traveling can be to much if you have a family at home.

Medical Assistant (Current Employee) - Baltimore, MD - February 5, 2019

Company will tell you upon The hiring process you would work 830 5 Schedule And then get mad when you can't stay over everyday because People have families outside of this place. A lot of favoritism between mangerment and stuff but no one speaks up. They say team work but a lot of the staff doesn't work as a team

✓ **Pros**

Paid travel time

✗ **Cons**

No team work long hours and poor mangerment. Annapolis office very dirty



MD Baltimore

1.0

☆☆☆☆☆

Unorganized place to work

Medical Assistant (Current Employee) - Baltimore, MD - August 15, 2020

I've been with the company for a while. The only thing holding me back is the benefits and pay. The upper management is a joke. They fairly new and they want to make it seem like they know everything. This company is so unfair to current/ loyal employees. I loved what we do for our patient but at the end of the day the front like is seem like money signs, and even though every center is understaffed the amount of patients do not decrease.

✓ **Pros**

Benefits

✗ **Cons**

Upper managemen



NY Rochester

1.0 **Very difficult, unsafe, unsupported workplace**

☆☆☆☆☆ Clinician (Former Employee) - Rochester, NY - May 8, 2018

As a caring clinician I was exploited by a bloated management team whose priority was to sustain their own employment. I was told to see any person who came to the door, even when that person was a clear and present threat to the safety of staff and patients in the clinic. Managers says "we" need to do this, but management did not assist or protect their employees, often offsite and unavailable by phone. If you want to provide care to patients with a physician and manager who have your back-don't work here.

✓ Pros

Salary, job duties



MD Baltimore

1.0 **Work under a microscope**

☆☆☆☆☆ Medical Assistant (Former Employee) - Baltimore, MD - November 30, 2019

From the time I started this job until the time I left my every move was being watched by management as well as other coworkers aka spies in the office. I really enjoyed what I did, but at the location I worked at, it was simply uncomfortable. Management was very shifty and would tell other co workers (that were their favorites) if you had any complaints against them.



OR Eugene

4.0 Great coworkers, lack of support



Medical Receptionist (Current Employee) - Eugene, OR - April 17, 2021

We are unionizing for a reason. They are really good at painting a picture that they are inclusive to everyone and that's not the case. Covid really hit us workers hard and it was difficult to find support from upper management. We are understaffed and underpaid for the jobs we do. My team was amazing and I felt right at home, but upper management has got some work to do if they want this to be a place people feel safe and heard in. Great stepping stone in the medical field, terrible pay/pay raises. The unionization will help a lot!

✓ Pros

Great staff

✗ Cons

Pay, benefits, upper management (CEO)



MO Kansas City

1.0 Needs serious work



Education and Outreach Coordinator (Former Employee) - Kansas City, MO - February 17, 2020

Planned parenthood totes itself as an inclusive organization. It needs to start doing the work from inside out. I was underpaid and without a supervisor for 10 months doing work that is not within my job description because not many people understood what I was hired to do. I witnessed actions that made me stop believing so much in planned parenthood and start believing more in the smaller non profits that work to support communities with high quality, inclusive health care.



CA Tracy Indeed 2

2.0

★★★★☆

Interesting and helpful

Medical Assistant (Current Employee) - Tracy, CA - June 25, 2016

It's a very fast-paced environment I have acquired so many skills like venipuncture, STI counseling and Medication Abortion counseling. My co-workers are excellent team players unfortunately management lacks experience or education. The hardest part of the job is having to sometimes rush patients out the door because you don't have time to do over booked appts. I love working there because I have the opportunity to help young teens and translate for spanish speaking patients.

✓ **Pros**

Great co-workers

✗ **Cons**

No breaks, management is not compassionate toward patients or staff



IL Chicago

3.0

★★★★☆

Productive starting off job to help learn a lot but management and administration all are unprofessional and all are related in some way..

Medical Assistant (Former Employee) - Chicago, IL - November 11, 2021



Indeed Featured review

The most useful review selected by Indeed

Productive starting off job to help learn a lot but management and administration all are unprofessional and all are related in some way..

