

Missouri Department of Health and Senior Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MOA-0014	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/17/2016
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NAME OF PROVIDER OR SUPPLIER REPRODUCTIVE HEALTH SERVICES / PLANNI	STREET ADDRESS, CITY, STATE, ZIP CODE 4251 FOREST PARK AVENUE SAINT LOUIS, MO 63108
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{L 000}	Initial Comments An on-site, unannounced state licensure revisit was conducted on 05/17/16. See below for findings:	{L 000}		
{L1137}	19 CSR 30-30.060(1)(B)(13) A personnel record shall be maintained A personnel record shall be maintained on each employee and shall include documentation of each employee's orientation, health status, education and training, as well as verification of current licenses for physicians, registered nurses (RNs) and licensed practical nurses (LPNs). This regulation is not met as evidenced by: Based on state statute review, policy review, record review, and interview, the facility failed to: - Perform criminal background checks (CBCs - completion of an inquiry to the Highway Patrol for criminal records available for disclosure to a provider, to determine an individual's criminal history) prior to hire for one (Staff U) of one new employee personnel files reviewed; and - Perform employee disqualification list (EDL) inquiries (to determine if the new employee was placed on the EDL list maintained by the Department of Health and Senior Services, regarding employment eligibility) prior to hire for one (Staff U) of one new employee personnel files reviewed. The Abortion Facility does an average of 380 cases per month. On the first day of the survey, there were 35 cases. Findings included: 1. Review of the Missouri Statute Chapter 660,	{L1137}		

Missouri Department of Health and Senior Services LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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{L1137}	<p>Continued From page 1</p> <p>showed CBCs were required by any provider pursuant to Section 660.317.1 (that included facilities licensed under Chapter 197 - Ambulatory Surgical Centers and Abortion Facilities) prior to allowing any person who had been hired as a full-time, part-time or temporary position, to have contact with any patient.</p> <p>2. Review of the Missouri Statute Chapter 660, showed EDL checks were required by any provider pursuant to Section 660.315 (that included facilities licensed under Chapter 197 - Ambulatory Surgical Centers and Abortion Facilities) to determine employment eligibility.</p> <p>3. Review of the facility's document titled, "Employee Manual," dated 07/13, showed: - The Vice President (VP) of Human Resources would be responsible for performing all "background checks" that are applicable under Federal, State and Planned Parenthood of America laws and requirements; and - All candidates prior to hire will have a criminal background check and Employee Disqualification List search completed prior to hire, per the Missouri Revised Statutes Chapter 660, Section 317.</p> <p>4. Review of the personnel record for Staff U, Medical Assistant, showed: - Staff U was employed by the facility effective 05/02/16. - There was no record of a CBC in her personnel file. - There was a verification the EDL had been checked dated 05/17/16, the day of the survey. The facility failed to complete the CBC and EDL prior to hire to ensure employment eligibility.</p>	{L1137}		

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{L1137}	Continued From page 2 5. During an interview of 05/17/16 at 12:10 PM, Staff L, VP of Human Resources and Compliance, stated that: - There was not a CBC in Staff U's personnel record. - She did not complete a CBC or EDL until the personnel record came back to her after the employee had completed their orientation. - She had not received the personnel file. - She failed to complete the CBC and EDL on Staff U prior to hire.	{L1137}		