

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>AB0009</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>12/15/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PLANNED PARENTHOOD OF WINSTON SALEM</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>3000 MAPLEWOOD AVE STE 112 WINSTON-SALEM, NC 27103</b>	<i>3/5/21 DM</i>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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E 165	<p>0314 Cleaning of Materials and Equipment</p> <p>10A-14E .0314 (a) All supplies and equipment used in patient care shall be properly cleaned or sterilized between use for different patients</p> <p>(b) Methods of cleaning, handling, and storing all supplies and equipment shall be such as to prevent the transmission of infection through their use.</p> <p>This Rule is not met as evidenced by: Based on policy and procedure review, observation, personnel file review and staff interviews, the facility staff failed to wear PPE (Personal Protective Equipment) while cleaning soiled medical instruments.</p> <p>Findings included:</p> <p>Review of a policy titled "Standard Precautions ... Chapter 3: Hand Hygiene and PPE ... Personal Protective Equipment or PPE" last reviewed 09/20/2020 revealed "... "Wear gloves when you expect hand contact with blood, other potentially infectious materials, mucous membranes, and non-intact skin, and when handling or touching contaminated items or surfaces ... Gowns, Aprons and Other Protective Clothing Gowns aprons and other protective clothing must be worn when there is a reasonable anticipation of being splattered or splashed with potentially infectious materials ... Mask, Eye Protection, Face Shields Mask shall be worn alone or in combination with eye protection devices such as glasses or face shields whenever splashes, spray splatter or droplets of blood or OPIM (Other Potentially Infectious Materials) may be</p>	E 165	<p>HCA #1 completed a same-day retraining by the Health Center Manager on Standard Precautions, Hand Hygiene and PPE policies and procedures found in Chapter 3 of the Infection Prevention manual. This retraining is documented on the signed and dated Standard Precautions, Hand Hygiene, and PPE Training Attestation. The retraining consisted of review of the policies and procedures and a hands-on demonstration of proper PPE use.</p> <p>In order to ensure proper PPE use by staff, the Health Center Manager will complete routine spot checks of all staff for proper PPE use on days abortion procedures are performed. Any staff not demonstrating proper PPE use will receive same-day retraining and corrective action, if needed.</p>	12/15/2020
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Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Christina Hernandez*

TITLE

*Chief Program Officer*

(X6) DATE

*3-4-2021*

STATE FORM

6599

NVIG11

If continuation sheet 1 of 2

Division of Health Service Regulation

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E 165	<p>Continued From page 1</p> <p>generated and eye, nose, or mouth contamination can be reasonably anticipated. Examples: ... washing soiled instruments ..."</p> <p>Observation during tour on 12/15/2020 at 1645 revealed HCA (Health Care Assistant) #1 cleaning medical instruments that had visible red fluid and tissue on them. Observation revealed HCA #1 had on a surgical mask and blue gloves. Observation revealed HCA #1 did not have on a gown/apron nor any eye protection such as goggles/glasses/face shield. Observation revealed after this surveyor asked about PPE, HCA #1 removed the blue gloves, left the instrument processing room and returned with a face shield. Observation revealed HCA #1 put on a purple cloth like smock, the faceshield, and heavy green gloves to continue cleaning instruments.</p> <p>Review on 12/15/2020 of the Employee Personnel file for HCA#1 revealed a hire date of 06/01/2020. Review revealed HCA #1 had completed the facility training that included wearing PPE during cleaning of medical instruments.</p> <p>Interview on 12/15/2020 at 1645 during tour with HCA #1 revealed she is supposed to wear PPE including a gown, a mask, gloves, and either goggles or a face shield when cleaning instruments. Interview revealed HCA #1 cleaned instruments throughout her shift on 12/15/2020 without having goggles/face shield.</p> <p>Interview on 12/15/2020 at 1653 with the Office Manager revealed the staff are expected to wear PPE when cleaning instruments.</p>	E 165		