They have no security. Not flexible at all with work life balance. And management will give themselves all the PTO and deny staff only because they need the day off



IN Indianapolis

2.0 PPINK progression



HCA (Former Employee) - [Indianapolis_IN](#) - April 18, 2019

Management is poor, unprofessional as a leaders. NP are disrespectful, unpleasant, and rude. Treat patients and employees with laughter and humiliation. NP 's treat employees and others like bile and its swept under the rug.

Professionals in the clinic need interpersonal skills, anger management skills and redirection.

However, others and the clinic are lovely to work with helpful and unrecognized. All else fails there were fun days and shun days very sad for the reality of planned parenthood.

- ✓ **Pros**
Patients
- ✗ **Cons**
Management



WA Tacoma

2.0 Horrible Management!!



Contact Center Representative (Former Employee) - [Tacoma](#) - February 6, 2019

Do not work here if you are used to a professional environment. Management is very unprofessional. They talk bad about employees and upper management openly. Most employees were passionate about their job and helping people but team morale was low due to management. Low pay for job duties. Management talks down to employees. High turnover rate at Tacoma clinic. Contact center positions have been listed over 5 times in 6 months. I assume people quit or get fired because of poor management.

- ✓ **Pros**
Vacations days and holidays
- ✗ **Cons**
Management



WA Seattle

2.0 Not what it claims to be



Education (Current Employee) - [Seattle, WA](#) - December 28, 2017

Planned Parenthood does a wonderful service to communities, providing health care for people who could not otherwise afford it. However, working for PP is another story. While a lot of lip-service is given to work-life balance, understanding different work styles, supporting diversity, etc., there is little of that to be found in the actual workings of the organization. Lots of beautiful aspirations that make people feel better, but never get enacted. People work very hard, but there is a lot of disorganization in the management levels and above, so a lot is dependent on being very proactive if you want to be successful. Also, pay is not what it should be for all of the hours you will be putting in.

✓ **Pros**

Good intentions, good services to clients

✗ **Cons**

Bad working conditions, overwork



TN Nashville

2.0 Corporate management was nuts



Health Center Manager (Former Employee) - [Nashville, TN](#) - July 2, 2019

I worked in an office and our "corporate office" was horrible! They allowed the employees they liked get away with everything and would write you up if you took longer than a week to train. My manager was awesome. It was like a family in OUR facility but the corporate managers would micro-manage everything we did including watch our every move on the monitors from 300 miles away! We had no breaks and would be written up by corporate if we ever had our cell phones in our pockets! They run that place with no loyalty at all. We would be better on our own if we didn't have them. Don't work there if you want every move you make judges.

✓ **Pros**

Good office team and management

✗ **Cons**

Long hours, poor communication with corporate, the insurance plan is horrible



CT New Haven

3.0



Great cause and sincere about providing medical and health services to their community but reverse discrimination and some high minded management.

Multiple Positions (Former Employee) - [New Haven, CT](#) - January 16, 2021

Excellent care of their clients. Excellent teen program and education program. However pay is extremely low, disorganized management, reverse discrimination, very gossip atmosphere, too much workload placed on many, wasteful with money spending, better collaboration between depts is needed. They are still in the learning phases of diversity and inclusion and take things in this regard to extremes and have a very high minded attitude there about it. I had always wanted to work there but after my experience there these past 2 years I would never work there again.



UT Salt Lake City Metro

2.0



Social Justice Giant with a Rotten Heart

[Educator](#) (Former Employee) - [Salt Lake City, UT](#) - February 15, 2019

The dedication of this organization to providing important services to under-served populations is unparalleled. The ideology of the internal culture is beautiful, focused on justice, equity, and empowerment. The unfortunate reality is that leadership within the organization is white, upper class, and tone deaf to their own failings in the arena of the social justice and the equity they espouse. Paying less than the competitors for exceptional delivery of services by employees dedicated enough to the cause to ignore the managements stumbles, blunders, and cover ups, PP management has littered their path with the burnt out husks of individuals crumbling under the day to day chaos of an organization that touts their non-profit, for the people status, but in the end are just another medical industry business. Business with a cause, but business nonetheless. A hypocritically operated business.

✓ **Pros**

Doing the good work

✗ **Cons**

Treating their employees like children who should be grateful for what they receive.



