

Pennsylvania Department of Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (POC) | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION: A. BLDG: <u>00</u> B. WING: _____ | (X3) DATE SURVEY COMPLETED: 09/13/2023 |
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|---|---|
| NAME OF PROVIDER OR SUPPLIER: PLANNED PARENTHOOD KEYSTONE - LANCASTER | STREET ADDRESS, CITY, STATE, ZIP CODE: 902 MANOR STREET LANCASTER, PA 17603 |
| STATE LICENSE NUMBER: 4MW78701 | |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE) | (X5) COMPLETE DATE |
|--------------------|--|---------------|--|--------------------|
| M 0000 | INITIAL COMMENT | M 0000 | | |
| M 0003 | <p>This report is the result of an annual registration survey conducted on September 13, 2023, at Planned Parenthood Keystone- Lancaster. It was determined the facility was not in compliance with the Pennsylvania Department of Health Regulations § 28 Pa Code, Chapter 29, Subchapter D, Ambulatory Gynecological Surgery in Hospitals and Clinics.</p> | M 0003 | | |

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE: | (X6) DATE: |
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| M 0003 | Continued from page 1 29.33(3) Requirements for Abortion Abortions shall be performed only by a physician who possesses the requisite professional skill and competence as determined and approved by the medical facility in accordance with appropriate procedures. This REGULATION is not met as evidenced by: | M 0003 | The updated DEA certificate (expiry 8.31.2026) was received on 9.29.2023. A calendar alert system has been set up to alert credentialing staff to obtain the updated DEA certificate from Penn State Hershey on 7.6.2026. This was completed 10.5.2023 by the Director of RQM. This alert will be reset once the new DEA certificate is obtained. The Director of RQM will send a push notification to remind credentialing staff to obtain the certificate and will audit the file to ensure it has been obtained by the due date set by the calendar. Once the updated DEA certificate is received, a new alert will be created approximately 60 days prior to expiration date. The alert system and oversight provided ensures compliance with the contract and will prevent reoccurrence. | Completion Date: 10/07/2023 Status: APPROVED Date: 10/13/2023 |

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| M 0003 | <p>Continued from page 2</p> <p>Based on a review of facility documents and interview with staff (EMP) it was determined that the facility failed to have updated Certification of Clinical Privileges forms for one of four physician's credentialing files reviewed (CF3).</p> <p>Findings:</p> <p>Review of facility policy "Clinical Privileging" effective September 1, 2023, revealed "Policy: The granting of clinical privileges is an integral component of an affiliate's Quality and Risk Management Program for ensuring compliance with medical and personnel standards. It is the process by which an affiliate determines that only those health professionals who by state law, education and experience are qualified to perform a particular clinical function are allowed to do so. The granting of clinical privileges must be documented, and a copy placed in the personnel file."</p> <p>Review of credentialing files on September 8, 2023, revealed CF3 had no current Certification of Clinical</p> | M 0003 | | |

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| M 0003 | <p>Continued from page 3</p> <p>Privileges form.</p> <p>Interview with EMP 1 on September 13, 2023, EMP1 confirmed there was not a privileging form for CF3.</p> <p>-----</p> <p>Based on a review of facility documents and interview with staff (EMP) it was determined that the facility failed to ensure a Drug Enforcement Administration (DEA) registration eradicate is valid for one of four physician's credentialing files reviewed (CF2).</p> <p>Findings: On September 8, 2023, review of facility's "Physician Services Agreement" signed November 17, 2022, revealed "Penn State Health Milton Hershey Medical Center (HMC) HMC's</p> | M 0003 | | |

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| M 0003 | Continued from page 4 Representations as to the Physician. The Services rendered pursuant to this Agreement shall be performed by the Physician, who shall at all times be an employee of or are otherwise engaged or retained by HMC. HMC represents that the Physician providing the Services pursuant to this Agreement shall maintain the following during the Term (hereinafter defined) of this Agreement: e. A valid Drug Enforcement Administration (DEA) registration certificate; ..." Review of credentialing files on September 8, 2023, revealed CF2 had a DEA certificaion that was expired therefore there was not a valid Drug Enforcement Administration (DEA) registration certificate. Interview with EMP 1 on September 13, 2023, EMP1 confirmed there was not a valid Drug Enforcement Administration (DEA) registration certificate in CF2. | M 0003 | | |

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| M 0003 | Continued from page 5 | M 0003 | | |



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PLANNED PARENTHOOD KEYSTONE - LANCASTER

STATE LICENSE NUMBER: 4MW78701

SURVEY EXIT DATE: 09/13/2023

I Certify This Document to be a True and Correct Statement of Deficiencies and Approved Facility Plan of Correction for the Above-Identified Facility Survey


Jeanne Parisi
Deputy Secretary for Quality Assurance


Debra L. Bogen, MD, FAAP
Acting Secretary of Health



**Pennsylvania
Department of Health**

THIS IS A CERTIFICATION PAGE

PLEASE DO NOT DETACH

THIS PAGE IS NOW PART OF THIS SURVEY