



Arkansas Department of Health

5800 West Tenth Street, Suite 400 • Little Rock, Arkansas 72204 • Telephone (501) 661-2201

Governor Asa Hutchinson

Nathaniel Smith, MD, MPH, Director and State Health Officer

March 13, 2018

██████████
Planned Parenthood of Arkansas and Eastern Oklahoma
5921 West 12th Street Suite C
Little Rock, AR 72204

Re: Complaint Investigation 01/25/18

Dear ██████████,

On January 25, 2018, the Arkansas Department of Health conducted a complaint investigation at your facility. Based on document review and confirmation by interviews, it was determined the facility has possibly been requiring or obtaining payment for services provided in relation to abortion before the expiration of the forty-eight-hour reflection period, in violation of Ark. Code Ann. § 20-16-1703(d). To further assist our investigation, we ask that you provide the following information:

- Describe the steps and timing by which the facility obtains payment from patients who inquire about or schedule an abortion and who pay by credit or debit card.
- Describe the steps and timing by which the facility obtains payment from patients who inquire about or schedule an abortion and who pay by cash.
- Describe the steps and timing by which the facility obtains payment from patients who inquire about or schedule an abortion and who pay by any means other than credit card, debit card, or cash.

Pursuant to Arkansas Ann Code §20-9-302 (3)(A)(ii) you have thirty (30) days from the mailing of this notice to submit your plan for correction of the violation or ask for a hearing. If you fail to do so, the license will be suspended. The suspension shall remain in effect until all violations have been corrected pursuant to §20-9-302 (3)(A)(iv).

Sincerely,

Becky Bennett, Section Chief
Health Facility Services
Phone: 501-661-2201