NY Malone

1.0

☆☆☆☆☆

very stressful place to work, co workers from different sites at each others throats all the time, you are not a value to the corporation and your job

LPN (Former Employee) - [Malone, NY](#) - October 3, 2012



Indeed Featured review

The most useful review selected by Indeed

well lets just say at planned parenthood, you are not valued very much, you are just a physical being who's position no matter what could be cut one day, co-workers do not get along, at each other all the time, managers are never anywhere to be found and when they are they dont manage very well, smaller sites are pretty much left to fend for themselves. and they are not very competitive at all in the wage department for what they make you do

× Cons

healthcare plans are horrible.



CA Whittier

2.0

☆☆☆☆☆

Love the mission but hate management

Physician Assistant (Current Employee) - [Whittier, CA](#) - June 21, 2019

It was fun to work with people that appreciate the mission and believe in same values. Providing care to patients with/without insurance was very rewarding. However, the management really sucked. I've never worked at a place that change employee handbook throughout the year in their favor until this one. Clinicians are treated like like sweatshop workers here. Really no set schedule. I suggest them to start hiring people with appropriate degrees to work in management. Putting more and more patients to burn clinicians out would not increase access to healthcare to your patients. Wake up management until you lose all clinicians again.

✓ Pros

Missions, patients, co-workers

× Cons

Management



CA Santa Cruz

2.0

☆☆☆☆☆

Sad, out of touch place to work.

Health Service Specialist Front Desk (Former Employee) - [Santa Cruz, CA](#) - August 30, 2018

The administration did not have a clue how the clinic worked and did not care how their constant changes in mandates affected the actual staff working in the clinics. We were under constant threat of disciplinary action for not being able to keep up with or understand what ever "NEW" idea or process was thrown at us, regardless of wether or not we received any training. And if we did receive training it was always insufficient or as my mother would have said "Half Assed". I could go on and on. You would think that an institution like Planned Parenthood would have a much more up to date vision for its work force but frankly in the affiliate where I worked the vision was almost feudal.

✓ Pros

It was a job.

✗ Cons

\$3.00 raise in 9 years, benefit package cut almost in half, constant threat of disciplinary action for things that were not under our control



KS Overland Park

2.0

☆☆☆☆☆

Fun workplace if it wasn't for the management

RHA (Current Employee) - [Overland Park, KS](#) - December 28, 2020

The providers are friendly and generous, and some colleagues are team-oriented which could make work fun and rewarding.

The on the job training is a great idea although you would have to be self-motivated to improve and take initiative.

Unfortunately, management is very disorganized which impacts the work culture and ethics, and this results in a high turnover rate. Management also has no medical experience/background and has no sense of urgency nor care to ensure priorities are met when it comes to clinical needs. Suggestions and discussions are either not followed through or just disregarded.

Employees are expected to meet management's high demands without being given the proper resources, clear directions, opportunity, and appreciation/acknowledgement/incentives. It is very unfortunate that good employees soon become exhausted and burnt out because of these.



LA Baton Rouge

3.0

Fun place to work but horrible management



Health Center Assistant (Former Employee) - Baton Rouge, LA - December 2, 2020

I worked at PPGC for a year and half! I enjoyed and loved my experience with my patients. Management in Baton Rouge is HORRIBLE since new management took over in March. If they hired someone who actually knows how to manage and direct it would be a 5 star job! Pay and Benefits were great! I had awesome coworkers and team leads. But when you have people in management that only care about the money and not their employees it sucks! And it doesn't make since to report your manager to the director cause the director is just as bad as the manager and believes in retaliation. I have never had a job where they told me if i had a problem with my manager to work wit out with the manager instead of "tattling" to their superior. B/c of that I was let go!

✓ **Pros**

Pay benefits amazing opportunities BEST COworkers ever

✗ **Cons**

Horrible management



MO St Louis

1.0

little work/life balance and unfair treatment of employees



Coordinator (Former Employee) - St. Louis, MO - October 17, 2014

Typical work day included patients being upset about being misquoted prices on the phone. The wait times were extremely long even before I started working there. I learned that you will be asked for input but it will not be considered it is just to 'shut you up'. Management is not very good. They micromanage and have very little sense of how the health center operates. The co-workers are pretty good. They can be sort of teamed up with one another and make the job more difficult that it needs to be. The hardest part of the job is that learning price for services and there is still no real sense of it. The most enjoyable aspect was the patients. Their different stories are wonderful and even their personalities are great.

✓ **Pros**

Patients become like family

✗ **Cons**

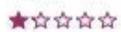
no group lunches, lack of recognition by senior management, benefits are expensive, no room for advancement, no real training system is in place



CA Los Angeles

1.0

Do not work at call center! Horrible manager!



Customer Service Representative (Former Employee) - Los Angeles, CA - February 22, 2017

The manager is the worse boss ever. She has favorites who can come and go as they please and hardly do any work like her youngest senior agent. She was actually investigated by HR for not giving us Monday's off and having people call the ethics line on her. They discourage you from going to the bathroom or taking breaks if it's busy or even if it's not that busy, especially if others are off the phones. It can get difficult to coordinate breaks and especially bathroom breaks. Make sure to get a doctors note if you are sick she gets really upset if you call out at all. So many people quit and the ones that stay for many many years either have kids/ responsibilities to take care of and are stuck. They don't really participate in company events like costume parties etc. They don't like to have the call center off the phones at all. Be prepared for busy days! Especially after a holiday or Monday there could be like 40-50 calls on queue. Patients get mad and scream at you if there are no appointments especially abortion appointments and the calls are recorded. Rocio will micro manage you!

Some of the people in the HR dept are friends with The manager (Rocio.A.) so if you go complain of mistreatment they will tell her and she will address it with you. Worse job I have ever had! I love working for such an amazing organization but the training was horrible and unorganized and the boss was so bad to deal with.

✓ Pros

working for an amazing organization

✗ Cons

Horrible boss! 10 minute breaks, micro managed, Bathroom breaks discouraged



CA Los Angeles

2.0

Very stressful, but it was meaningful work



Reproductive Health Assistant II (Former Employee) - Los Angeles, CA - December 12, 2015

We were all in it for the right reasons, and no matter what anyone may say, clinicians and clinic staff care deeply about patients and Planned Parenthood's mission.

Upper management was condescending and difficult to deal with. I absolutely did not trust any of my managers--they were duplicitous and consistently told you (or implied) that you were doing a terrible job. I learned a lot and got very good experience from my time there but the work culture is kinda bad. It wasn't always like that but a new management regime has made it a pretty terrible place to work.

Benefits are pretty good, but the pay is horrible and not commensurate with your level of daily stress. Various clinicians took stress leave while I was there.

It's a pretty good place to work for people who want to be Medical Assistants--the RHA's (reproductive health assistants) get cliquey and pretty mean to all of the people passing through on their way to Med-School, PA School, Nursing school, whatever the end goal may be. Once again, it wasn't always like that. There is also a rift between clinical staff and administrative staff. Poor management has let that kind of culture develop. Hiring also seems hinged on how long an RHA plans to stay nowadays.

✓ **Pros**

great mission and meaningful work

✗ **Cons**

tense and stressful work environment, TERRIBLE pay, didn't trust upper management



FL Jacksonville

2.0



Be aware

Medical Assistant (Former Employee) - Jacksonville, FL - November 10, 2016

Although Planned Parenthood says that they're "non profit"they are totally for profit.The needs of the patients are secondary to the wants of the organization.Show rates and revenue superceed patient care and quality time spent with each patient.There is little or no communication from management unless it's negative feedback or demands from them in regards to "selling"or trying to get higher Google or Yelp reviews.There are many compliance issues and any seasoned Medical Assistant with education and experience will quickly notice but will be depicted as "negative"if you attempt to question or address those issues.There is always staffing issues,no room for growth,compensation is terrible,and no workplace diversity.Everyone is over worked,under paid,and burned out!!!!You are told fabrications when hired but soon will notice there's no structure or compassion from management for the patients or staff.If you want to work for a reputable company that values you as an employee...a person period,this isn't the organization to be a part of!!!!

✓ Pros

Encounters with the patients and coworkers

✗ Cons

Compensation, terrible management with no support or communication, and no workplace diversity



WA Seattle

2.0

Great Culture, Profit is the Bottom Line

★★★★☆

Medical Biller I (Former Employee) - [Seattle, WA](#) - May 9, 2018

I worked in the billing department. My job was to insure that the claims were paid and that the money was collected. My job consisted going through and basically begging insurance companies to make sure that the whole claim got paid and keep resubmitting and resubmitting until we exhausted everything. I was required to submit appeals, do pre-verifications of insurance, and call insurance companies and stay on the phone for hours in regards to denied claims. I did WAY too much for what a medical biller should be doing and was Paid WAY too low for doing it. The hardest part of the job was the constant micromanagement. It seemed as if we were being called into the office every day because we were not collecting enough money. Are we not supposed to be a non-profit? why are we sending these patients who can't afford healthcare to collections? Why are we selectively using government funds when were supposed to be using them for more? In the end it was all about money, money, money which I had a hard time understanding because we were supposed to be a "non-profit" and serve all no matter what, not send them to collections. I mean our CEO made 400,000 a year. come on? why are we still sucking patients dry? Overall, the company had a GREAT inclusive culture. As an LGBTQIA+ individual, I felt very accepted at the organization and was very included in everything. What I did not like was the micromanagement and the constant pressure to collect. It was out of control and ridiculous. Also I was not allowed to ask co-workers questions, I could only ask supervisors questions. It was an insane process. Management said that they listened to employees and would change based on employees reviews. Well we gave it and nothing changed.... still hasn't. I would recommend the company, but not the revenue cycle or billing department unless you like being micromanaged and working like a sweatshop employee. - [less](#)

✓ Pros

inclusive culture, great benefits, fun co-workers

✗ Cons

micromanagement, profit bottom line, poor management and structure



GA Atlanta

1.0



Will be a good place to work if they hire a new manager for their Downtown Location

Medical assistant (Former Employee) - Atlanta - September 1, 2011

They have 3 locations and I work at all 3, loved Gwinnett and Cobb, but their Downtown office was so bad, it was the worst job I ever had. The office manager is so lazy, and everytime she talks is always about how smart she is and how dumb so one else is. she never said thank you or good job to anyone if she had something to say it was always negative. Other than that she was non-existent. The other 2 MA I worked with did her job for her. And then they would get tired of it and stay home and call in several times a month. And she would be so mad she had to work when they were gone. I heard since I have been gone they hired this Manager's mom at Cobb and Gwinnett, and like daughter like mom, their patient load has decreased dramatically. I have never been so happy to be let go from a job. But the sad part is, their District Manager is the sweetest person in the world and they just pull the wool over her eyes, and I regret not saying something to her about the situation. I thought I was being the bigger person by not running and telling everything

✓ Pros

the services they provided

✗ Cons

bad manager and no one is on the same page



KS Overland Park

3.0

Great mission, terrible management



Administration (Current Employee) - Overland Park, KS - June 5, 2019

Let me begin by saying I love Planned Parenthood and am so proud to tell people I work for this organization. However, this is by far the most stressful work environment I've ever experienced. The teams are severely divided, there are many antiquated practices, and there is no consistency in expectations. The health center staff and admin rarely interact and there is resentment there for sure. Despite new leadership's attempt to "restructure", the inefficiencies remain. The lowest paid staff members are given ridiculous amounts of work, while middle management and senior leaders have no accountability and are praised for their work. Cliques are a real problem -- buddy up to the right people and you can get away with being mediocre at best.

If you need validation or even general acknowledgment that you are valued, please look elsewhere. Excuses are made constantly for the incompetent members of staff, while the hardest working people in the organization are burdened with extra assignments. There seems to be this idea that the high rate of turnover is just a "nonprofit phenomenon". HR does not seem to take employee concerns seriously. Instead of adding new positions to decrease the workload on their current employees, they tack on extra tasks (far outside the related job description) for workers who already have too much on their plates. PPGP does not seem to value its staff, give feedback to their employees, or provide flexibility to work from home. Without the mission and spattering of wonderful staff members, I can't see why anyone would stick around.

Some advice for the senior leadership: Turnover can be significantly reduced if you would listen to the concerns of the employees who are clearly so dedicated to this cause. Please consider who the people are keeping this organization afloat and hold people accountable when they are not putting in the same level of effort. Change is uncomfortable but IMPERATIVE for sustainability. I truly want things to get better and see this organization become the best it can be. - less

✓ Pros

Lovely co-workers, amazing mission

✗ Cons

Poor management, office politics, lack of communication, no consistency of expectations, no accountability for leadership